



GEO-ACCESS MAPS

FOR 1st Quarter, 2020

The following Geo-Access maps are generated by the KanCare Managed Care Organizations (MCOs) each quarter and illustrate the geographical coverage of providers throughout the state for specific provider types. The format for the maps has been updated to reflect changes with KanCare 2.0 and in accordance with the Medicaid and CHIP Managed Care Final Rule.

The Geographic Mapping Reports allow KDHE to evaluate the growth of the network, identify gaps in coverage, monitor MCO compliance with the KanCare Network Adequacy Standards, and provide constructive feedback to the MCOs.

The provider categories included in the maps are listed below:

- Adult Primary Care Providers (PCPs)
- Pediatric Primary Care Providers (PCPs)
- OB/GYN
- Adult Behavioral Health (non-waiver)
- Pediatric Behavioral Health (non-waiver)
- Adult Specialists
- Pediatric Specialists
- Hospital
- Pharmacy
- Dental and Vision
- Ancillary Services
- HCBS (fixed-site)

Each map identifies the specialty and—where applicable—population for the service identified. Only providers contracted for the specified service are shown, including providers in border states. Provider service locations are identified on each map as a small dot and colored circles are used to represent the radius in miles from each provider service location (for the identified urban-rural classification). The size of each circle corresponds to distance requirements identified in the network standards.

For each map, a count will display the number of unique providers and locations. In some instances, many providers practice in a single location. Providers may also have multiple practice locations.

The index below identifies the classification indicators used in the maps. For all maps, the following scale is used.



Adult Services

- Urban/Semi-Urban
- Densely Settled/Rural/Frontier
- Border State
- Provider Locations

Pediatric Services

- Urban/Semi-Urban
- Densely Settled/Rural/Frontier
- Border State
- Provider Locations

HCBS Services

- Urban/Semi-Urban
- Densely Settled/Rural/Frontier
- Border State
- Provider Locations

Hospital, Ancillary, Pharmacy, and Vision Services

- Urban/Semi-Urban
- Densely Settled/Rural/Frontier
- Border State
- Provider Locations



KanCare Managed Care Organization
 Mapped Provider Count Report
 Aetna Better Health

Provider Specialty Type	# Unique Providers	# Unique Locations	URBAN & SEMI-URBAN		RURAL & FRONTIER	
			Percent of Members within Access Standard	Mean Distance from Member to Provider Type	Percent of Members within Access Standard	Mean Distance from Member to Provider Type
Primary Care Physicians			20 MILES / 40 MINUTES		30 MILES / 45 MINUTES	
Adult Primary Care Providers	2838	754	100.0%	1.6	100.0%	3.6
Pediatric Primary Care Providers	3636	789	100.0%	1.6	100.0%	3.8
OB/GYN			15 MILES / 30 MINUTES		60 MILES / 90 MINUTES	
OB/GYN	423	184	100.0%	3.5	98.0%	18.2
Behavioral Health			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Adult Behavioral Health	2440	584	100.0%	1.8	100.0%	6.7
Pediatric Behavioral Health	2600	594	100.0%	2.0	100.0%	6.7
Specialist			30 MILES / 60 MINUTES		90 MILES / 135 MINUTES	
ADULT SPECIALIST			30 MILES / 60 MINUTES		90 MILES / 135 MINUTES	
Allergy	34	38	97.0%	8.5	94.4%	49.7
Cardiology	401	215	100.0%	4.3	100.0%	26.6
Dermatology	46	96	100.0%	5.4	100.0%	27.1
Gastroenterology	131	109	96.6%	9.9	93.2%	48.6
General Surgery	391	260	100.0%	3.5	100.0%	9.7
Hematology/Oncology	225	141	100.0%	4.7	100.0%	23.1
Nephrology	152	111	100.0%	5.7	99.8%	31.0
Neurology	297	170	100.0%	4.4	100.0%	23.4
Ophthalmology	96	58	99.9%	8.5	99.3%	35.9
Orthopedics	278	149	100.0%	4.0	100.0%	16.3
Otolaryngology	105	57	100.0%	6.9	100.0%	34.0
Physical Medicine/Rehab	69	62	99.9%	8.8	83.8%	66.7
Plastic and Reconstructive Surgery	50	47	96.6%	10.0	92.6%	56.6
Podiatry	35	41	98.3%	11.4	100.0%	28.2
Psychiatrist	429	262	100.0%	2.8	100.0%	10.3
NOTE: The standard for this specialty differs from other specialties in this group.			15 MILES / 30 MINUTES ↑		60 MILES / 90 MINUTES ↑	
Pulmonary Disease	170	109	100.0%	6.6	100.0%	30.2
Urology	77	56	100.0%	7.5	99.8%	28.8
PEDIATRIC SPECIALIST			30 MILES / 60 MINUTES		90 MILES / 135 MINUTES	
Allergy	34	38	97.5%	8.5	89.8%	60.0
Cardiology	401	214	100.0%	4.5	100.0%	31.1
Dermatology	46	96	100.0%	5.6	100.0%	31.1
Gastroenterology	131	109	97.1%	9.5	88.5%	58.3
General Surgery	391	260	100.0%	3.8	100.0%	9.6
Hematology/Oncology	224	141	100.0%	5.0	100.0%	21.6
Neonatology	48	16	81.6%	21.3	54.3%	113.1
Nephrology	146	111	100.0%	6.0	99.7%	33.8
Neurology	297	170	100.0%	4.8	100.0%	26.0
Ophthalmology	96	58	100.0%	7.9	99.4%	37.4
Orthopedics	278	149	100.0%	4.3	100.0%	15.6
Otolaryngology	105	57	100.0%	7.3	100.0%	37.0
Physical Medicine/Rehab	69	62	100.0%	8.3	75.2%	82.1
Plastic and Reconstructive Surgery	50	47	97.2%	9.6	87.3%	67.2
Podiatry	35	41	98.5%	10.5	100.0%	28.2
Psychiatrist	429	262	100.0%	3.0	100.0%	10.0
NOTE: The standard for this specialty differs from other specialties in this group.			15 MILES / 30 MINUTES ↑		60 MILES / 90 MINUTES ↑	
Pulmonary Disease	170	109	100.0%	6.8	100.0%	32.8
Urology	77	56	100.0%	7.9	99.7%	29.3
Hospital			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Hospital	149	155	100.0%	4.8	100.0%	6.7
Pharmacy			10 MILES / 20 MINUTES		30 MILES / 45 MINUTES	
Pharmacy	689	679	99.9%	1.6	100.0%	4.0
Vision			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Optometry	397	295	100.0%	2.0	100.0%	8.4
Dental			20 MILES / 40 MINUTES		30 MILES / 45 MINUTES	
Adult Dental Primary Care	319	224	100.0%	2.6	97.9%	9.0



KanCare Managed Care Organization
 Mapped Provider Count Report
 Aetna Better Health

Provider Specialty Type	# Unique Providers	# Unique Locations	URBAN & SEMI-URBAN		RURAL & FRONTIER	
			Percent of Members within Access Standard	Mean Distance from Member to Provider Type	Percent of Members within Access Standard	Mean Distance from Member to Provider Type
Pediatric Dental Primary Care	60	51	96.8%	6.9	37.5%	81.9
Ancillary Services			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Physical Therapy	430	173	100.0%	3.7	100.0%	16.9
Occupational Therapy	118	88	100.0%	5.0	72.3%	53.6
Speech Therapy	95	62	97.4%	9.1	72.1%	59.4
X-Ray	166	170	100.0%	4.2	100.0%	6.4
Lab	198	198	100.0%	4.4	100.0%	6.1
NOTE: The standard for this specialty differs from other specialties in this group.					30 MILES / 60 MINUTES ↑	

Provider Specialty Type	# Unique Providers	# Unique Locations	URBAN & SEMI-URBAN 30 MILES / 60 MINUTES		RURAL & FRONTIER 60 MILES / 100 MINUTES	
			Percent of Members within Access Standard	Mean Distance from Member to Specialist	Percent of Members within Access Standard	Mean Distance from Member to Specialist
Adult Day Care PT 55/PS 410/PC S5101 & S5102						
FE Waiver Providers	109	115	100.0%	4.7	100.0%	14.4
Day Supports PT 55/PS 520/PC T2021						
IDD Waiver Providers	109	124	100.0%	3.7	100.0%	16.5



KanCare Managed Care Organization
 Mapped Provider Count Report
 Sunflower State Health Plan

Provider Specialty Type	# Unique Providers	# Unique Locations	URBAN & SEMI-URBAN		RURAL & FRONTIER	
			Percent of Members within Access Standard	Mean Distance from Member to Provider Type	Percent of Members within Access Standard	Mean Distance from Member to Provider Type
Primary Care Physicians			20 MILES / 40 MINUTES		30 MILES / 45 MINUTES	
Adult Primary Care Providers	3,580	999	100.0%	1.4	100.0%	3.1
Pediatric Primary Care Providers	3,897	1,023	100.0%	1.5	100.0%	3.5
OB/GYN			15 MILES / 30 MINUTES		60 MILES / 90 MINUTES	
OB/GYN	451	225	99.9%	3.2	98.0%	18.3
Behavioral Health			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Adult Behavioral Health	3,351	1,397	100.0%	1.2	100.0%	5.3
Pediatric Behavioral Health	3,557	1,408	100.0%	1.4	100.0%	5.6
Specialist						
ADULT SPECIALIST			30 MILES / 60 MINUTES		90 MILES / 135 MINUTES	
Allergy	41	25	98.9%	8.0	96.2%	45.5
Cardiology	450	145	100.0%	4.8	100.0%	28.3
Dermatology	37	28	95.1%	10.8	92.7%	59.0
Gastroenterology	123	58	99.9%	9.6	90.8%	56.3
General Surgery	396	201	100.0%	4.0	100.0%	12.5
Hematology/Oncology	206	76	100.0%	5.5	99.9%	27.9
Nephrology	139	52	100.0%	7.7	99.9%	34.4
Neurology	305	108	100.0%	5.4	95.9%	47.6
Ophthalmology	142	185	100.0%	2.9	100.0%	15.5
Orthopedics	286	127	100.0%	3.8	100.0%	15.4
Otolaryngology	109	38	100.0%	6.9	100.0%	38.1
Physical Medicine/Rehab	84	53	100.0%	7.4	98.8%	45.4
Plastic and Reconstructive Surgery	58	34	89.7%	13.5	94.4%	58.9
Podiatry	48	44	99.9%	7.4	100.0%	29.8
Psychiatrist	433	216	99.9%	2.9	100.0%	14.2
NOTE: The standard for this specialty differs from other specialties in this group.			15 MILES / 30 MINUTES á		60 MILES / 90 MINUTES á	
Pulmonary Disease	165	68	100.0%	6.1	94.4%	45.9
Urology	95	55	100.0%	6.9	99.9%	29.0
PEDIATRIC SPECIALIST			30 MILES / 60 MINUTES		90 MILES / 135 MINUTES	
Allergy	41	25	99.2%	7.8	92.8%	52.1
Cardiology	450	145	100.0%	4.8	100.0%	30.0
Dermatology	37	28	96.5%	9.5	93.4%	57.6
Gastroenterology	123	58	99.8%	9.2	86.5%	62.2
General Surgery	396	201	100.0%	4.2	100.0%	12.4
Hematology/Oncology	206	76	100.0%	5.8	99.8%	28.3
Neonatology	88	27	93.9%	15.9	68.9%	96.1
Nephrology	139	52	99.9%	7.4	99.8%	34.4
Neurology	305	108	100.0%	5.5	92.4%	54.8
Ophthalmology	142	185	100.0%	3.1	100.0%	18.8
Orthopedics	286	127	100.0%	4.0	100.0%	15.9
Otolaryngology	109	38	100.0%	6.9	100.0%	39.5
Physical Medicine/Rehab	84	53	100.0%	7.1	98.5%	45.8
Plastic and Reconstructive Surgery	58	34	90.0%	13.1	90.5%	65.2
Podiatry	48	44	99.9%	7.6	100.0%	30.6
Psychiatrist	433	216	99.9%	3.1	100.0%	14.2
NOTE: The standard for this specialty differs from other specialties in this group.			15 MILES / 30 MINUTES á		60 MILES / 90 MINUTES á	
Pulmonary Disease	165	68	100.0%	6.1	90.5%	54.0
Urology	95	55	100.0%	7.0	99.8%	28.1
Hospital			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Hospital	167	155	100.0%	4.4	100.0%	7.6
Pharmacy			10 MILES / 20 MINUTES		30 MILES / 45 MINUTES	
Pharmacy	642	826	99.8%	1.5	100.0%	3.8
Vision			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Optometry	436	405	100.0%	1.8	100.0%	6.3
Dental			20 MILES / 40 MINUTES		30 MILES / 45 MINUTES	
Adult Dental Primary Care	313	277	100.0%	2.1	99.9%	6.5



KanCare Managed Care Organization
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 Sunflower State Health Plan

Provider Specialty Type	# Unique Providers	# Unique Locations	URBAN & SEMI-URBAN		RURAL & FRONTIER	
			Percent of Members within Access Standard	Mean Distance from Member to Provider Type	Percent of Members within Access Standard	Mean Distance from Member to Provider Type
Pediatric Dental Primary Care	285	212	100.0%	2.2	99.9%	6.7
Ancillary Services			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Physical Therapy	707	404	100.0%	2.5	100.0%	5.8
Occupational Therapy	300	312	100.0%	3.1	100.0%	7.6
Speech Therapy	114	101	98.4%	7.3	80.2%	52.7
X-Ray	158	169	100.0%	4.3	100.0%	9.8
Lab	243	270	100.0%	4.1	100.0%	8.6
NOTE: The standard for this specialty differs from other specialties in this group.					30 MILES / 60 MINUTES á	

Provider Specialty Type	# Unique Providers	# Unique Locations	URBAN & SEMI-URBAN 30 MILES / 60 MINUTES		RURAL & FRONTIER 60 MILES / 100 MINUTES	
			Percent of Members within Access Standard	Mean Distance from Member to Specialist	Percent of Members within Access Standard	Mean Distance from Member to Specialist
Adult Day Care PT 55/PS 410/PC S5101 & S5102						
FE Waiver Providers	148	321	100.0%	2.7	100.0%	9.6
Day Supports PT 55/PS 520/PC T2021						
IDD Waiver Providers	131	838	100.0%	2.4	100.0%	9.6



KanCare Managed Care Organization
Mapped Provider Count Report
United Health Care

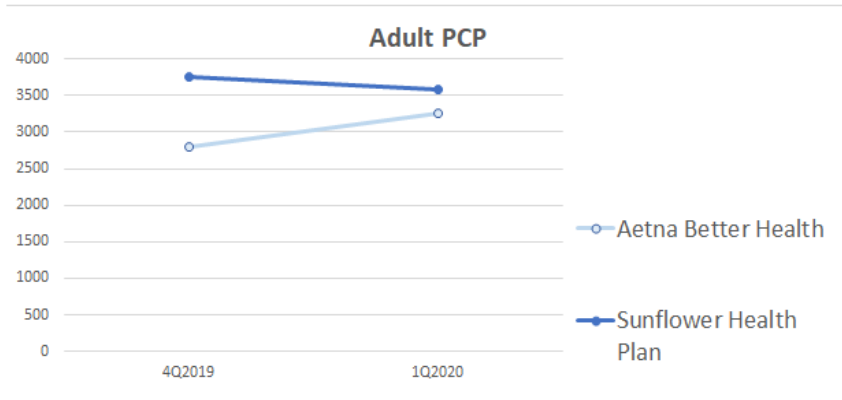
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PHYSICIANS

