

KanCare Consumer and Specialized Issues (CSI) Workgroup Charter

Leadership	The CSI Workgroup will be led by: Russell Nittler, Chair Brandt Haehn, Vice-chair
Membership	<p>The CSI Workgroup will be composed of some members nominated by the KanCare Advisory Council to the Member Involvement and Protections and Specialized Healthcare and Network Issues external workgroups and selected by KDADS and KDHE Leadership. Additional members will be selected from people nominated by advocacy organizations and from consumers or family members who nominate themselves. Total membership shall not exceed 20 members, excluding State staff and MCO representatives.</p> <p>The majority of the membership shall be made up of consumers who receive KanCare services or family members of such consumers.</p> <p>Membership terms shall be staggered with appointments of either 18 months or two years. No member shall serve more than two consecutive terms of membership.</p>
Purpose	<p>To work together to ensure KanCare successfully supports consumers' health and concerns, through:</p> <ul style="list-style-type: none"> • Receiving updates from State staff on KanCare operations • Reviewing materials intended to educate consumers about KanCare and providing feedback, as requested. • Providing advice and suggestions to KDHE and KDADS about various KanCare consumer-related issues • Ensuring that each of the KanCare population group's perspective is provided • Receiving regular reports from MCO Member Advisory Committees
Task Groups	The workgroup may form task groups as needed to review information and make recommendations to the entire workgroup.
Resources and Staffing	The Kansas Department of Health and Environment Division of Health Care Finance (KDHE/DHCF) shall provide or arrange meeting space, conference lines and other resources necessary to support the workgroup.
Meetings	<p>Meetings will be held quarterly for two hours and may occur at variable cities and locations. All meeting locations will be accessible.</p> <p>Agendas will be provided at least two days prior to the meeting, along with any related materials available to send ahead of time.</p>
Expectations	<p>The following is expected of all workgroup members:</p> <ul style="list-style-type: none"> • Be respectful and courteous to other members • Participate in problem solving • Speak honestly, but constructively • Acknowledge contributions made by members • Listen with an open mind • Respect other members' points of view • Be open to differences of opinion • Commit to reading materials sent out before meetings • Share responsibility to continually improve KanCare
Accountability	The CSI Workgroup serves at the pleasure of the Secretary of KDHE