

Kerrie Bacon, KanCare Ombudsman

Sam Brownback, Governor

**Jan. 25<sup>th</sup> 2017**  
**12:00 pm**

**Lunch and Learn Call for HCBS Consumers**  
**(24 participants on this call)**

## \* Ombudsman Lunch and Learn Conference Call Series\*

### Information on:

### **Amerigroup 2017 Value Added Benefits**

### **Presentation by: Libby Tamas & Keith Derks**

The presentation began with speaker Libby Tamas, Community Relations Representative for Amerigroup. Libby explained that “Value Added Benefits” (VAB) are the additional services provided at no additional cost by Amerigroup to its members.

The first new value added benefit explained was the Healthy Rewards Program. Three PDFs have been provided, we started with the “healthy reward intro book” that takes us step by step and shows exactly how to qualify for rewards.

Libby made an example of the Well-Child Visits for ages 0-12 months and if a parent and child attended all 5 visits during the first year of life they are rewarded \$25 on a card to purchase from a list approved items shown on pages 4-9.

Each item from the next PDF “VAB Booklet Updates” Libby briefly described and can be followed directly from the PDF:

#### **Extras for all our members.**

- Healthy rewards program
- Free Cellphone and Service
- Free Air Purifier

#### **Extras for members 18 and older.**

- Weight Watchers
- Stop-smoking Program

New England Building  
503 South Kansas Avenue  
Topeka, KS 66603-3404



Phone: (785) 296-6207  
Toll Free: 1-855-643-8180  
TTY: 771  
KanCare.Ombudsman@kdads.ks.gov  
www.kancare.ks.gov/kancare-ombudsman-office

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**Extras for members 21 and older.**

- Preventative Dental Care

**Extras for Kids.**

- Boys & Girls Club membership for members ages 5-18
- Healthy Families Program for members ages 7-13

**Extras for members in waiver groups and certain member receiving SSI.**

- Extra over the counter medicines
- Free rides to community health events
- Free rides for care givers to member appointments
- Extra respite care for Autism and I/DD waiver members
- 56 hours of respite care for FE waiver members
- Extra personal care services for I/DD waiver members
- Pest control services for waiver group members and certain members receiving SSI

Last Libby spoke of the final PDF, “marketing brochure rack size update” a small quick reference that briefly explains the new 2017 Value Added Benefits. It also lists helpful Amerigroup resource numbers as well as State of Kansas resource numbers to call.

The presentation ended and the Q&A portion began.

Q – Could you provide contacts for people who think of questions they would have liked to ask later?

A – Keith Derks offered his phone number, (913) 563-1609 and his email, keith.derks@amerigroup.com