



Update
Health Policy Oversight Committee
December 6, 2012

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Secretary Sullivan, KDADs

Provider Manuals

All provider manuals are complete and approved.

Staying on Track

The Administration announced Oct. 19 it was moving forward with activities to ensure readiness for a Jan. 1 start date. Initial assignment mailings were completed Friday, November 30.

Contributing to that decision:

- Positive and productive meeting with CMS officials in Baltimore on Oct. 18
- Completion of two rounds of readiness reviews
- Ongoing monitoring of network development

Readiness Reviews

Mercer Government Human Services Consulting worked with the State on the tool to assess MCO readiness.

Reviews consisted of a desk audit followed by onsite visits: Sept. 6–7 for United; Sept. 13-14 for Amerigroup; Sept. 20-21 for Sunflower.

Follow-up onsite visits: Oct. 4 for United; Oct. 11 for Amerigroup; Oct. 16 for Sunflower. Second onsite visits included representatives from the CMS Regional Office.

Outcome

The reviews have established that the MCOs should be ready to begin enrolling members and providers and delivering Medicaid services upon federal approval of the State's KanCare demonstration application.

Provider Networks

The State received a new set of Geo Access Network reports from each of the MCOs on November 16.

Summaries and detail information is available on the KanCare website, www.kancare.ks.gov, on the Readiness Activities page.

Next set due December 17.

KanCare Enrollment Tour

Meetings were held across Kansas during the last week of November. The State continues to meet with consumers and other stakeholder groups as needed.

Total Number of Kansas Cities Visited Since Last Educational Tour: 15

Total Number of On-Site Public Meetings Held: 29

Total Number of Webinars Held for Stakeholders and Advocates to Learn How to Assist Consumers: 4

KanCare Enrollment Tour

Total Number of Consumers Who Attended a Meeting In-Person: 3,966

Total Number of Stakeholders/Advocates Who Attended a Webinar: 1,234

*****The State will also hold a consumer educational webinar on December 14th from 10 a.m. to noon for any consumers who were unable to attend the educational tour.**

Section 1115 Application

The State continues to meet regularly and intensively with CMS.

Definition of issues has included:

- Length of choice period in Year 1
- Format of safety net hospital pools
- Timing of pilots
- Assurances of HCBS beneficiary protections
- Revisions to HCBS 1915 (c) waivers

HCBS Transition/Protections

- **Education opportunities for beneficiaries and providers**
- **Stakeholder engagement**
- **MCO accountability to the State**
- **Ongoing completion of functional assessments**
- **Continuation of plans of care**
- **State oversight of plans of care**
- **Ride-alongs with state staff**

HCBS Transition/Protections

- Rights of grievance and appeals
- Right to a State fair hearing
- KanCare Ombudsman
- Eligibility is determined by the State or contractors for the State, not by the MCOs
- Quality assessment and performance improvement
- I/DD waiver delay and pilots
- Front-end billing (FEB) solution
- Inclusion of current 1915(c) waiver structures and protections
- IT testing

What's Next

Network Adequacy Updates from MCOs: Dec. 17

MCO provider training underway now

Consumers will receive their final enrollment letter and a welcome packet from their MCO in late December

Readiness Activities page was added to the KanCare website at

http://www.kancare.ks.gov/readiness_activities.htm



ADRCs and DD Pilot



Status of Aging and Disability Resource Centers (ADRCs)

Overview

Historically, Kansas has been slow to implement the ADRCs concept, but has moved at warp speed over the last year and a half.

Started with two pilot sites- one in Hays and also in Wichita

Statewide ADRCs opened on November 1, 2012

Activities expand to conduct functional Level of Care for Medicaid waivers (PD, FE, TBI) beginning January 1, 2013

Website is: www.ksadrc.org

What are ADRCs?

- **Aging and Disability Resource Centers (ADRCs) are welcoming and accessible places where individuals can obtain information, advice and assistance in locating services.**
- **The ADRC will be available to individuals of all ages, disabilities and income levels.**
- **The ADRC shall serve as a resource for both individuals eligible for publicly-funded services and supports and individuals with private resources.**
- **The focus of the ADRC is to serve as a primary entry to services, a one-stop shop approach to accessing home and community-based long-term care services and institutional care.**
- **The ADRC shall ensure all individuals have access to information, assistance, referral, assessment and options counseling services.**
- **The ADRC shall assist individuals in making their KanCare or PACE selection choice.**

Key Features

- Through a Request For Proposal (RFP) process, we established a contract for a statewide ADRC.
- Contractor will provide state-wide comprehensive call and walk-in center and is capable of making warm transfers to local ADRC sites as well as other agencies. The contractor subcontracted with other agencies to provide services at the local level.
- Each ADRC site will have a designated Options Counselors on staff.
- Multiple staff at each ADRC site will be able to screen customers for the need for Options Counseling.
- KDADS will provide standardized training to staff at the ADRCs. This standardized training will include information about the ADRC project, Options Counseling, the Kansas ADRC website/Online Resource Manual, intake and referral procedures, KanCare, working with various disabilities including traumatic brain injury, and the reporting/tracking/evaluation processes.
- State staff will provide support and technical assistance to Options Counselors through regular conference calls and site visits.

Timeline of Events

March 2012:

RFP Released

April 2012:

ADRC Proposals Due

May 2012 – September 2012:

Proposals reviewed and contract negotiation

September 10, 2012-October 2012:

ADRC Contract Signed with Southwest Kansas Area Agency on Aging; then subcontracted with the other 10 Area Agencies on Aging across Kansas.

September 2012:

Weekly implementation meetings begin/Statewide training events

November 1, 2012:

ADRC Statewide call center opens in Wichita
Call and Walk-In centers open

January 1, 2013:

ADRCs begin conducting functional assessments for the Frail Elderly, Traumatic Brain Injury and Physical Disability waivers.

I/DD Pilot Project

HCBS Intellectual/Developmental Disability Pilot Project

- I/DD population will still be included in KanCare for medical healthcare starting 1/1/2013
- DD waiver services will be included on 1/1/2014

Pilot effective from March 2013-December 2013, *participation is voluntary*

- Delay in initial start date, Jan 1, 2013, is to ensure the roll-out is not only efficient, but effective.

Pilot will seek to build coordination between CDDOs, MCOs, and the State in how I/DD waiver services will be delivered under KanCare, effective January 2014.

Primary Goals

- I. **Relationship Building:**
 - I/DD Service providers
 - MCOs
 - Individuals are the focal point

- II. **Education:**
 - Member and Provider

- III. **Demonstration:**
 - How I/DD services will be integrated with other Medicaid services in the KanCare program.

Additional Options under DD Pilot

- **Focus Area 1: employment supports --- for selected volunteering members who need additional targeted work-around assistance to remove barriers and build solutions to support employment options.**
- **Focus Area 2: behavioral supports --- for selected volunteering members who need additional targeted work-around assistance to access needed behavioral supports in order to successfully remain in their homes and communities.**