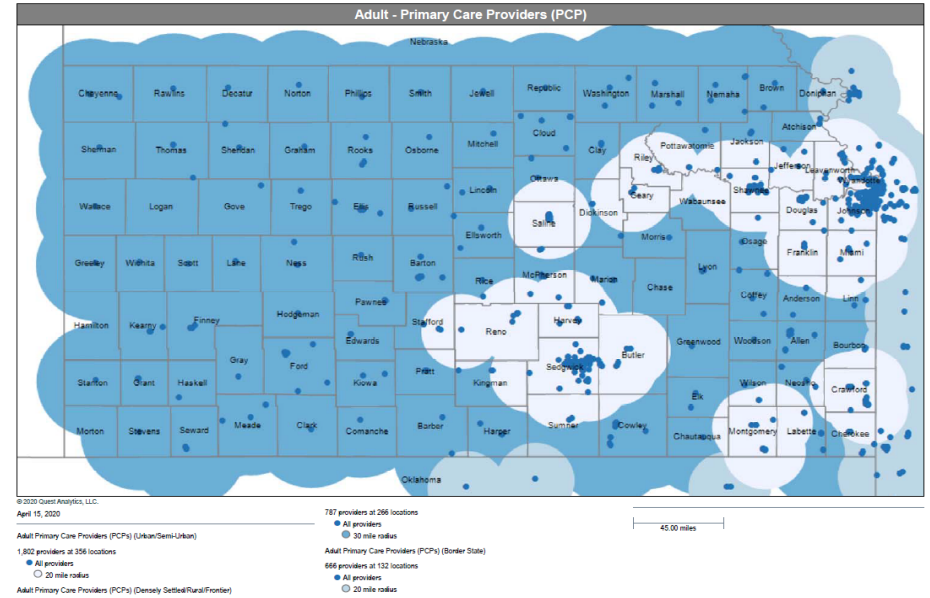
Primary Care Providers (PCP)

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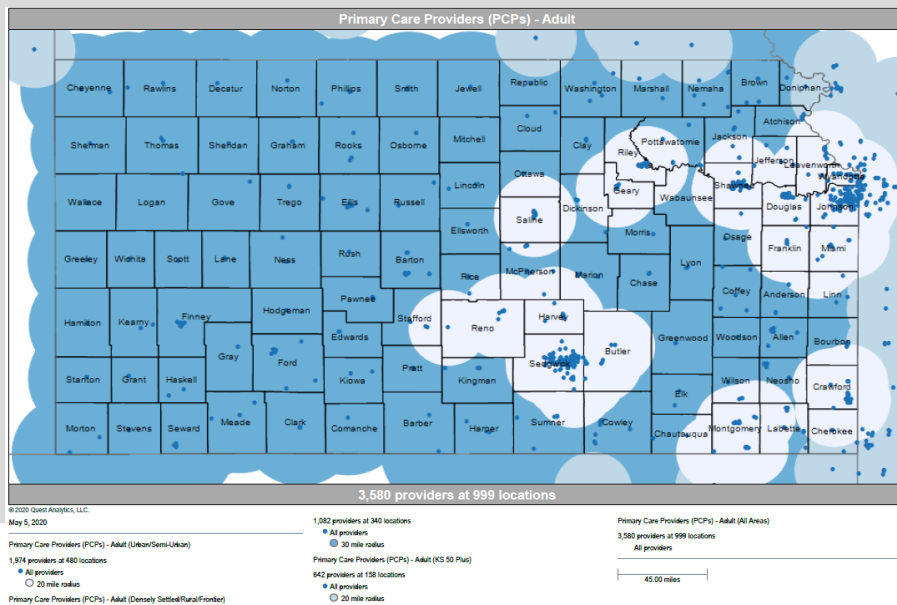
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Aetna Better Health	2802	3255
Sunflower Health Plan	3747	3580



Aetna Better Health



Sunflower Health Plan



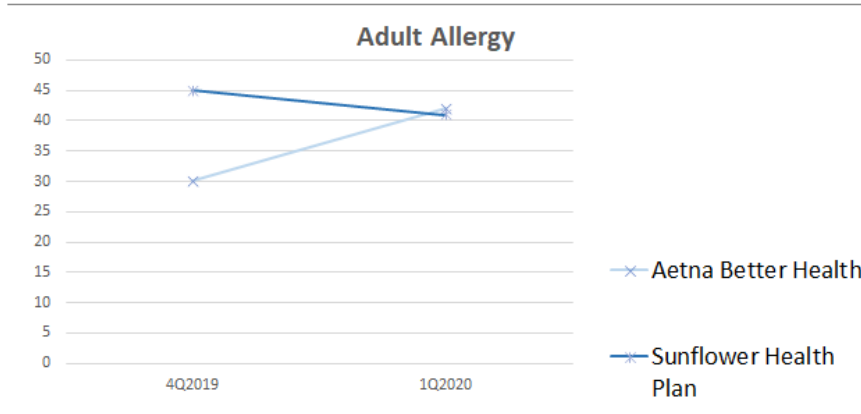
UnitedHealthcare

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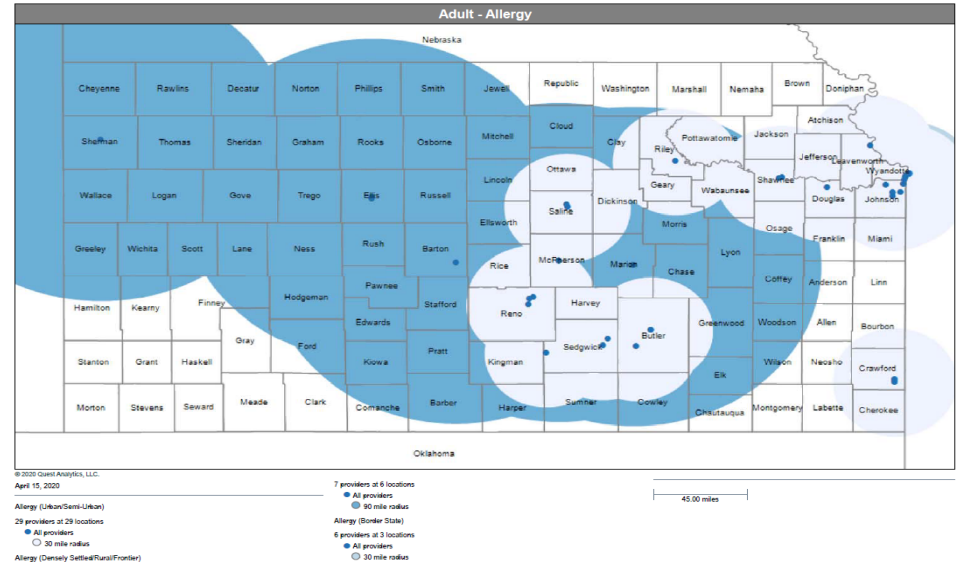
Allergy

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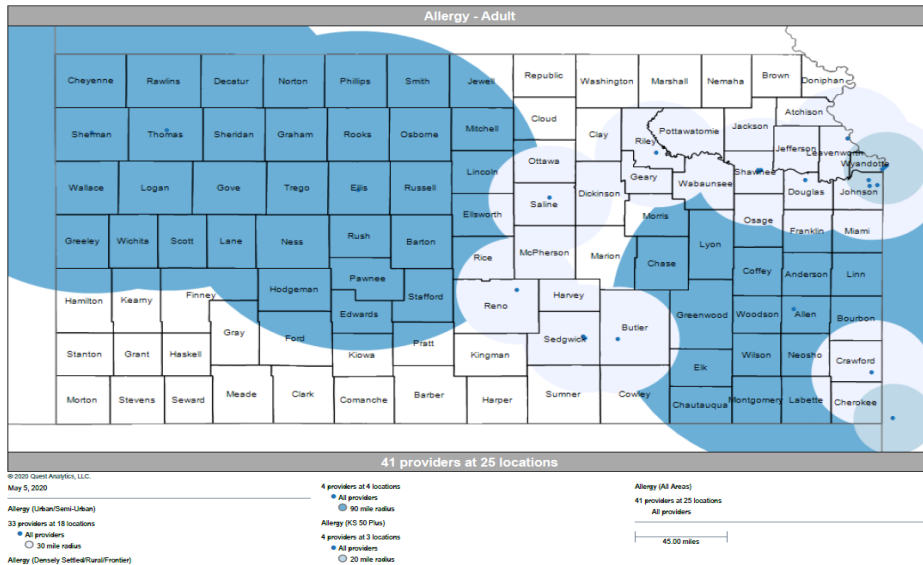
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Aetna Better Health	30	42
Sunflower Health Plan	45	41



Aetna Better Health



Sunflower Health Plan



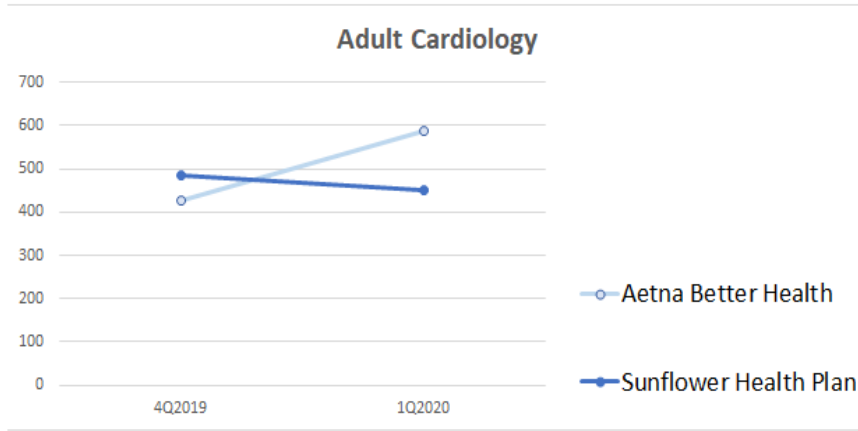
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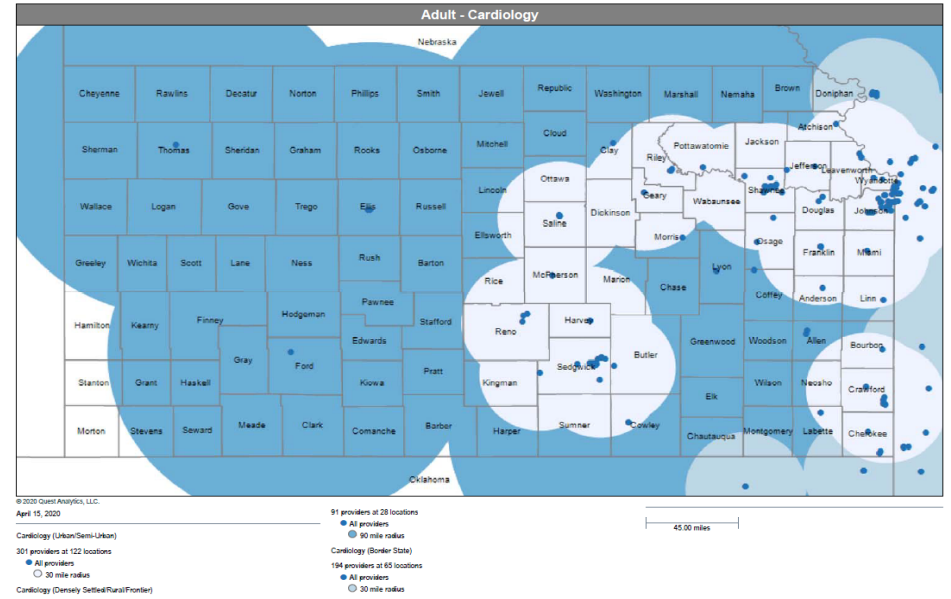
Cardiology

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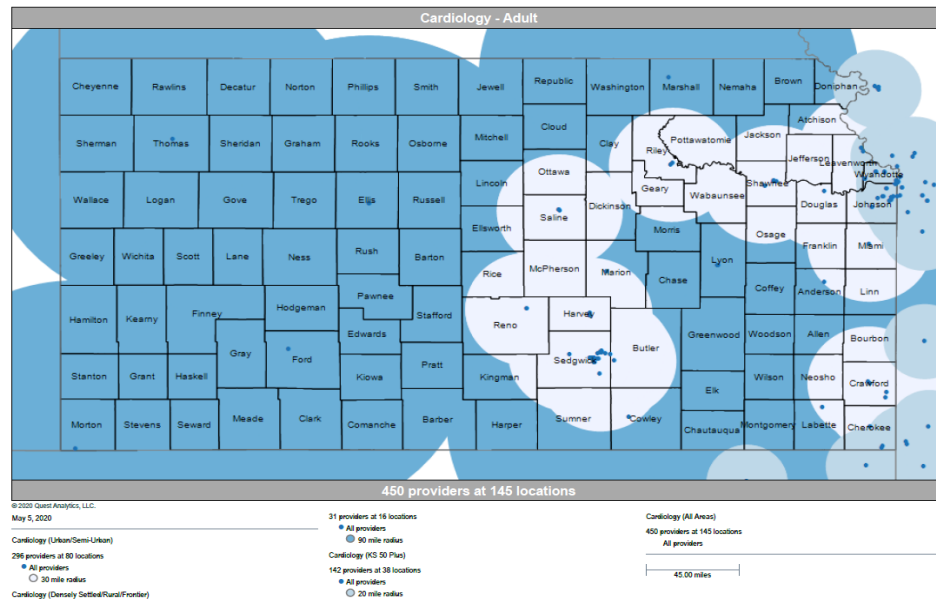
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Aetna Better Health	428	586
Sunflower Health Plan	486	450



Aetna Better Health



Sunflower Health Plan



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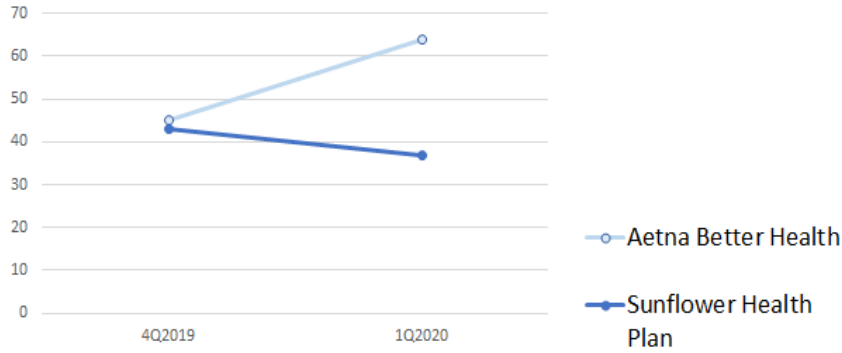
Dermatology

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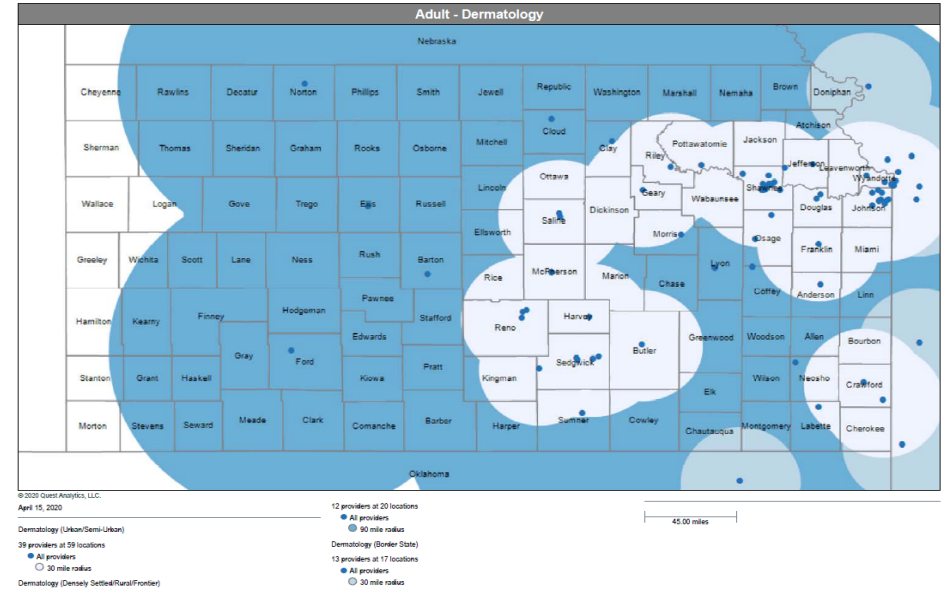
4Q2019 1Q2020

