

New England Building
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Kerrie Bacon, KanCare Ombudsman

Sam Brownback, Governor

June 15th, 2016
12:00 pm-1:00 pm
Lunch and Learn Call for HCBS Consumers
(25 Participants on the call)

** Ombudsman Lunch and Learn Conference Call Series**

I/DD Update with Susan Fout, HCBS Director

This week are doing Public Comment Sessions for the HCBS Final Rule. We are in Topeka overland Park and Wichita. This does impact our people especially I/DD.

How do we access it?

The Point of Entry, this is for those 5 years or older and meet the definition of I/DD Otherwise would qualify for ICF's.

The CDDO is the point of entry. They perform an assessment and someone would come out.

Laura Leistra is the interim.

Intake and functional assess, and submit it to KAMIS and the person is put on the waiting list. They MAY be eligible for a crisis exception. The MCO and the TCM work together and develop the service plan. What you need and what is available. Some of the service are:

- **Assisted living**
- **Medical alert**
- **Overnight**
- **Residential support**
- **Enhanced care services**
- **Wellness monitoring, etc.**

The CDDO is the single point and KDADS contract with 27 of them and they do Gatekeeping for ICF.

KDADS manages, we make offers and they have 14 days to respond. If no response we send a NOA.

If people feel that they are waiting too long, or qualify, they can request a review and see if they meet crisis exception.

If they don't meet it, they receive a NOA with the rights to appeal.

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We are getting lots of questions about guardianship.

The guardian is responsible for reporting any conflicts.

The other questions have been regarding the Final Setting Rule.

Let's take some questions;

Q. Loraine from another day. In regards to the conflict of interest, if in fact it has been mitigated, then does that alleviate the paid worker from the issue of being a paid worker?

A. So the COI is mitigated, it is not an issue.

Q. The state put the new COI in place that the paid worker

A. I am going to try to jot these questions down so we can put together a Q and A.

Q. Do KDADS/MCOs understand the impact of the new capable persons act? Rural Kansas and it is an issue everywhere to find workers to serve this population.

A. It has been a long time policy for the frail elderly waiver and there seems to be some misunderstanding. The person provider is still going to be able to provide. It says that the person in the home that is already providing these tasks, and will continue to do. It does not affect any of the ADL's or any of that.

Q. There is a lot of that kind of thing, different kinds of food; changing of sheets and bed linens etc. this is my concern and what I hear about.

Q. Are you asking if they should fall under capable person?

A. Yes, Have them call the Kancare Ombudsman's Office at 785-296-6270.

Q John with Life Patterns; what is the status with the Clearinghouse getting caught up? We have had people that have been waiting for months.

A. We can't speak for the CH, but if you have those individuals that are still waiting for a long time, please contact our office and we will see what we can do to help.

Q. These are people that are leaving PRTF's and are not being coded. There workers are having to take other jobs as they don't know how long it will take to get the ball rolling. We need to know about these situations so call Kerrie or the Program Manger.

A. James Bart-Dir. Of Managed Care for KDADS, I have the Provider Tracker <https://www.kdads.ks.gov/provider-home> and it would be a good idea to post.

Q. I have not been able to post on that for a long time as I am not able to get my Password reset.

The information was reiterated that this is the proper place and that the web apps are much improved since the move, and if any help was needed that KDADS was willing to help.

Q. Missed the question

Listening Sessions Today at the Ramada Inn, Topeka Ks.

1:00-3:00 and 5:30-7:30