

Kansas Association of  
Area Agencies on  
Aging & Disabilities

k4ad



**KANSAS AGING & DISABILITY**  
Resource Center  
1-855-200-ADRC (2372)

KDADS Lunch and Learn – Janis DeBoer, k4ad  
Executive Director and ADRC Administrator,  
Wednesday, July 27, 2016

Aging and Disability Resource Centers (ADRCs) – No Wrong Door

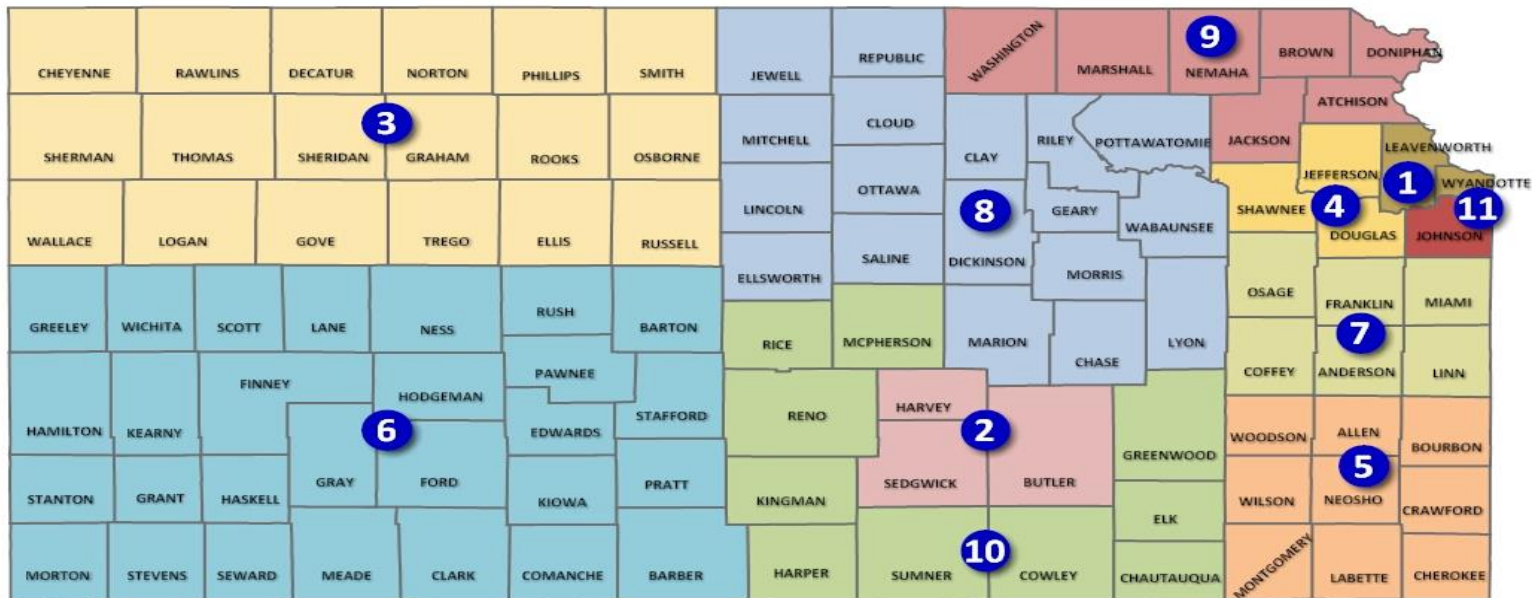
# ADRCs: Four Years Plus – November 2012 through December 31, 2016

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- ▶ Contract secured – November 2012
- ▶ KDADS requested three distinct deliverables:
  - ▶ Information & Referral/Assistance
  - ▶ Options Counseling
  - ▶ Functional (Level of Care) Assessments - almost 30,000 Nursing Facility, HCBS, PACE and MFP customers
- ▶ Call Center – 1-855-200-2372 (ADRC)
- ▶ Options Counseling – over 55,000 projected through December 2016
- ▶ Functional (Level of Care) Assessments – over 101,000 projected through December 2016

# History: Area Agencies on Aging (AAAs)

- ▶ Eleven AAAs operate across the State of Kansas. The Older Americans Act (OAA) was signed into law by President Lyndon B. Johnson in 1965. Reauthorized by Congress and signed by President Barak Obama 2016.



# History: AAAs and the Older Americans Act- 1973

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## ▶ **Sixty Plus? Call us...**

- ▶ For information, referral, assistance, meals, in-home services, legal assistance and more...



# History: AAAs and Community Based Services - 1994

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- ▶ In 1994, the AAAs contracted with the State agency to provide information and assessments to Kansans regarding community based services through the NF CARE program.
- ▶ PASRR screens were/are also a component of the CARE program.
- ▶ State General Funds were also available to provide case management and coordinate community based services.

# History: AAAs and Case Management - 1997

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- ▶ In 1997, the AAAs became the single point of entry for services to seniors in Kansas, statewide. Funding sources included State General Funds, Older Americans Act and Medicaid.
- ▶ All 11 AAAs contracted with the State of Kansas to become direct service providers of Targeted Case Managers for **Medicaid** home and community based services (Frail Elderly 1915(c) waiver).
- ▶ The AAAs' focus on community based services was measurably strengthened.

# History: AAAs and Older Americans Act - 2000

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# History: AAAs and SHIP - 2006

(CMS-State Health Insurance & Assistance Program)

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With the implementation of **Medicare** Part D, the AAAs significantly increased their role, as SHICK (Kansas' SHIP) Sponsoring Organizations, to assist seniors and their caregivers with enrollment in **Medicare** prescription drug plans.