Aetna Better Health	45	64
Sunflower Health Plan	43	37

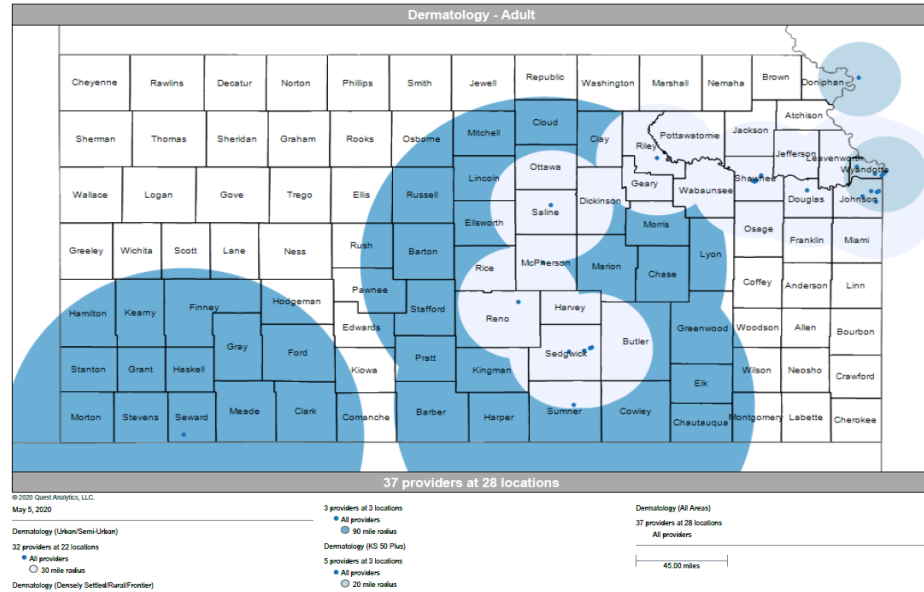
Adult Dermatology



Aetna Better Health



Sunflower Health Plan



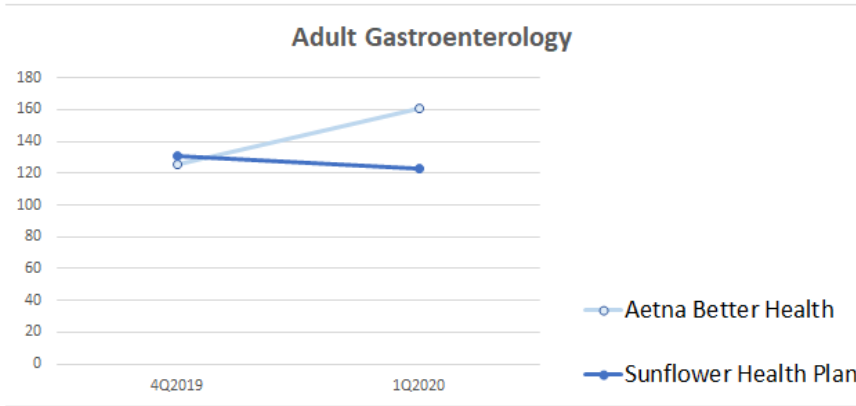
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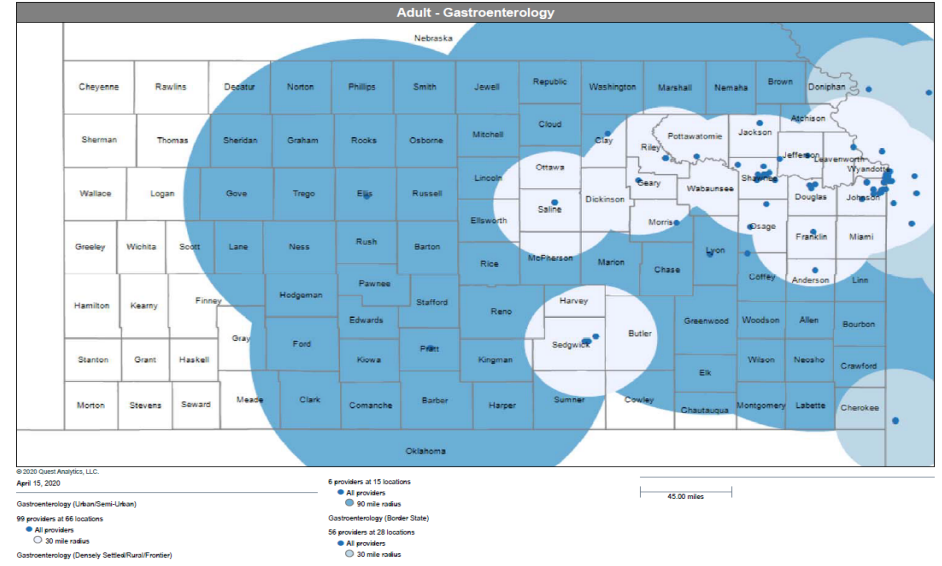
Gastroenterology

QUARTERLY COUNT TREND

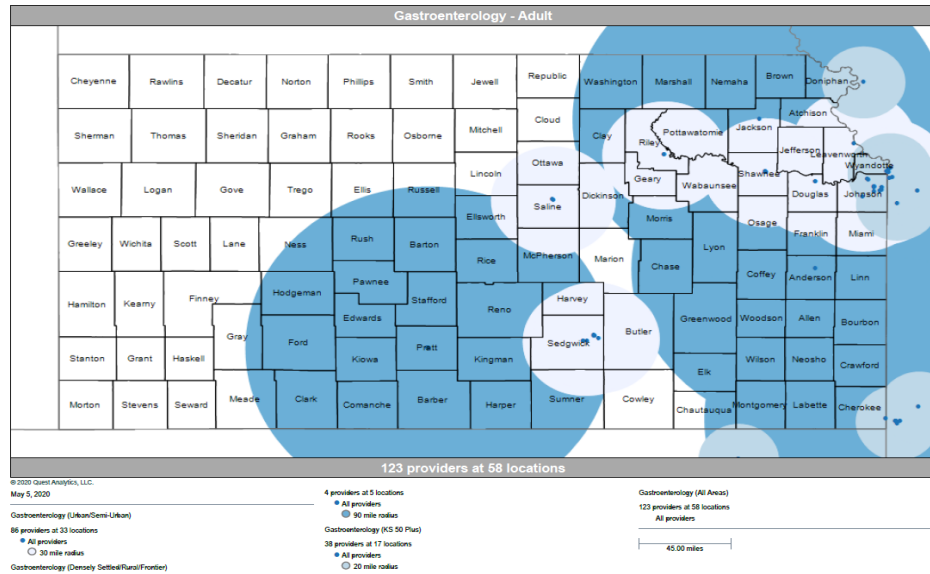
	4Q2019	1Q2020
Aetna Better Health	126	161
Sunflower Health Plan	131	123



Aetna Better Health



Sunflower Health Plan



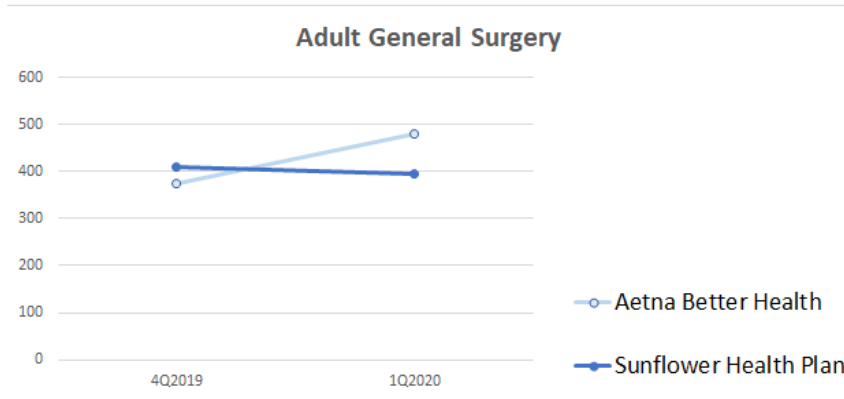
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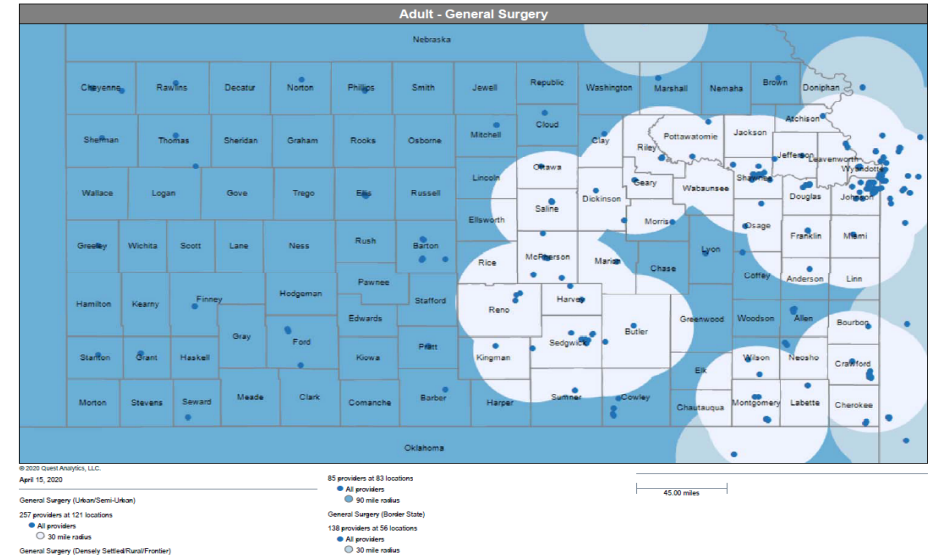
General Surgery

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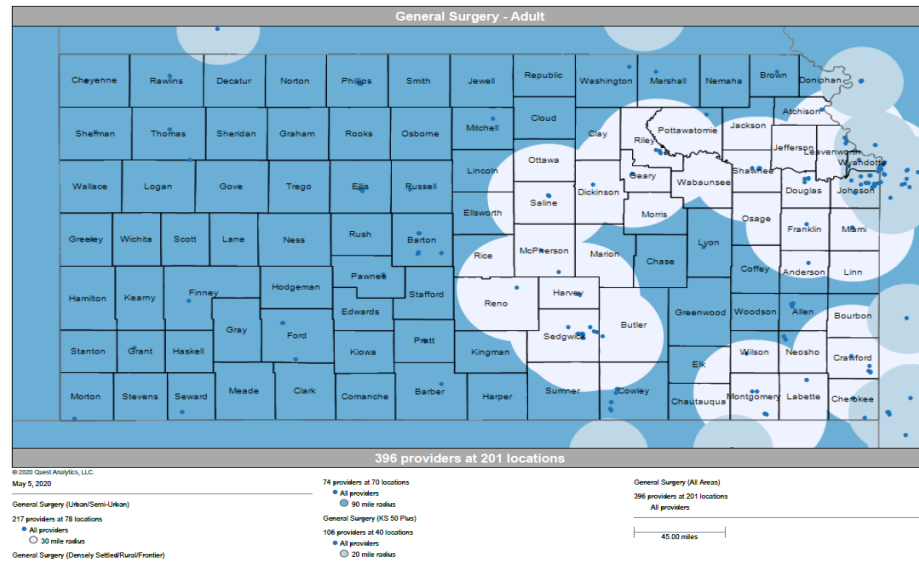
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Aetna Better Health	374	480
Sunflower Health Plan	411	396



Aetna Better Health



Sunflower Health Plan

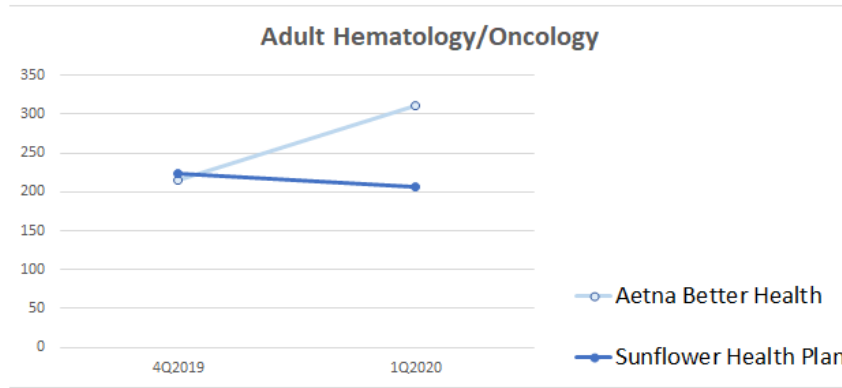


UnitedHealthcare

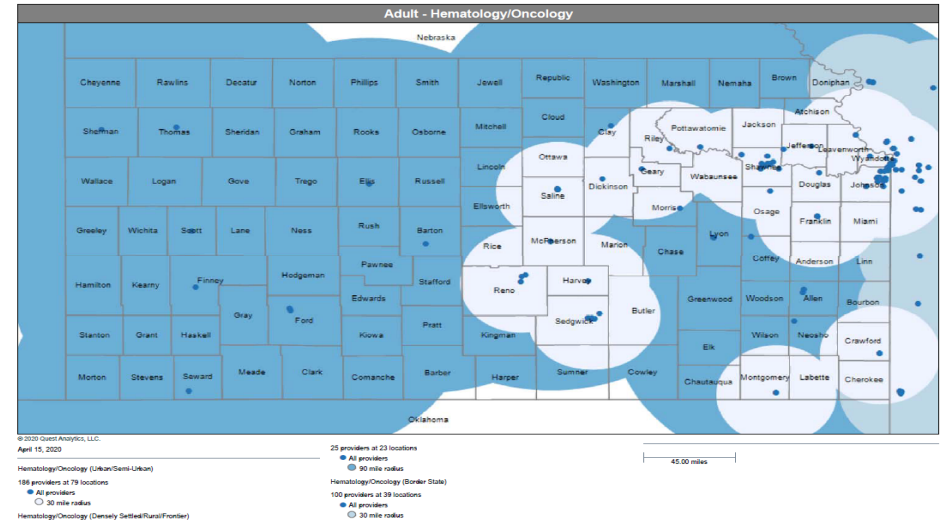
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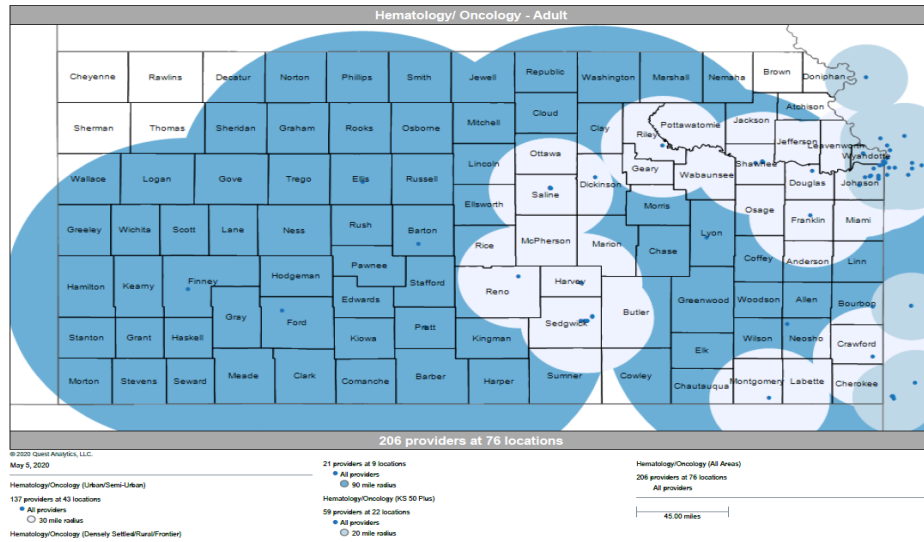
	4Q2019	1Q2020
Aetna Better Health	215	311
Sunflower Health Plan	223	206



