



KanCare Ombudsman Office
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**December 14th, 2016
12:00 pm-1:00 pm
Lunch and Learn Call for KanCare Members and Providers
(10 Participants on the call)**

*** Ombudsman Lunch and Learn Conference Call Series***

**Information on: Taking Care of Baby and Me –
Amerigroup; Sandy Grantello and Keith Derks
Facilitated by Kerrie Bacon, KanCare Ombudsman**

There is a brochure that we are using for the basis of our information that was sent out. Does everyone have that? [Click here.](#)

1. Comprehensive case management
 - Screening Process
 - Identify at risk pregnancies
 - Support, eating right, exercise and referrals
 - Help for mothers with prior preterm births
 - Help for mothers with chronic health conditions
2. Stay Healthy
 - Supply information to inform mothers
 - “My advocate” provides information and reminders throughout pregnancy
3. Preterm Pregnancy Program
 - Interview/identify mothers at risk for a second premature infant
 - Case managers can advise on effective therapies
4. Ask for case management
 - Members who could benefit from case management call 1-800-454-3730
 - Case managers can offer more options and local resources

Line opened for questions,

Q. Data shows infant mortality higher with African American population. Can you share what Amerigroup is doing to work on this issue?

A. Amerigroup recognizes this trend and has educated case managers to adjust communication across cultural borders to better identify at risk mothers and chronic conditions.

Next Lunch and Learn December 28th, 12:00 noon. Sunflower, Comprehensive Medication Review with Angie Zhou, Director of Clinical Pharmacy Services at Sunflower.