# KanCare - 2012

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- ▶ All of the above community based activities occurred prior to Medicaid Managed Care.
- ▶ Three Medicaid Managed Care Organizations (MCOs) operate in Kansas (KanCare).
- ▶ PACE is a fourth option.
- ▶ The CARE/PASRR contracts with the AAAs terminated, as of December 31, 2012.
- ▶ The Medicaid TCM contracts with the AAAs terminated, as of December 31, 2012
- ▶ No conflict of interest – AAAs not allowed to contract with the MCOs (except for meals, upon approval)

## AAAs and ADRCs –

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- ▶ On February 27, 2012, a procurement process began to secure a contract for a single ADRC in Kansas.
- ▶ On September 10, 2012, the State of Kansas awarded a single ADRC contract to the Southwest Kansas Area Agency on Aging (SWKAAA).
- ▶ SWKAAA subcontracted with the other 10 AAAs to provide a statewide ADRC.
- ▶ Kansas' ADRC includes a call center and 11 walk-in centers, effective November 1, 2012.

# ADRC Call Center and 11 Walk-In Centers

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*Your Local Aging and Disability Resource Center*

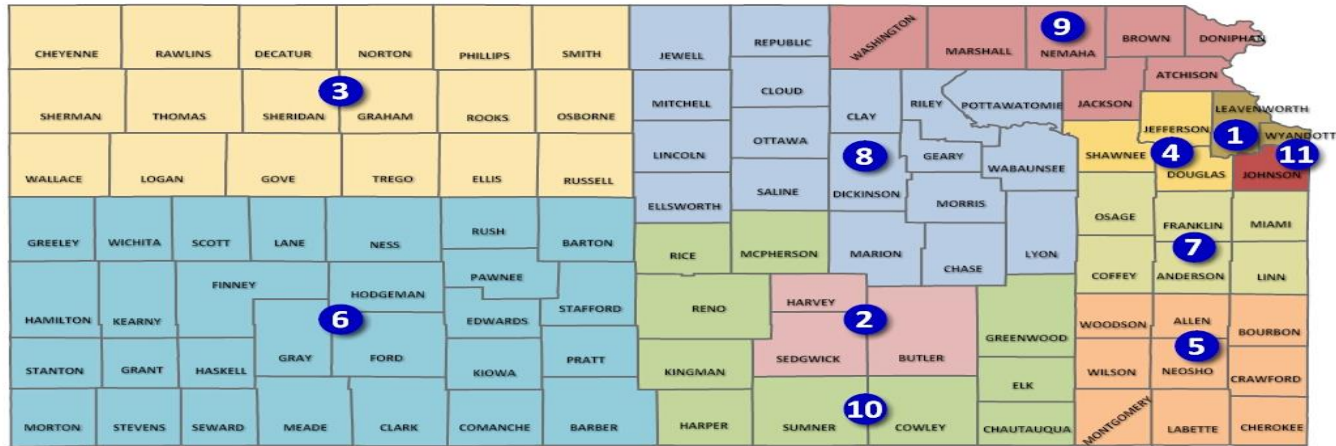


*Central Plains Area Agency on Aging*

Your local aging and disability resource center  
helping you explore your options and connect to services

For Information and Options, visit  
[www.cpaaa.org](http://www.cpaaa.org) or call 1-855-200-ADRC (2372)

# ADRCs Collectively Cover all 105 Counties



ADRCs are a process more than an entity, according to two federal agencies (CMS and ACL).

ADRCs provide unbiased, reliable information and counseling to **individuals of all ages with all levels of income**.

ADRCs are a **visible and trusted** place where people can turn for information, assistance and a single point of entry to public and private long-term supports and services.

# AAAs and ADRCs

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- ▶ The AAAs/ADRCs customer base grew from:

**524,851 Kansans age 60+**  
**To**  
**2,206,600 Kansans age 16+**



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# What is a fully functioning ADRC?

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- ▶ A fully functioning ADRC includes six criteria:
  - ▶ 1. Information, referral and assistance
  - ▶ 2. Options counseling and assistance
  - ▶ 3. Streamlined eligibility determination for public programs
  - ▶ 4. Person centered transition support
  - ▶ 5. Consumer populations, partnerships, and stakeholder involvement
  - ▶ 6. Quality assurance and continuous improvement

# Kansas' ADRC – Three Deliverables

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Services	Population
1. Information, Referral and Assistance	<b>Intended to serve the general population – all ages, all income levels (not limited to Medicaid)</b>
2. Options Counseling	Intended to serve the general population – All ages, All income levels (not limited to Medicaid)
3. Functional Assessments for KanCare/PACE/MFP	Serves the Frail Elderly, Physically Disabled, Traumatic Brain Injury waivers, PACE, NF admissions, MFP





# KANSAS

Function	Before KanCare	Now
Initial LOC for persons new to Medicaid	Area Agencies on Aging for CARE/PASRR (in addition to hospitals). For Medicaid waivers, AAAs, Centers for Independent Living, Private CM Orgs. State Staff for PACE.	ADRC for Frail Elderly, Physically Disabled and TBI waivers, NF Admissions, PACE, MFP.
LOC for persons with Medicaid	Same as above	Same as above
Options Counseling	“New” service since KanCare	“New” service since KanCare

# Level of Care Functional Assessments

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- ▶ The ADRCs conduct functional assessments for multiple programs, including Medicaid, PACE, MFP. Approximately, 27,000 assessments are projected annually.
- ▶ The experience of the local assessors and case managers for the past twenty years greatly enhanced the successful implementation of the ADRC.

# Contact Information

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