Aetna Better Health



Sunflower Health Plan



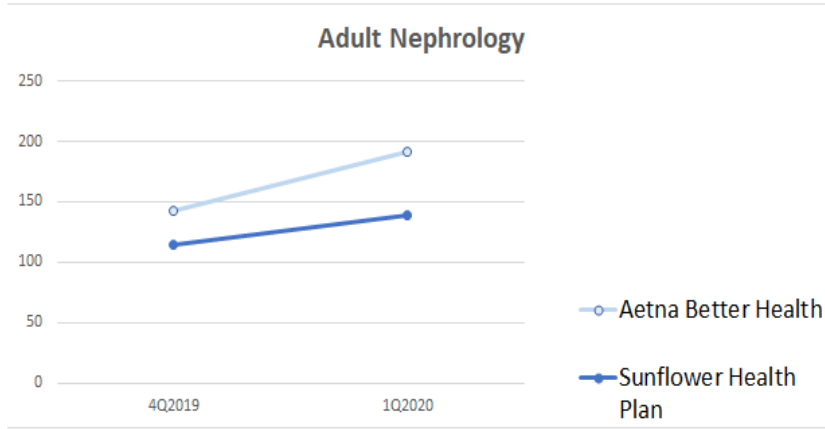
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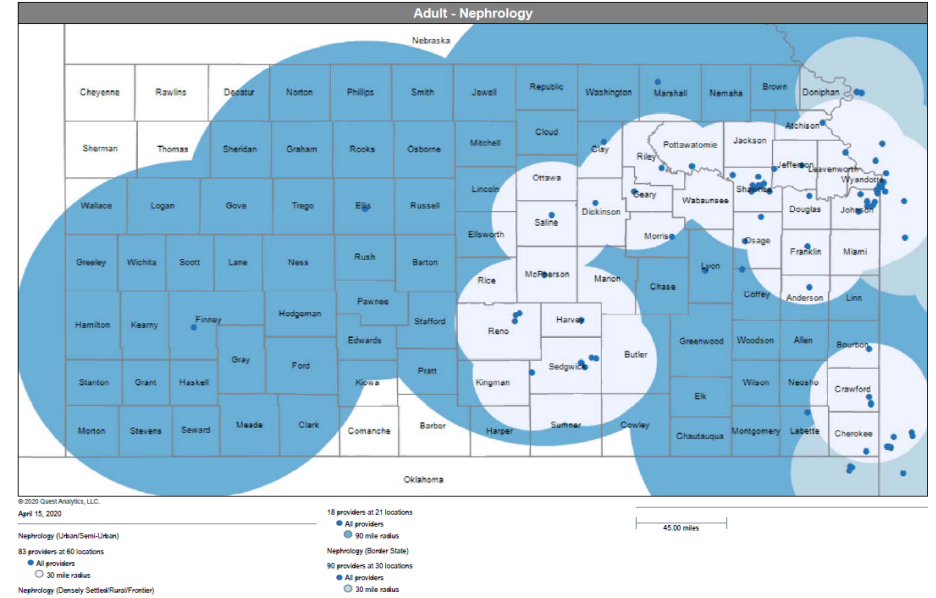
Nephrology

QUARTERLY COUNT TREND

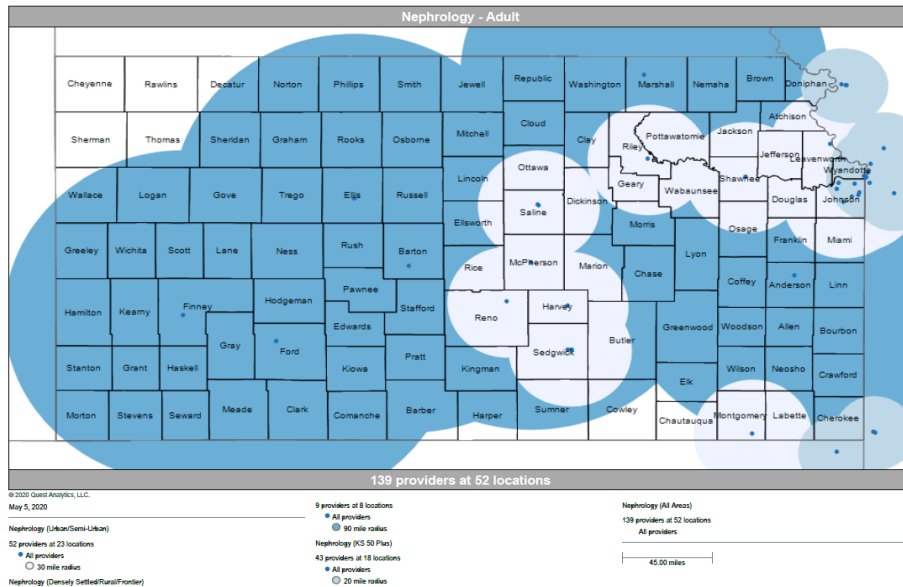
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Aetna Better Health	142	191
Sunflower Health Plan	115	139



Aetna Better Health



Sunflower Health Plan



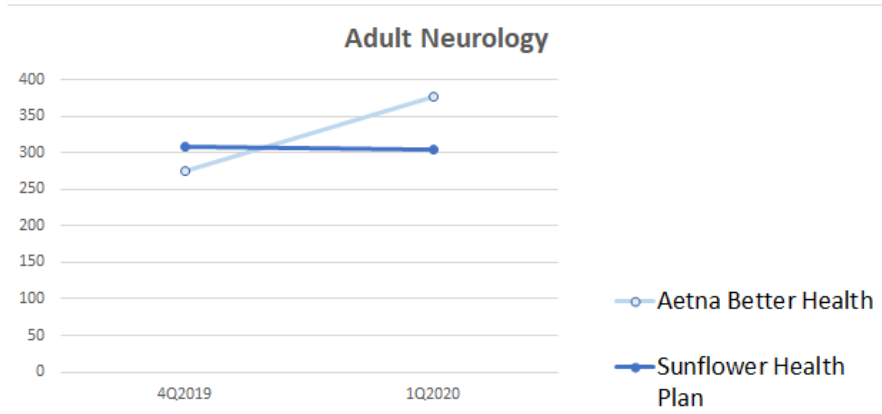
UnitedHealthcare

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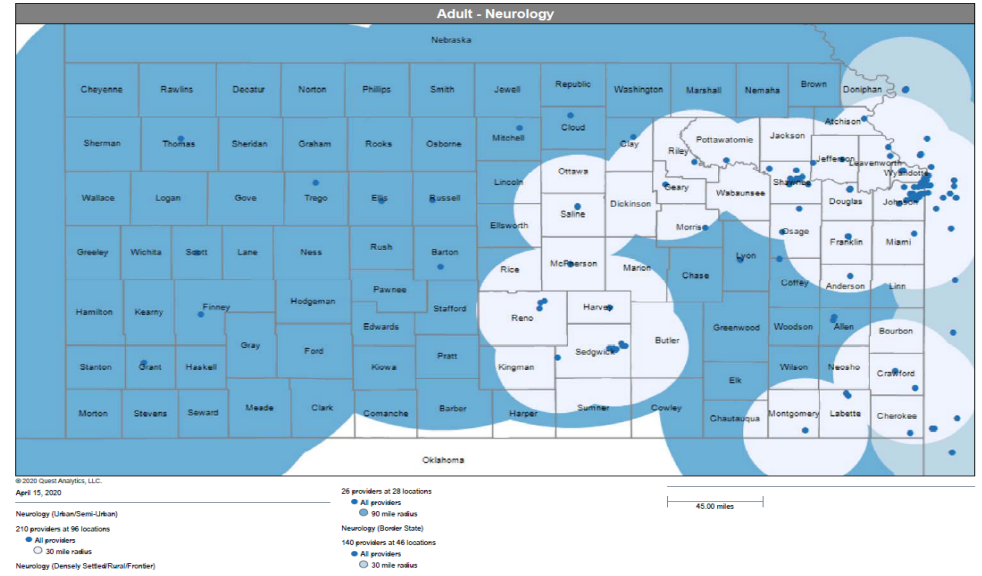
Neurology

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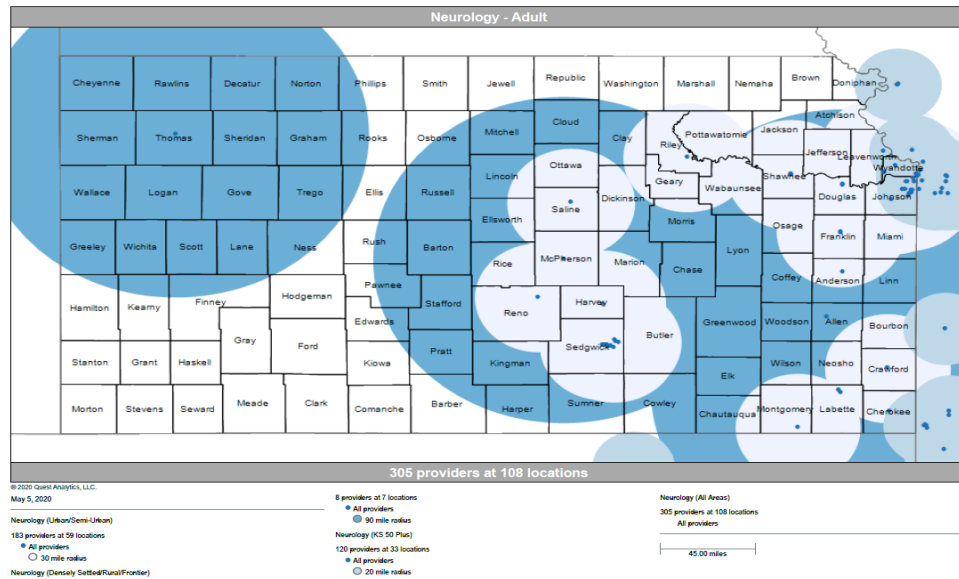
	4Q2019	1Q2020
Aetna Better Health	275	376
Sunflower Health Plan	308	305



Aetna Better Health



Sunflower Health Plan



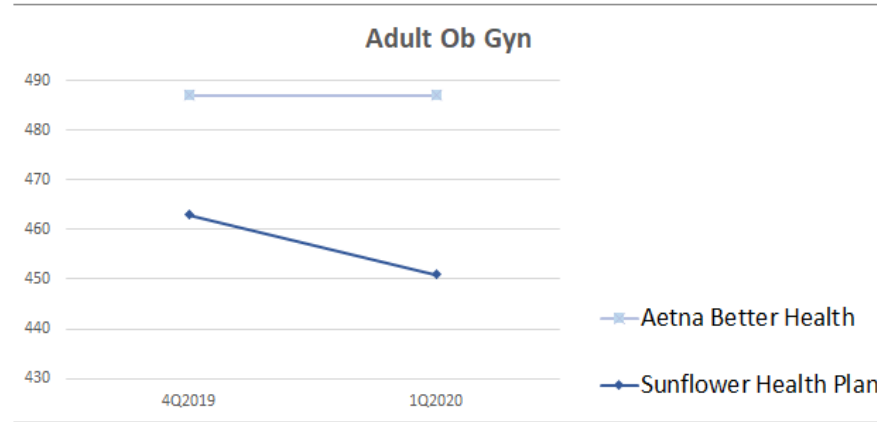
UnitedHealthcare

DATA UNAVAILABLE

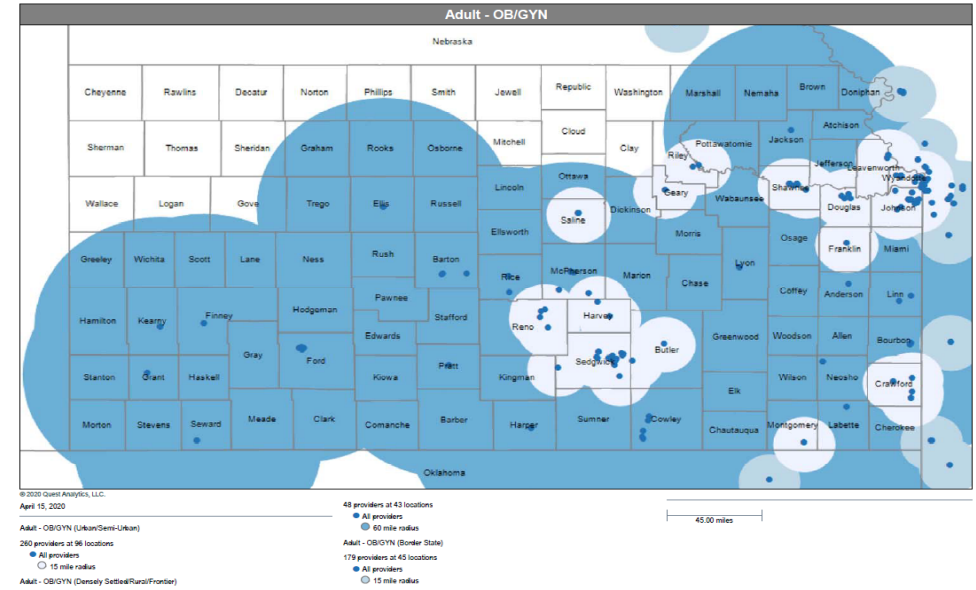
Obstetrics/Gynecology (OB/GYN)

QUARTERLY COUNT TREND

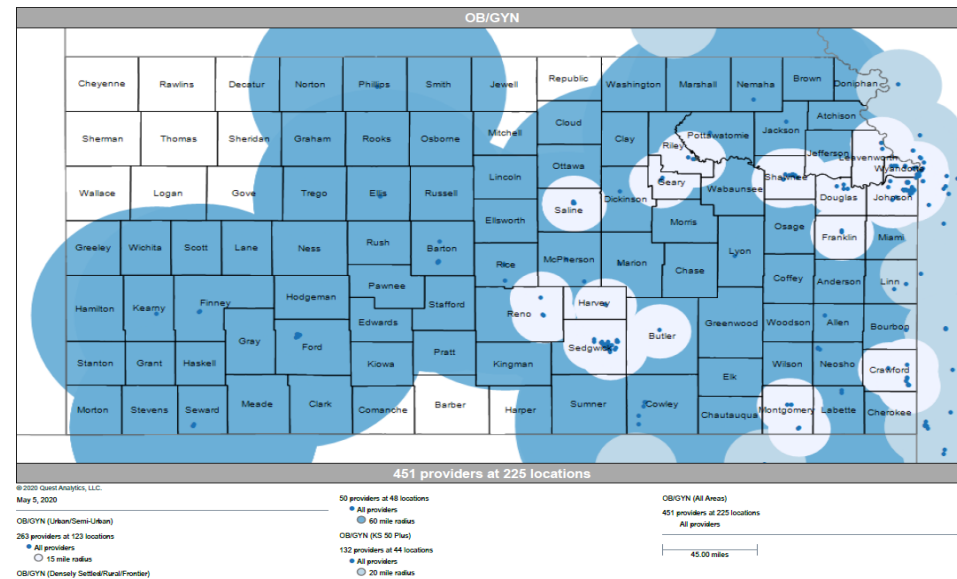
	4Q2019	1Q2020
Aetna Better Health	487	487
Sunflower Health Plan	463	451



