

**Specialized HealthCare and Network Issues Workgroup
Team Meeting**

Objective	<ul style="list-style-type: none"> To receive updates on KanCare implementation 		
Date	Monday, October 1, 2012		
Time	1:30 – 3:30 PM		
Location	Dept. for Children and Families Learning Center, Room D Dial-In: 866-620-7326 Conference code (for participants): 6915845857		
Attendees	Amanda Reichard, Amy Campbell, Becky Ross, Dave Halferty, Effie Swanson, Elizabeth Schmidt, Gary Robbins, Greg Hennen, Lora Key, Mary Ann Maroon, Pete Stern, Sheldon Weisgrau, Tim Cunningham, Walt Hill, Laura Hopkins, Holly Benson, Dr. Bill Downham		
Item Number	Agenda Items	Action/Assignment	Owner/Presenter
1	Review agenda	No additions or changes were made to the agenda	Becky
2	MCO Provider manual update	<p>The State has received all three draft manuals.</p> <p>-Amerigroup's manual is marked draft, but they do not expect material changes, only minor updates.</p> <p>-Sunflower tried to replicate the State's existing manuals. The State will schedule time to review changes.</p> <p>-United is in a similar situation. They also do not expect significant changes as they attempted to be consistent with current state manuals and contract requirements. All MCOs are sharing manuals on request from providers.</p> <p>Workgroup members shared concerns regarding clarifications for vision services and mental health reimbursement rates.</p>	Representatives from: Amerigroup Sunflower United
3	MCO explanations of HCBS waiver management processes	<p>-Sunflower (Holly Benson) noted that their approach to serving HCBS populations is different from serving others. Sunflower will ensure members have all services and supports coordinated. This will include coordinating with family members, community supports, and all providers serving members. Case managers will be on staff at Sunflower and trained to meet expectations in Kansas. Authorizations will be honored from existing providers. IT resources from Sunflower will be available to assist providers.</p> <p>-Amerigroup (Laura Hopkins) provided an overview of the structure of care coordination and management used in their organization. The process will look somewhat different depending on the individual's conditions, needs, and if they</p>	Representatives from: Amerigroup Sunflower United

		<p>are on an HCBS waiver. Amerigroup focuses on ensuring the consumers are engaged in their own plan of care and strategies for maintaining their health and independence. Amerigroup will use a strengths-based model to engage consumers in LTSS, disease management, or medical management as needed.</p> <p>-United will utilize care coordination staff both in the field and in the Medical Director's office. Staff will work to coordinate the needs of all members. United has a number of subsidiary companies through Optum that provide specific service sets, including predictive modeling and Ingenix services. United will use the first 90 days of the contract to work through analyzing member needs and transitioning care.</p> <p>Workgroup members discussed the proposed approaches and asked questions.</p>	
4	Aged & Disabled Resource Center (ADRC) contract	<p>The State signed a contract today for a statewide ADRC. The existing Area Agencies on Aging in Kansas have come together and will serve as ADRC locations. The premise of ADRCs is to create a single location for people who are elderly or have a disability to go for information, options counseling, and assessment for certain services. The functions will all be operational by January 1, other than streamlined eligibility.</p>	Becky
5	Transitions for staff at community agencies who will work for MCOs after January 1	<p>We need to ensure there are no gaps in the transition of staff from community agencies to the MCOs. The MCOs will offer staged training which will allow staff to continue in their current positions as long as possible. KDADS has also relaxed some requirements to help ease the transition, such as reassessment dates and plan of care updates.</p>	Becky and MCO representatives
6	<p>Update on education efforts:</p> <ul style="list-style-type: none"> • 2nd KanCare tour • October pre-enrollment tour 	<p>The second educational tour was held last week in 12 cities with meetings for providers and consumers. The upcoming meetings will be more of a pre-enrollment tour for consumers. We intended to hold these meetings in October, but recently determined it would be more helpful to wait until consumers have received their choice packets. We have tentatively scheduled the enrollment tour meetings for the last week of November.</p>	Effie

7	Next steps	<ul style="list-style-type: none"> -Update on external education efforts in addition to the enrollment tour -Update on 1115 waiver application -ADA compliance discussion for subcontractors and providers -Common questions for providers 	All
Notes	<p>-The State will provide the member enrollment packet to certain provider groups in advance so they can assist consumers in choosing a plan. A script will be needed for providers who receive the packets and are willing to assist consumers.</p>		
Next Meeting	<p>November 5, 2012 1:30 – 3:30 Landon State Office Building, Room 106</p>		