



KanCare Information Sessions

Focusing on KDADS Programs
August 21-31, 2012

Welcome

- Context for Today ... primary focus is on KDADS-administered services (aging services, disability services, mental health and substance use disorder services)
- Flow of the Session
 - Information from KDADS and MCOs
 - Written Q&A review
 - Informal Q&A and discussion



Words and Acronyms/Initials

- All businesses, including public health care, have words and acronyms or initials that people use to communicate well, but sometimes get in the way of communicating.
- For today, some key ones are:
 - KDADS: Kansas Department on Aging and Disability Services
 - MCOs: Managed Care Organizations
 - CDDOs: Community Developmental Disability Organization
 - CMHC: Community Mental Health Center
 - TCM: Targeted Case Management

Today's Focus

- Overall KanCare – some things that will stay the same and some things that will change for KDADS stakeholders
- Program issues of specific interest to KDADS stakeholders
 - Targeted case management
 - ADRC
 - Nursing Facility payments
- Some next steps to be well ready



KanCare – Change vs. Same

- Service Providers ... not changing
 - Existing Medicaid providers will be invited into the networks of all three KanCare MCOs
- Service payment rates ... not changing
 - Each provider coming into the networks must be given at least three reasonable contract offers at a rate of reimbursement at or above the existing Medicaid rates

KanCare – Change vs. Same

- Assessment timing ... not changing
 - Your periodic assessment (such as annually during birth month) will stay as it is now
- Plan of care ... not changing
 - Your plan of care that is in effect at the time KanCare is launched will be brought into that program. MCOs will work with all members to ensure a smooth transition, and that any later changes are made with member involvement

KanCare – Change AND Same

- Services available to members
 - ... not changing
 - Every service under Medicaid the day before KanCare takes effect will be available the day it takes effect
 - ... AND changing
 - The KanCare program brings new service options for members, including an array of “value added services” that each MCO will offer.

KanCare – Change AND Same

- State policy direction and oversight of services/quality outcomes ... not changing
 - ... not changing
 - KDADS will provide policy direction and ensure compliance with all federal, state and contract standards regarding the programs they administer
 - ... AND changing
 - KDADS will have new resources and tools to ensure strong quality programs for members

What changes?

- Members will pick a new MCO to be responsible for managing their care.
 - In November each member will get a packet of information that
 - Tells them which MCO they have been “tentatively” assigned to (based upon the services that member has been using recently)
 - Provides them information about each MCO
 - Describes how to pick a different MCO if preferred

What changes?

- Once an MCO is selected by a member
 - MCOs will work with members to be sure each gets the right services at the right time
 - MCOs will help providers deliver services and pay them for those services
 - MCOs will ensure that each member has access to preventive and high quality care
 - Each member will get care management from the MCO to coordinate and integrate care

Targeted Case Management

- TCM is a tool to help members manage their health care needs and services.
 - Under KanCare, we wanted to help ensure that the agency providing services doesn't also manage the services – because of the conflict of interest that creates.
 - Everyone who needs TCM will receive it in KanCare, and will ALSO receive more comprehensive care management, which builds on TCM and addresses all needs.

Targeted Case Management

- Because of legislative direction, people who get TCM in the CDDO system will continue to get it there.
- Because of the specialized nature of the service, adults with serious and persistent mental illness or youth with serious emotional disturbance will get TCM at the CMHCs.

Targeted Case Management

- In ALL OTHER service areas, the MCOs will be responsible for TCM.
 - Most of that service will be provided directly by local employees of the three MCOs.
 - In some limited, unique situations that service will be provided by subcontractors of the MCOs.
- The MCOs are working with KDADS to ensure safeguards are in place for this change

ADRC

- KDADS is in the process of a Request for Proposal (RFP) for a statewide Aging and Disability Resource Center (ADRC), to:
 - serve as a primary entry to services for many
 - Be a one-stop shop, no wrong door approach to home and community-based long-term care services for people including older individuals, individuals with disabilities, family caregivers and other individuals planning for future long-term services and supports.

ADRC Functions

- Ensure all individuals have access to information, assistance, awareness, and referral
- Complete the initial and ongoing Uniform Assessment Instrument (UAI) for the FE, PD and TBI waivers to determine functional eligibility
- Options counseling will include assistance to Medicaid eligible individuals to make a choice of their KanCare or PACE provider
- Empower individuals to make informed choices about services
- Streamline access to long term supports and services

Nursing Facility Reimbursement

- KDADS will continue to determine the Medicaid per diem rates
- Those rates will be the floor for MCOs
- Patient Liability/Member Cost Share will be collected by the nursing facility
- There are tighter time lines for nursing facility claims processing, so payments will continue to be as or more timely

Next Steps - Contracting

- Each provider coming into an MCO network will be offered a contract.
- For the KDADS-administered programs, the unique issues in the provider network contracts have been reviewed, revised and approved by KDADS staff.
- MCOs will be contracting with providers over the next 60 days.

Next Steps - Credentialing

- Each provider coming into an MCO network must be credentialed.
 - For many KDADS programs, this means primarily the license they already have
 - For some KDADS programs, this means some core business practices and provider qualifications necessary to ensure good service delivery and a stable business.

Questions

- Each of the MCOs will provide a brief presentation regarding key issues that affect the KDADS programs.
- After that we will address your questions
 - Note cards for initial Q&A
 - Drill-down Q&A on a more direct level with you, in groups or individually