Aetna Better Health



Sunflower Health Plan



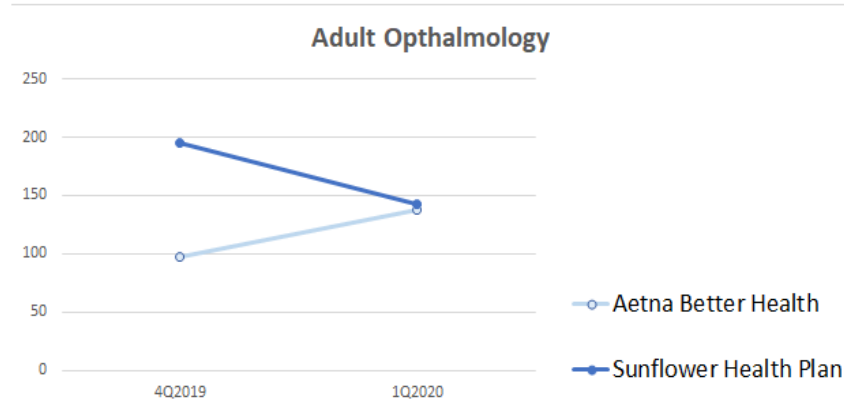
UnitedHealthcare

DATA UNAVAILABLE

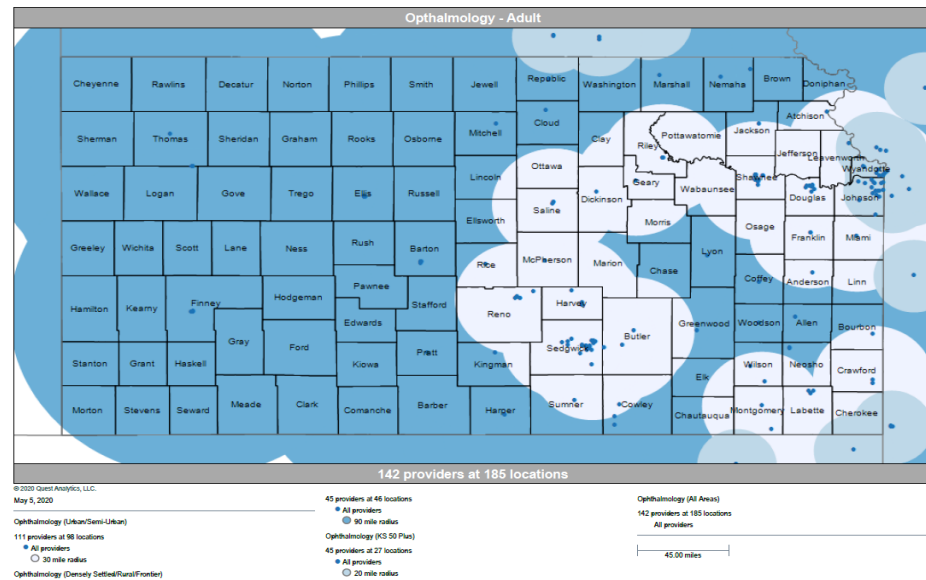
Ophthalmology

QUARTERLY COUNT TREND

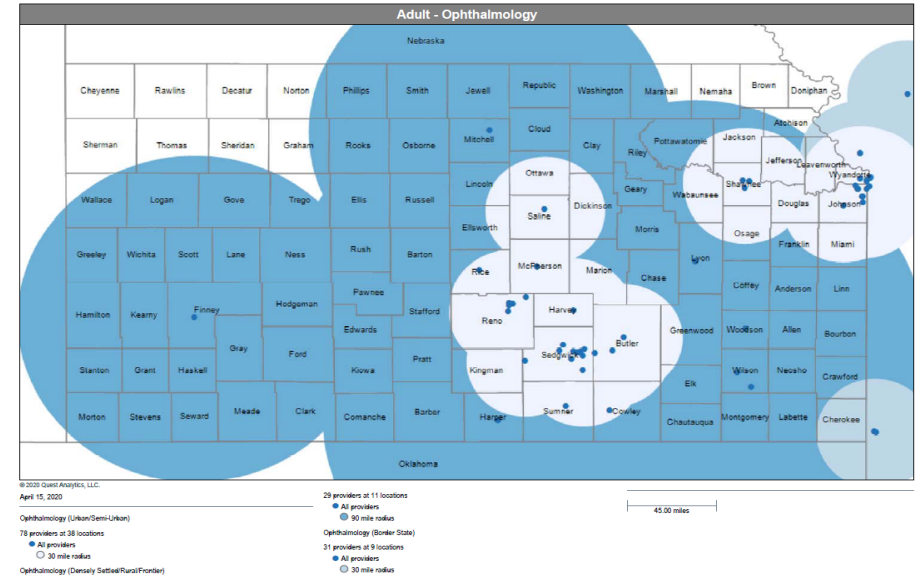
	4Q2019	1Q2020
Aetna Better Health	97	138
Sunflower Health Plan	195	142



Sunflower Health Plan



Aetna Better Health



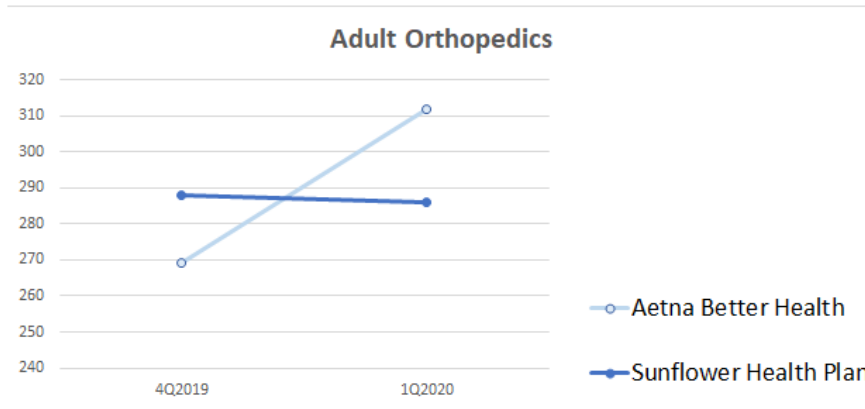
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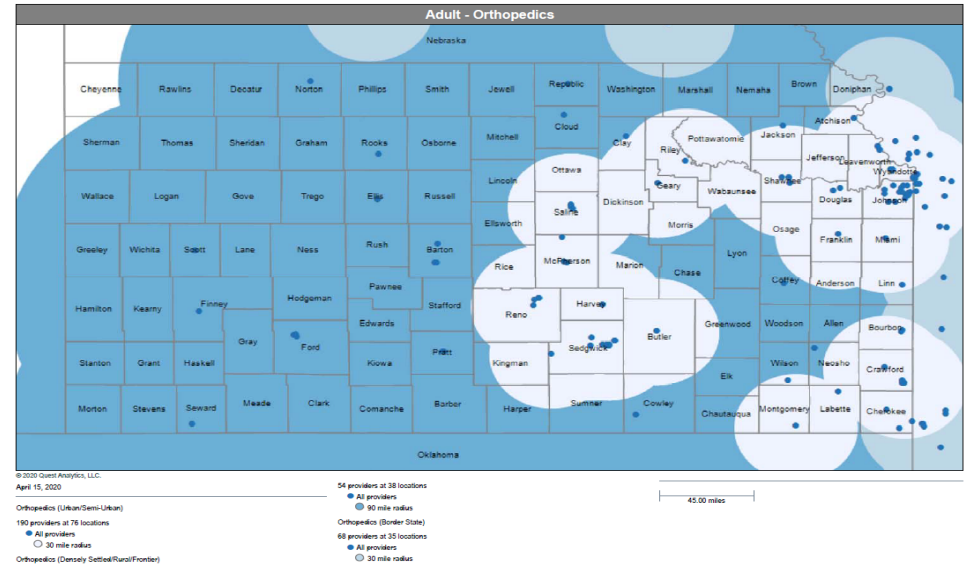
Orthopedics

QUARTERLY COUNT TREND

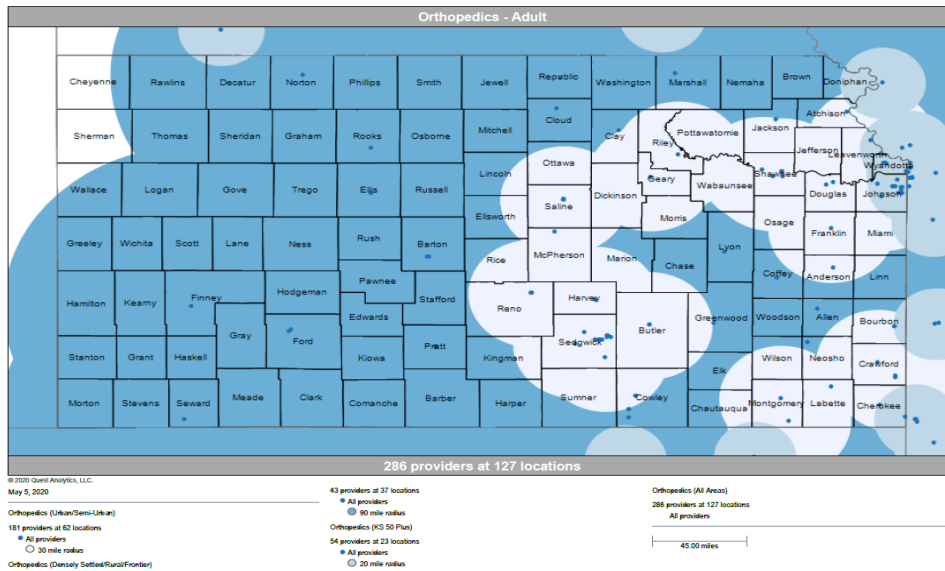
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Aetna Better Health	269	312
Sunflower Health Plan	288	286



Aetna Better Health



Sunflower Health Plan



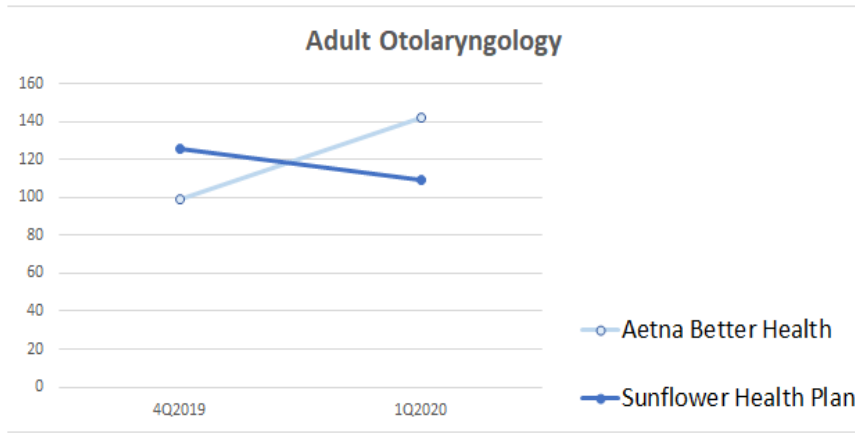
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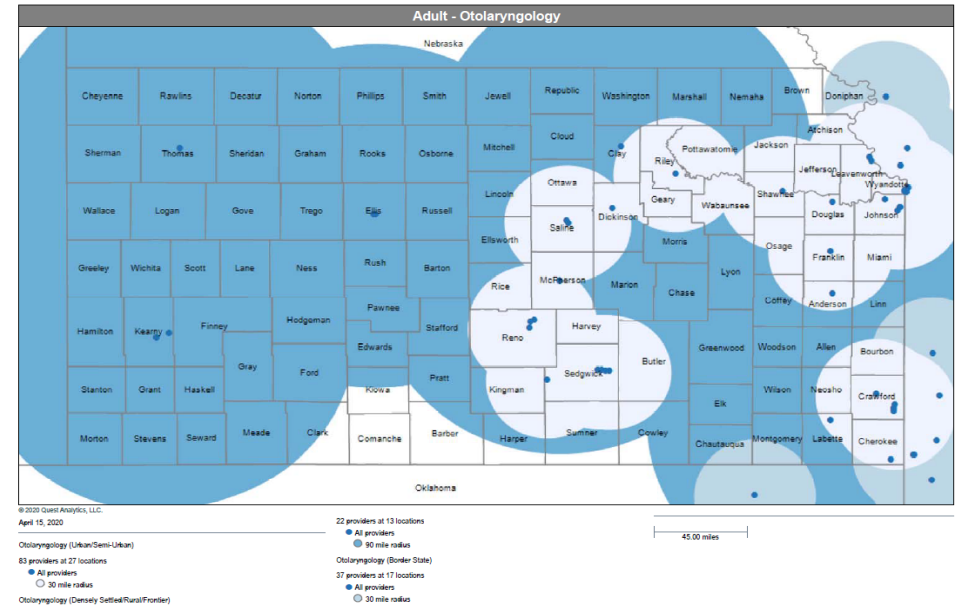
Otolaryngology

QUARTERLY COUNT TREND

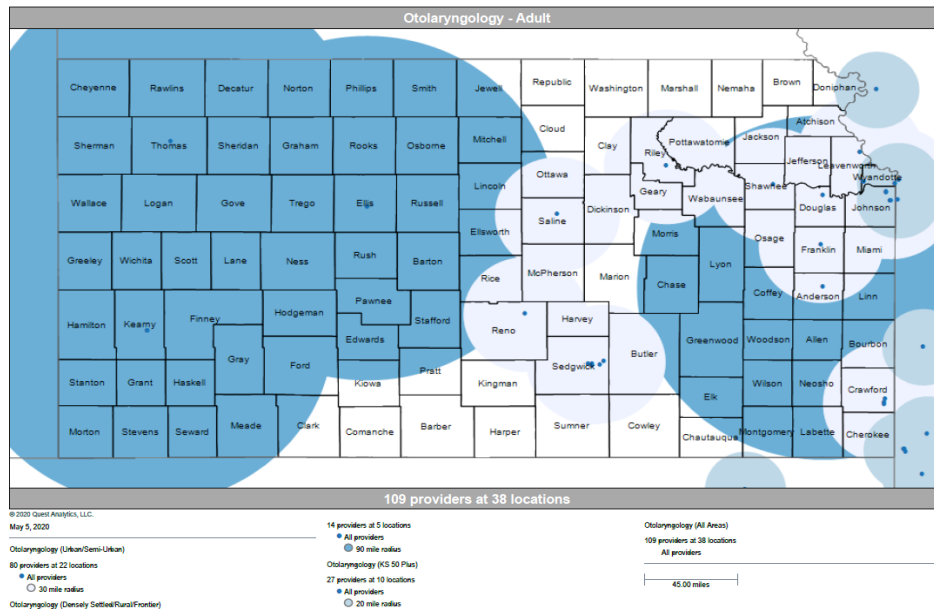
	4Q2019	1Q2020
Aetna Better Health	99	142
Sunflower Health Plan	126	109



Aetna Better Health



Sunflower Health Plan



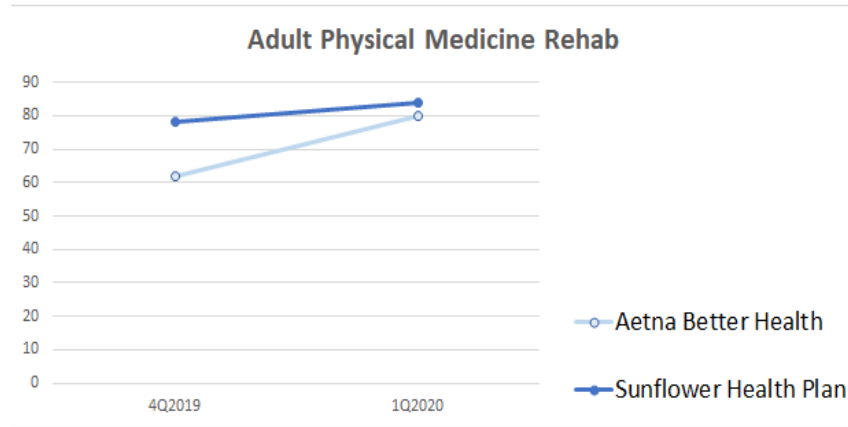
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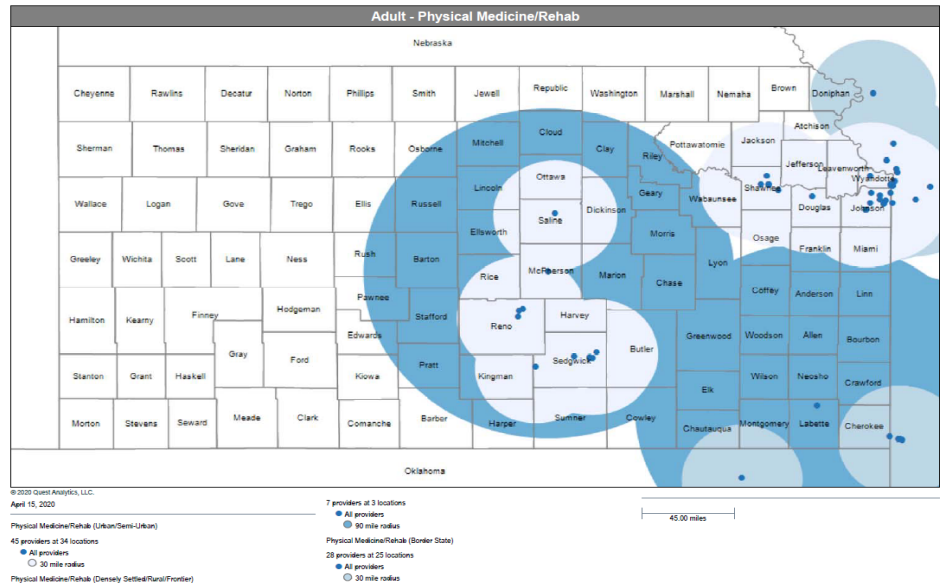
Physical Medicine/Rehab

