



Case Management

Sunflower Health Plan has several programs to improve the health of our members. Our goal is to help our members see a doctor and get the treatments and social services they need. We want our members to understand and manage their health conditions. We do this through education and personal help from Sunflower staff members.

Case management provides health benefits offered to certain Sunflower members at no cost to those members. This team provides services to add to the quality of care our members receive. Our case management team provides disease management and assistance to members in need.

Our disease and case management team members are experts in:

- Asthma
- Diabetes
- High blood pressure
- Heart problems
- Weight management

They will talk to you about:

- How to take medicines
- What screening tests to get
- When to call the doctor

They will listen to our members' concerns and help them get the things they need. The goal of disease and case management is to help members understand and take control of their health.

Our team also helps members who have complex medical conditions. These members often see several doctors. They may need help at home or with treatment supplies.

Conditions may include:

- Sickle Cell
- Multiple Sclerosis
- Kidney or Renal Disease
- HIV / AIDS
- Organ Transplant

Our case managers are nurses and social workers who can help members understand their health problems. Our case manager works with the member and their doctors to help them get the care they need by managing their medicines, planning for their doctor visits, helping them get transportation to and from their medical appointments and getting access to many additional services.

Questions?

1-877-644-4623

Customer Service
can help