

## KanCare Member Involvement and Protections Workgroup

11-14-2012 2:00pm to 4:00pm

Minutes

### Attending:

Name	Organization
Sheri Rothwell	Sunflower
Rick Cagan	NAMI Kansas
Sharon Taylor	Sunflower
Kevin	Amerigroup
Hal Schultz	SACK
Martha Hodgesmith	KU/Big Tent Coalition
Annette Graham (phone)	CPAAA
Russell Nittler	KDHE
Joe Ewert	KDADS
Sue Schuster	KDADS
Kim Doty	The Legacy@ ParkView
Barb Conant	KABC
Tanya Doff Brunner	Oral Health KS
Dana Poole	Amerigroup
Della Ribordy	Skilled Healthcare
Ira Stamm	Independent Practice
Bill Gale	KDHE
Christie Appelhanz	KS Action for Children

1-Minutes of the September meeting were approved. Russell noted that minutes would begin being posted on the KanCare website and asked for input regarding any issues with this; none voiced.

2. October stakeholder call was reviewed and it is noted calls are being held weekly to assist interested parties in following the progress toward KanCare implementation.

3-KanCare Enrollment tour was discussed. 3 teams will travel with similar meeting set up for providers 1-3pm and consumers 6-8pm. Invitations are going out to all Medicaid consumers. An itinerary of planned stops was presented.

4-Enrollment packets are going out to consumers. This will continue in computer-processed order at the rate of thousands per day through Nov.30. If someone does not have packet by 1<sup>st</sup> week in December they should contact the KanCare Enrollment Line at 1-866-305-5147.

5-KanCare website is up; [www.kancare.ks.gov](http://www.kancare.ks.gov). The pre-enrollment packet as well as the welcome letter is there.

6-Medicaid consumers who are currently in a nursing home will be able to remain in their current nursing home under KanCare: MCO will pay for nursing home care even if not contracted, however, we're very close to 100% participation with all MCO's and NF's

7-MCO membership cards should be out next month, some samples available now, and should have samples in the welcome packet; each MCO card has distinct look; the 3 are very different from each other.

8-Those enrolled initially in an MCO will have a window until April 4<sup>th</sup> to make changes in their coverage.

9. A Kancare Ombudsman will be established as a resource on the details of KanCare; this will be modeled after the current LTC Ombudsman program.

10-Meber advocate training: Russell noted there continue to be weekly stakeholder calls, a weekly advocate training call and a power point training presentation is available.

11-It was noted in discussion that KanCare does not impact Medicare.

12-The role and scope of case managers under KanCare was discussed. People who are utilizing services on waivers and in NF's will have someone assigned as a case manager from their assigned MCO plan.

13-A memorandum for Out-of-Network Care to Medicaid Beneficiaries enrolled in KanCare was reviewed. The main issue is that "if providers do not contract with the MCO, out-of-network providers will receive 90% of fee-for-service rates. The memo then goes on to explain the general rule and emergency vs. non-emergency care.

14-Questions regarding CMS approval of the state's KanCare waiver and still somewhat unanswered; the state expects approval by January 1 and things are moving in a positive direction.

15-Next meeting is scheduled for December 12, 2:00-4:00 Room A at DCF Learning Center.