QUARTERLY COUNT TREND

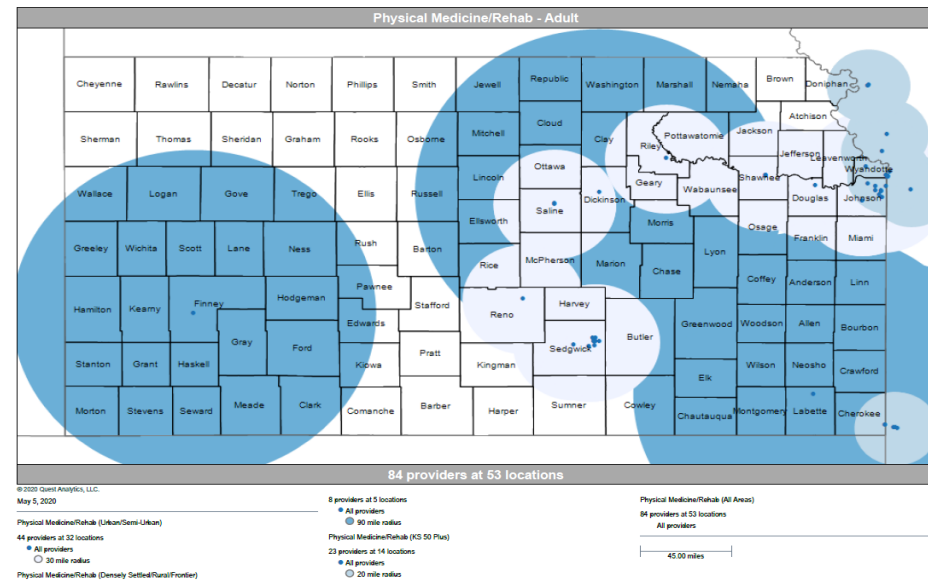
	4Q2019	1Q2020
Aetna Better Health	62	80
Sunflower Health Plan	78	84



Aetna Better Health



Sunflower Health Plan

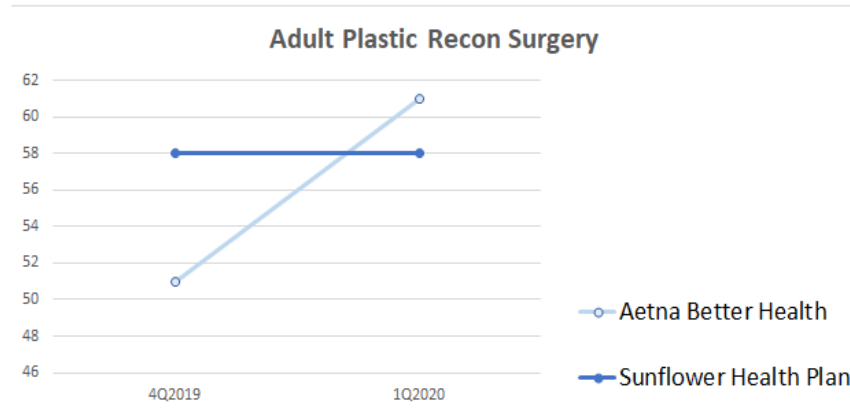


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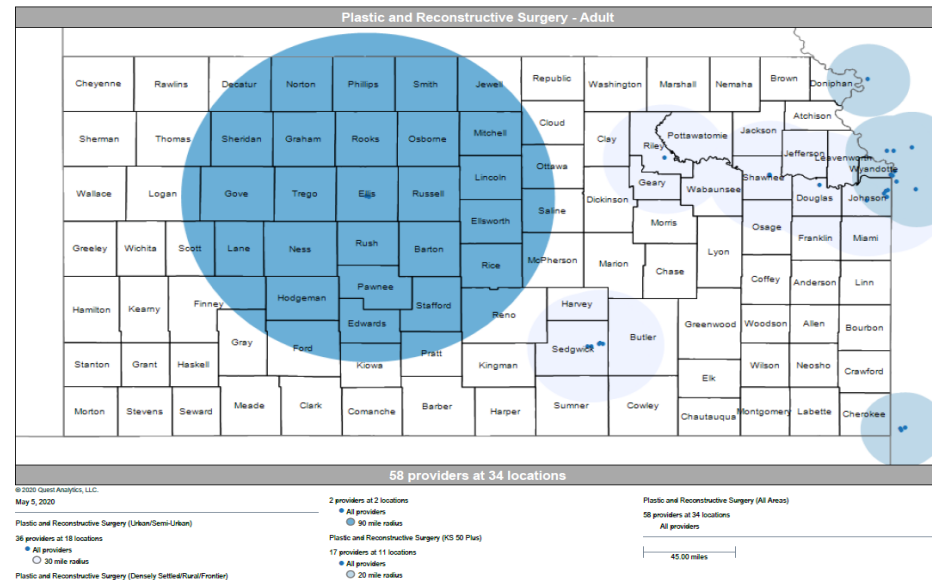
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Plastic & Reconstructive Surgery QUARTERLY COUNT TREND

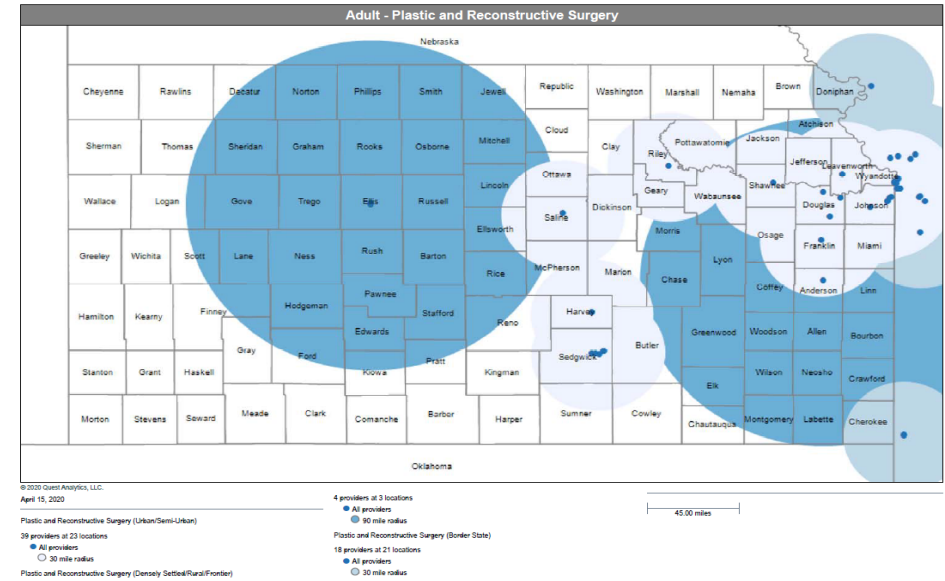
	4Q2019	1Q2020
Aetna Better Health	51	61
Sunflower Health Plan	58	58



Sunflower Health Plan



Aetna Better Health



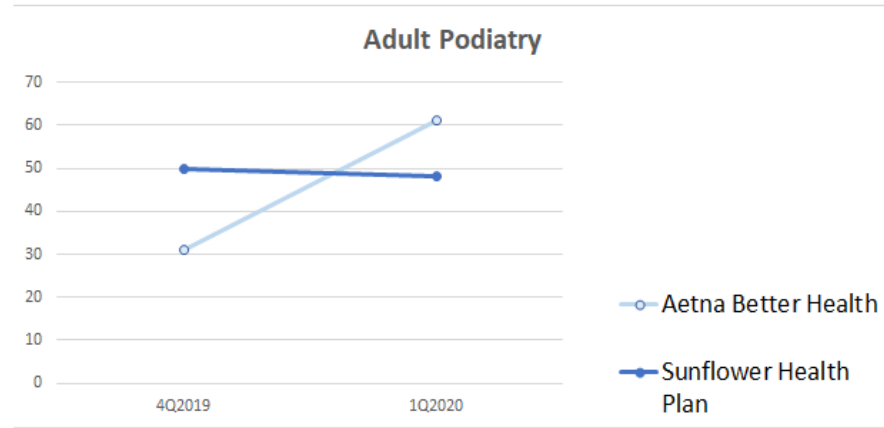
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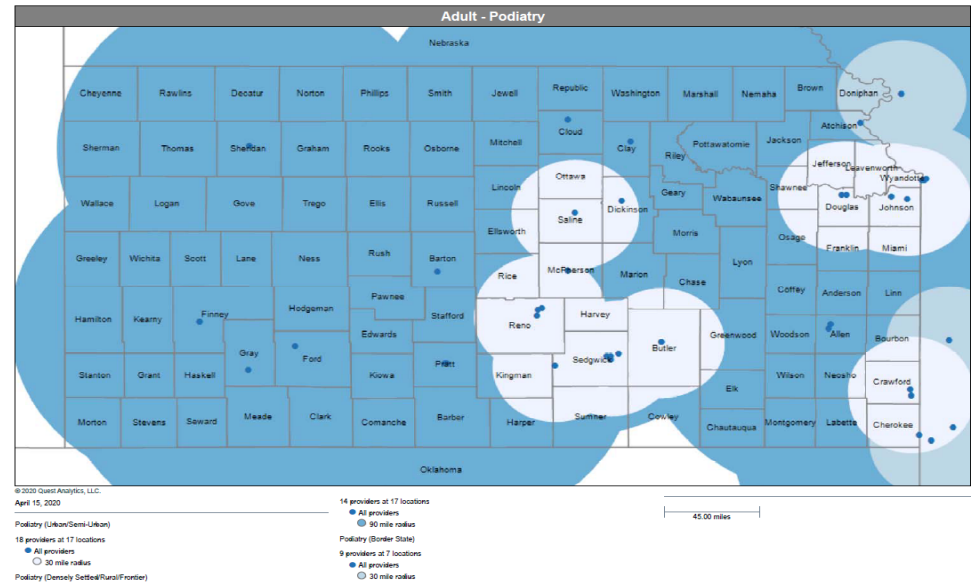
Podiatry

QUARTERLY COUNT TREND

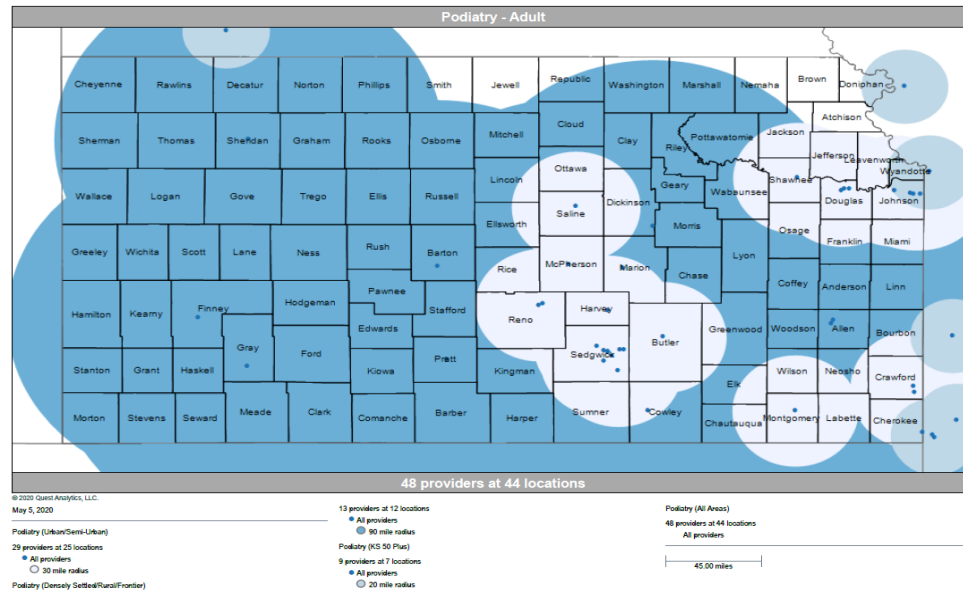
	4Q2019	1Q2020
Aetna Better Health	31	61
Sunflower Health Plan	50	48



Aetna Better Health



Sunflower Health Plan



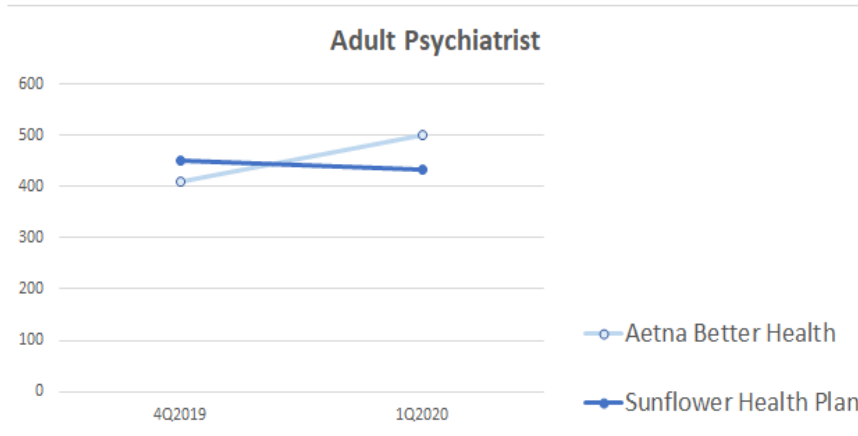
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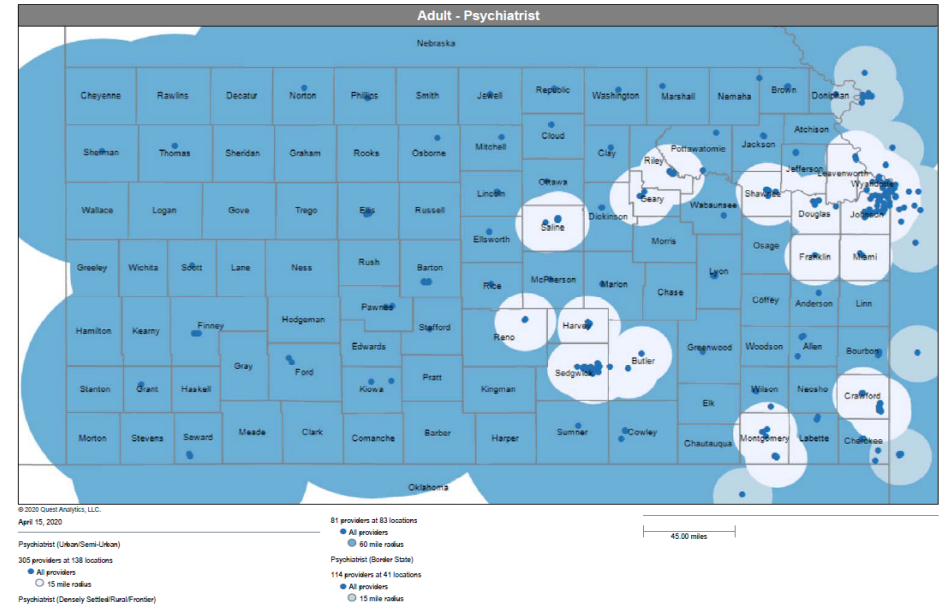
Psychiatrist

QUARTERLY COUNT TREND

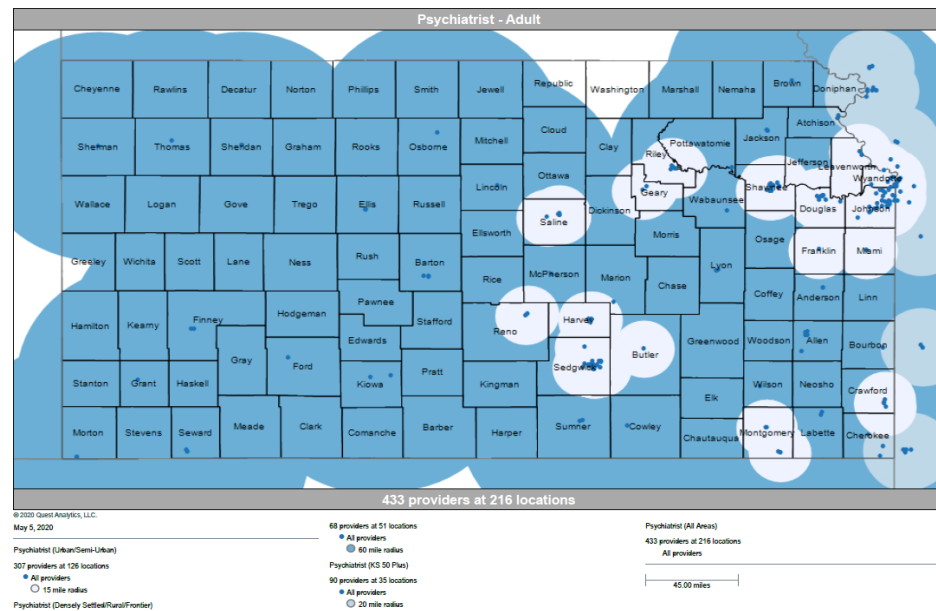
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Aetna Better Health	410	500
Sunflower Health Plan	450	433



Aetna Better Health



Sunflower Health Plan



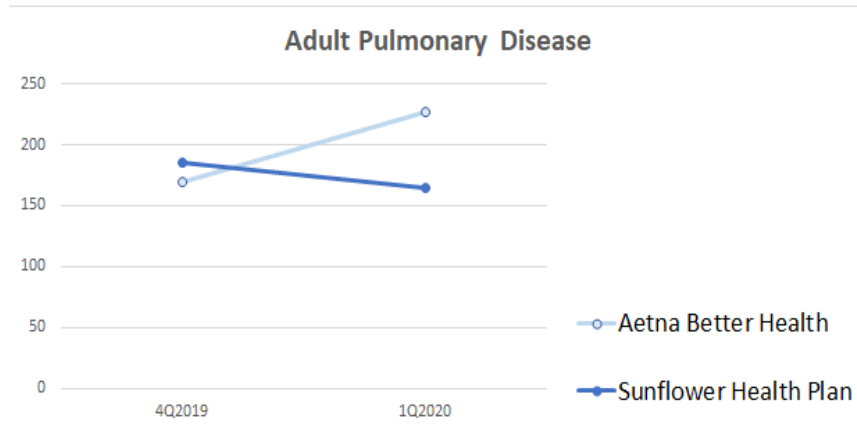
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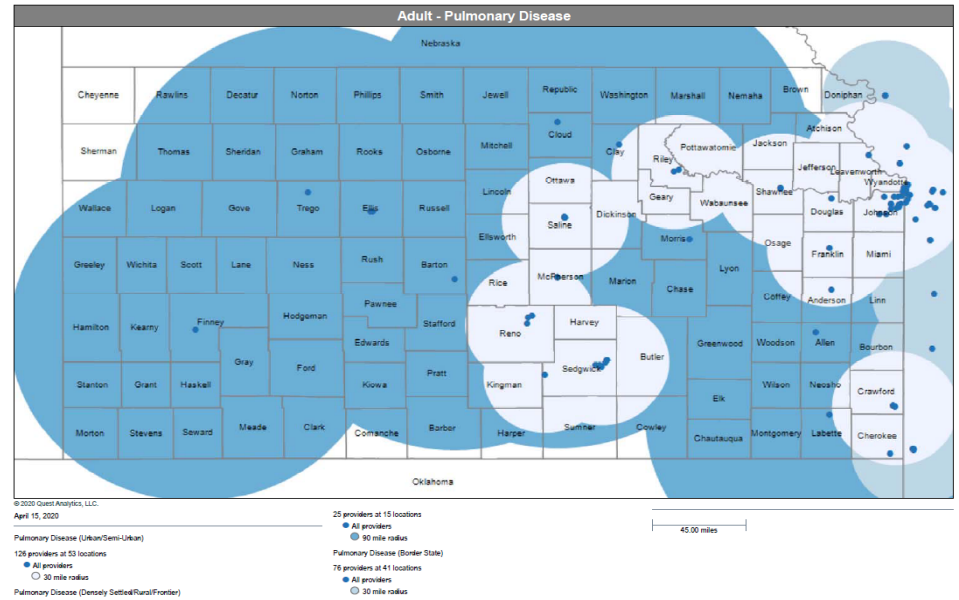
Pulmonary Disease

QUARTERLY COUNT TREND

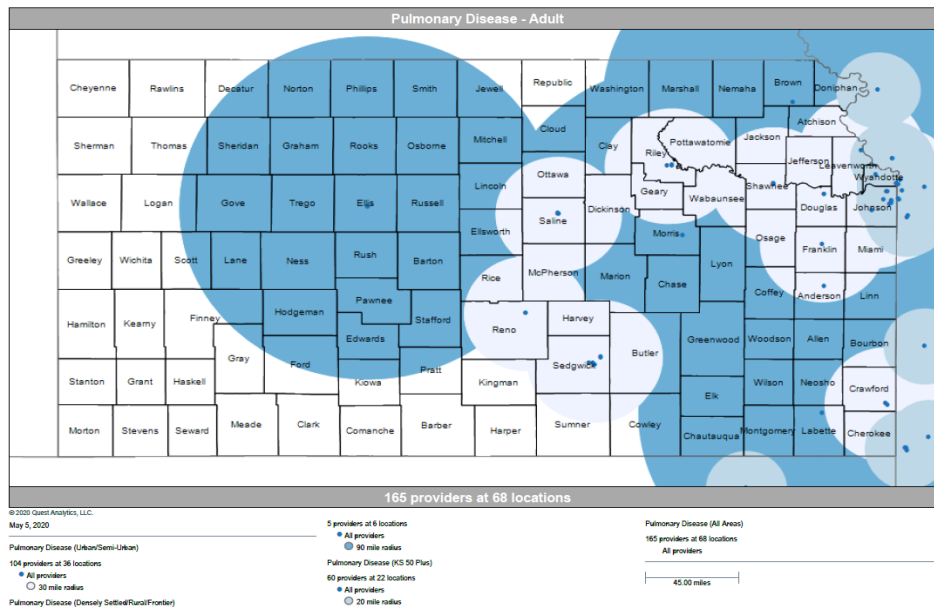
	4Q2019	1Q2020
Aetna Better Health	169	227
Sunflower Health Plan	186	165



Aetna Better Health



Sunflower Health Plan



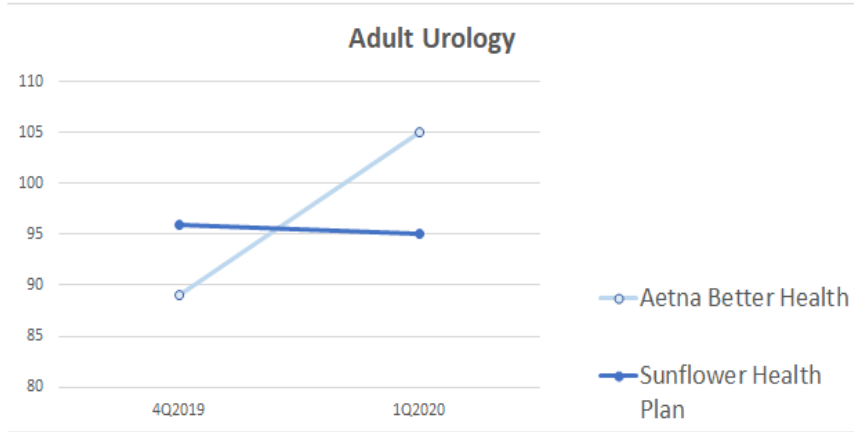
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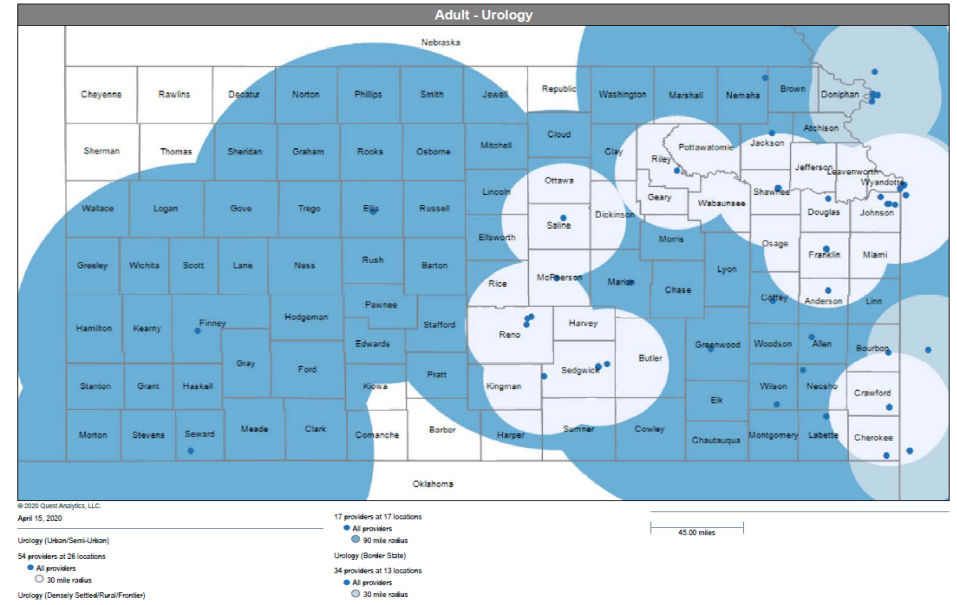
Urology

QUARTERLY COUNT TREND

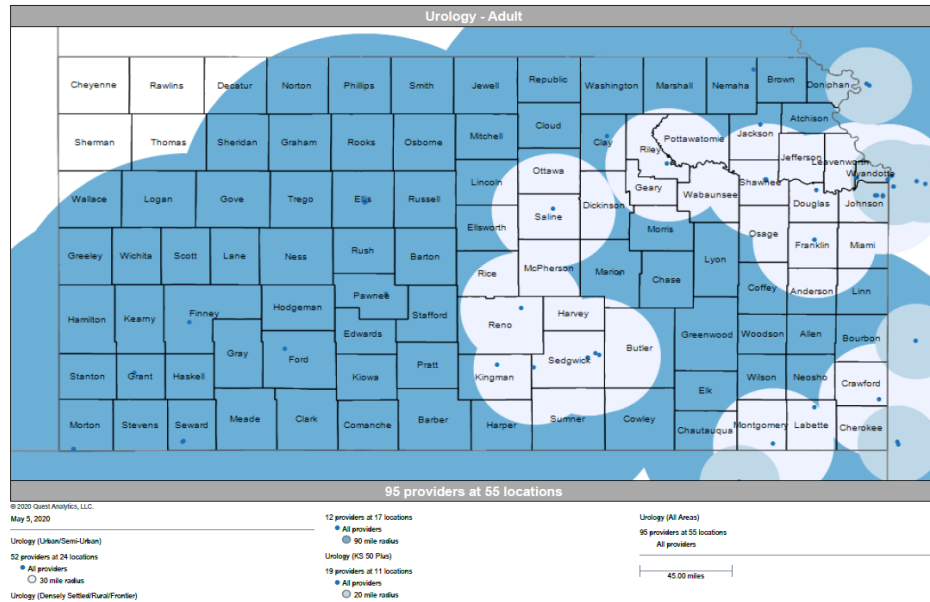
	4Q2019	1Q2020
Aetna Better Health	89	105
Sunflower Health Plan	96	95



Aetna Better Health



Sunflower Health Plan



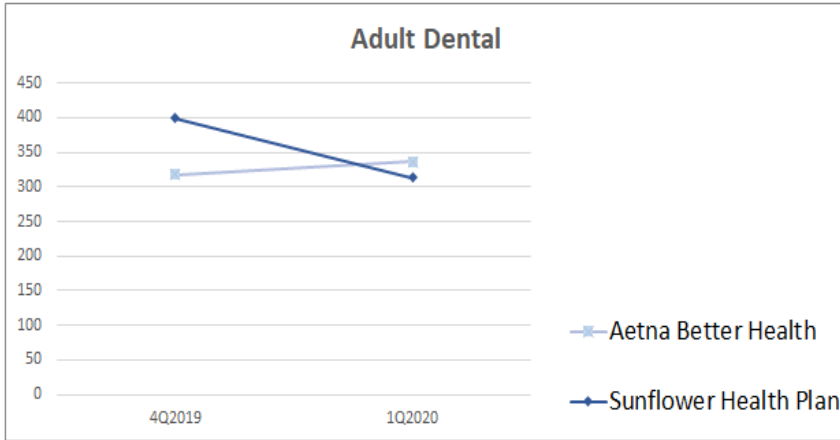
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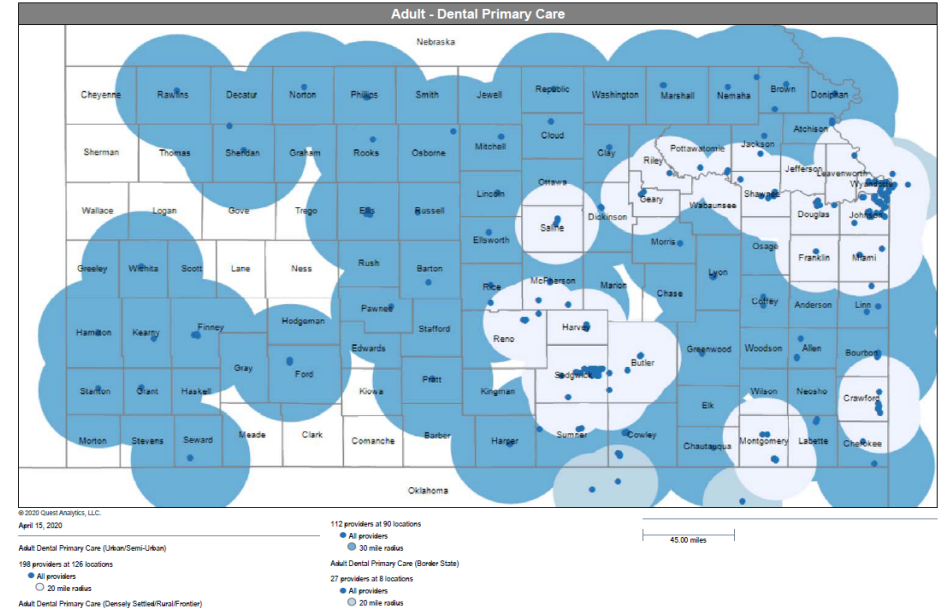
Dental Primary Care

QUARTERLY COUNT TREND

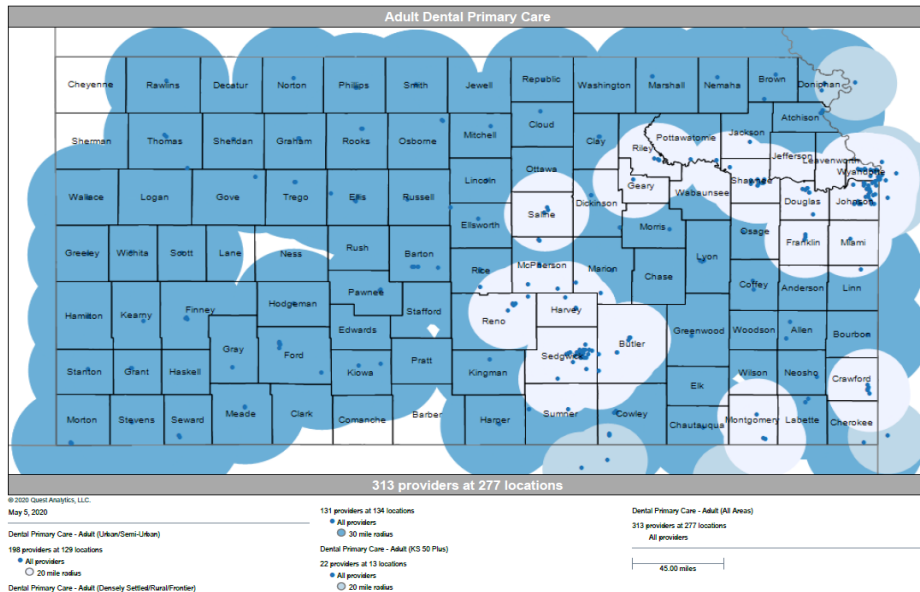
	4Q2019	1Q2020
Aetna Better Health	318	337
Sunflower Health Plan	399	313



Aetna Better Health



Sunflower Health Plan



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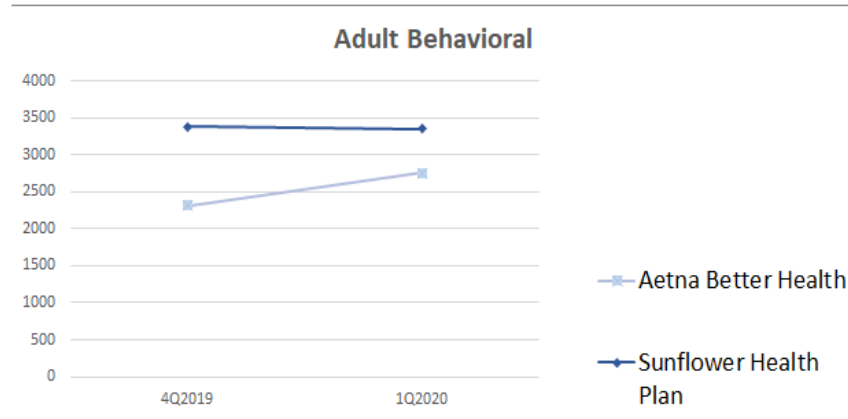
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Behavioral Health

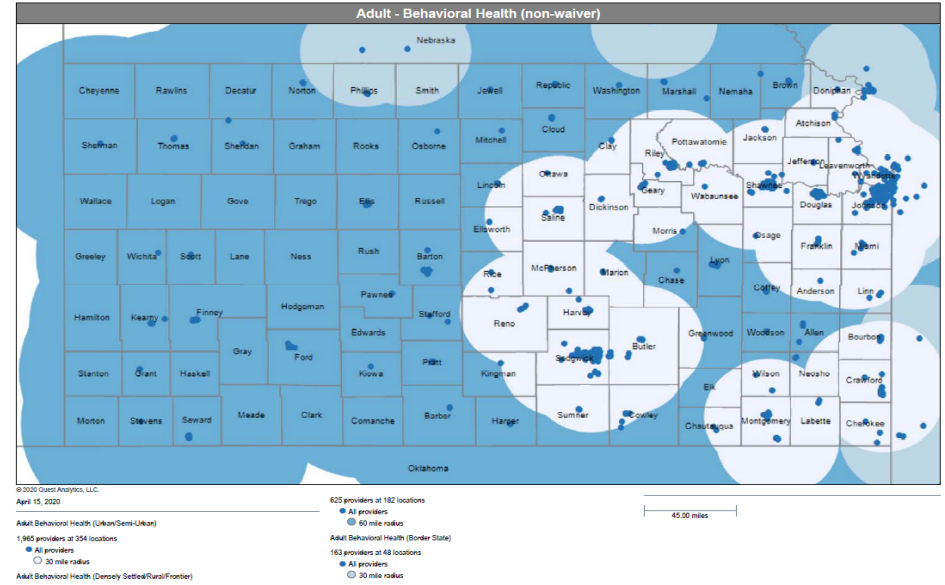
Behavioral Health

QUARTERLY COUNT TREND

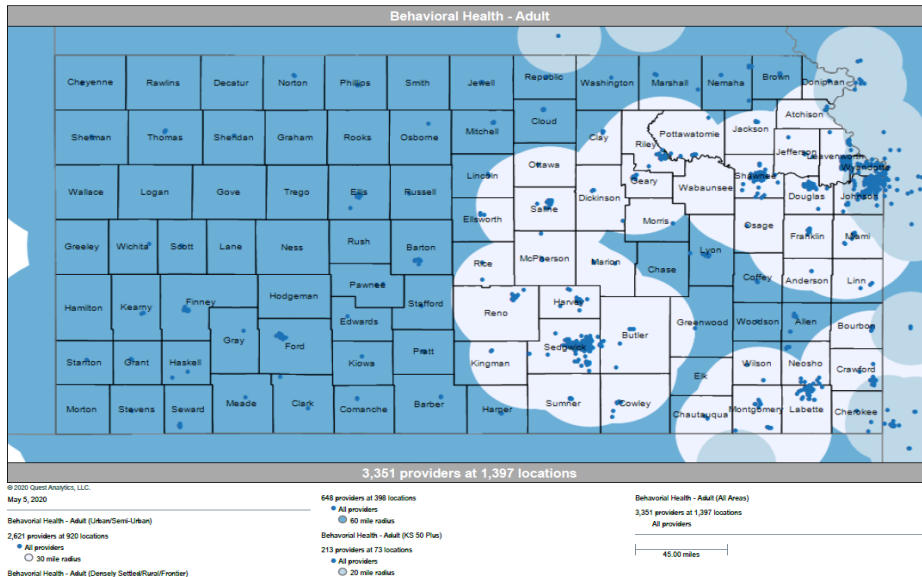
	4Q2019	1Q2020
Aetna Better Health	2315	2753
Sunflower Health Plan	3386	3351



Aetna Better Health



Sunflower Health Plan



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KanCare Managed Care Organization Network

Access As of April 1, 2020

Description of Provider Types and Specialties

Provider Type/Specialty	Description
Primary Care Provider (PCP)	<p>All KanCare members will select or be assigned to a PCP. The KanCare MCOs contract with PCPs to provide, to their members, primary care services including:</p> <ul style="list-style-type: none"> • Basic diagnosis and treatment of common illnesses and medical conditions • Counseling and education on safe health behaviors, self-care skills, treatment options, and preventive services • Referrals to specialists for treatment and management of more complex conditions <p>Family practitioners, general practitioners, internists, pediatricians, OB/GYNs, and other types of providers contracted to fulfill this purpose, may function as PCPs. In addition, physician assistants and nurse practitioners supporting the types of physicians listed above may function as PCPs. The access standard for urban and semi-urban counties is that a PCP be available within 20 miles of the member's residence. For rural and frontier counties, a PCP should be available within 30 miles of the member's residence.</p>
Allergy	<p>Allergists are doctors who specialize in diagnosis, treatment and management of allergies, asthma and immunologic disorders. The KanCare MCOs contract with allergists to provide these services to their members. The access standard for urban and semi-urban counties is that an allergist be available within 25 miles of the member's residence. For rural and frontier counties, an allergist should be available within 100 miles of the member's residence.</p>
Cardiology	<p>Cardiologists are doctors who specialize in diagnosing and treating diseases or conditions of the heart and blood vessels—the cardiovascular system. The KanCare MCOs contract with cardiologists and cardiovascular surgeons to provide these services to their members. The access standard for urban and semi-urban counties is that a cardiologist be available within 25 miles of the member's residence. For rural and frontier counties, a cardiologist should be available within 100 miles of the member's residence.</p>
Dermatology	<p>Dermatologists are doctors who specialize in diagnosis, treatment, and prevention of skin diseases or skin cancers. The KanCare MCOs contract with dermatologists to provide these services to their members. The access standard for urban and semi-urban counties is that a dermatologist be available within 25 miles of the member's residence. For rural and frontier counties, a dermatologist should be available within 100 miles of the member's residence.</p>
Internal Medicine	<p>Physicians specializing in internal medicine, internists, deal with the prevention, diagnosis, and treatment of adult diseases. The access standard for urban and semi-urban counties is that an internist be available within 25 miles of the member's residence. For rural and frontier counties, an internist should be available within 100 miles of the member's residence.</p>
Gastroenterology	<p>Gastroenterologists are doctors who specialize in diseases of the digestive tract. The KanCare MCOs contract with gastroenterologists to provide these services to their members. The access standard for urban and semi-urban counties is that a gastroenterologist be available within 25 miles of the member's residence. For rural and frontier counties, a gastroenterologist should be available within 100 miles of the member's residence.</p>
General Surgery	<p>A general surgeon is a physician who has been educated and trained in the diagnosis and preoperative, operative, and postoperative management of patient care. The KanCare MCOs contract with general surgeons to provide these services to their members. The access standard for urban and semi-urban counties is that a general surgeon be available within 25 miles of the member's residence. For rural and frontier counties, a general surgeon should be available within 100 miles of the member's residence.</p>
Hematology/Oncology	<p>Hematologists are doctors who specialize in diagnosis, treatment, and management of blood disorders. The KanCare MCOs contract with hematologists to provide these services to their members. The access standard for urban and semi-urban counties is that a hematologist be available within 25 miles of the member's residence. For rural and frontier counties, a hematologist should be available within 100 miles of the member's residence.</p>



**KanCare Managed Care
Organization Network Access As
of April 1, 2020**

Neonatology	Neonatologists are doctors who specialize in the treatment of newborn infants—especially premature and ill infants. The KanCare MCOs contract with neonatologists to provide these services to their members. The access standard for urban and semi-urban counties is that a neonatologist be available within 25 miles of the member’s residence. For rural and frontier counties, a neonatologist should be available within 100 miles of the member’s residence.
Nephrology	Nephrologists are doctors who specialize in diagnosis and management of kidney diseases. The KanCare MCOs contract with nephrologists to provide these services to their members. The access standard for urban and semi-urban counties is that a nephrologist be available within 25 miles of the member’s residence. For rural and frontier counties, a nephrologist should be available within 100 miles of the member’s residence.
Neurology	Neurologists are doctors who specialize in diagnosis and treatment of disorders of the nervous system. The KanCare MCOs contract with neurologists to provide these services to their members. The access standard for urban and semi-urban counties is that a neurologist be available within 25 miles of the member’s residence. For rural and frontier counties, a neurologist should be available within 100 miles of the member’s residence.
Neurosurgery	Neurosurgeons are doctors who specialize in brain and spinal surgery. The KanCare MCOs contract with neurosurgeons to provide these services to their members. The access standard for urban and semi-urban counties is that a neurosurgeon be available within 25 miles of the member’s residence. For rural and frontier counties, a neurosurgeon should be available within 100 miles of the member’s residence.
OB/GYN	An obstetrician/gynecologist (OB/GYN) is a physician who both delivers babies and treats diseases of the female reproductive organs. The KanCare MCOs contract with OB/GYNs, including specialists in maternal fetal medicine and certified nurse midwives, to provide these services to their members. The access standard for urban and semi-urban counties is that an OB/GYN be available within 15 miles of the member’s residence. For rural and frontier counties, an OB/GYN should be available within 60 miles of the member’s residence.
Ophthalmology	An ophthalmologist is a physician specializing in medical and surgical eye problems. Since ophthalmologists perform operations on eyes, they are both surgical and medical specialists. The KanCare MCOs contract with ophthalmologists to provide these services to their members. The access standard for urban and semi-urban counties is that an ophthalmologist be available within 25 miles of the member’s residence. For rural and frontier counties, an ophthalmologist should be available within 100 miles of the member’s residence.
Orthopedics	Orthopedists are doctors who specialize in disorders of the bones, ligaments, tendons and joints. The KanCare MCOs contract with orthopedists to provide these services to their members. The access standard for urban and semi-urban counties is that an orthopedist be available within 25 miles of the member’s residence. For rural and frontier counties, an orthopedist should be available within 100 miles of the member’s residence.
Otolaryngology	An otolaryngologist is a physician who specializes in the diagnosis and treatment of disorders of the head and neck. This specialty is more commonly known as ENT (ear, nose, and throat). The access standard for urban and semi-urban counties is that an otolaryngologist be available within 25 miles of the member’s residence. For rural and frontier counties, an otolaryngologist should be available within 100 miles of the member’s residence.
Physical Medicine/Rehab	Physical medicine and rehabilitation is an area of medicine that strives to restore and enhance function and quality of life to those with physical impairments or disabilities. A physician in this field, a physiatrist, specializes in restoring function to people with injuries to the muscles, bones, tissues, and nervous system (such as stroke patients). The access standard for urban and semi-urban counties is that a physiatrist be available within 25 miles of the member’s residence. For rural and frontier counties, a physiatrist should be available within 100 miles of the member’s residence.
Plastic & Reconstructive Surgery	A plastic surgeon specializes in the correction or restoration of form and function. Although cosmetic surgery is the most well-known type of plastic surgery, most plastic surgery is not cosmetic. Plastic surgeons deal with reconstructive surgery as well as the treatment of burns. The access standard for urban and semi-urban counties is that a plastic surgeon be available within 25 miles of the member’s residence. For rural and frontier counties, a plastic surgeon should be available within 100 miles of the member’s residence.



Podiatry	A podiatrist is a physician who specializes in the diagnosis and treatment of disorders of the foot, ankle, and lower extremities. The access standard for urban and semi-urban counties is that a podiatrist be available within 25 miles of the member's residence. For rural and frontier counties, a podiatrist should be available within 100 miles of the member's residence.
Psychiatrist	A psychiatrist is a physician who specializes in the prevention, diagnosis, and treatment of mental, addictive, and emotional disorders. The KanCare MCOs contract with psychiatrists to provide these services to their members. The access standard for urban and semi-urban counties is that a psychiatrist be available within 15 miles of the member's residence. For rural and frontier counties, a psychiatrist should be available within 60 miles of the member's residence.
Pulmonary Disease	A pulmonologist is a physician who diagnoses and treats diseases and conditions of the lungs and chest. Pulmonology often involves managing patients who need life support and mechanical ventilation. The access standard for urban and semi-urban counties is that a pulmonologist be available within 25 miles of the member's residence. For rural and frontier counties, a pulmonologist should be available within 100 miles of the member's residence.
Urology	Urology focuses on the urinary tract in males and females, and on the reproductive system in males. Urologists diagnose, treat, and manage patients with urological disorders. The organs covered by urology include the kidneys, ureters, urethra, urinary bladder, adrenal gland and the male reproductive organs. The access standard for urban and semi-urban counties is that a urologist be available within 25 miles of the member's residence. For rural and frontier counties, a urologist should be available within 100 miles of the member's residence.
Hospital	Hospitals are healthcare institutions that provide patient treatment by specialized staff and equipment. Hospitals most commonly provide overnight stays for people with serious or life threatening health problems, emergency care, and surgical care. The KanCare MCOs contract with hospitals to provide these services to their members. The access standard for both urban and rural counties is that a hospital be available within 30 miles of the member's residence.
Optometry	An optometrist is a health care professional who is licensed to provide primary eye care services. The KanCare MCOs contract with optometrists to provide these services to their members. The access standard for both urban and rural counties is that an optometrist be available within 30 minutes transport time of the member's residence. The plans have used 30 miles as a proxy for 30 minutes transport time.
Dental Primary Care	Dental primary care includes dental procedures or protocols that attempt to preserve oral hard tissues (teeth) and soft tissues (gums) in good health. Common examples of services include checkups, cleanings, fluoride treatment and sealants. The KanCare MCOs contract with dental providers, including general dentistry practitioners and pediatric dentists, to provide primary dental care services to their members. The access standard for urban and semi-urban counties is that dental primary care be available within 20 miles of the member's residence. For rural and frontier counties, dental primary care should be available within 30 miles of the member's residence.
Retail Pharmacy	Retail pharmacists are medical professionals who prepare and sell prescription drugs as directed by physicians. Pharmacists use their knowledge and training to counsel customers on the appropriate dosages as well as provide instructions concerning the safety of combining certain medications. The KanCare MCOs contract with retail pharmacies to provide these services to their members. The access standard for urban and semi-urban counties is that a retail pharmacy be available within 10 miles of the member's residence. For rural and frontier counties, a retail pharmacy should be available within 30 miles of the member's residence.
Behavioral Health	Behavioral healthcare refers to a continuum of services for individuals at risk of, or suffering from, mental, behavioral, or addictive disorders. The KanCare MCOs contract with behavioral health providers, including mental health and substance use disorder providers, to offer these services to their members. The access standard for urban and semi-urban counties is that behavioral health services be available within 30 miles of the member's residence. For densely-settled rural counties, behavioral health services should be available within 45 miles of the member's residence. For rural and frontier counties, behavioral health services should be available within 60 miles of the member's residence. The KanCare MCOs were instructed to exclude Community Mental Health Centers (CMHCs), Psychiatric Residential Treatment Facilities (PRTFs), and Regional Alcohol and Drug Assessment Centers (RADACs) when creating these maps, as all of these providers must be in network for all plans due to the nature of service they provide.