

KanCare Consumer and Specialized Issues Workgroup

Meeting Minutes/Notes

December 18, 2015 2: 30pm-4: 30pm

Landon State Office Building, 900 SW. Jackson St., Topeka, KS 66612

9th Floor, Conference Rooms 9E & 9F

Those in attendance:

Brandt Haehn, Edward Miller, Elizabeth Moran, Federico Gonzalez, James Bart, Jay Terry, Joan Kelley, Karen Gonzalez, Keith Derks, Kerrie Bacon, Michele Heydon, Mitzie Tyree, Njeri Shomari, Russell Nittler, Barb Conant

Those attending by telephone:

Brenda Adams , Kim Crawford

Announcements:

Russell Nittler, KDHE

Russell Nittler welcomes all to the refreshed membership of the KanCare Consumer and Specialized Issues (CSI) Workgroup.

Introductions:

Each person introduced themselves:

Russell Nittler: With KDHE and Co-Chairperson for the CSI Workgroup.

Njeri Shomari: Repeat member, also serves on the Governors' Task Force for KanCare and a Community Representative of persons with disabilities.

Kerrie Bacon: KanCare Ombudsman.

Elizabeth Moran: Works with Kansas Council on Developmental Disabilities.

Michele Heydon: Sunflower Health Plan Regional Manager.

Mitzie Tyree: Health Homes Manager with Sunflower Health Plan.

Jake Gonzalez: Family member of an individual on a waiver.

Karen Gonzalez: Mother of family member on TBI and has written a book on the subject.

James Bart: Director of Managed Care at KDADS and father of an individual on the IDD waiver.

Jay Terry: Father of an individual on the IDD waiver.

Joan Kelley: Co-guardian for an individual with profound disabilities and a member of the Kansas Council on Developmental Disabilities.

Keith Derks: Director of Marketing with Amerigroup.

Ed Miller: Family member of special needs children.

Brenda Adams: Joined by phone.

Brandt Haehn: Home and Community Based Services Commissioner with KDADS.

- Mr. Nittler noted that Mr. Haehn is the new Vice-Chairperson for the CSI Workgroup.

The purpose of the CSI Workgroup:

Russell Nittler, KDHE

Discussion on the document: KanCare CSI Workgroup Charter

Mr. Nittler read through the Charter for the CSI Workgroup.

- Needs to be updated and remove Joe Ewert and find a new Co-Chair
- We are focusing on consumers being a part of this group
- Avoid Medicaid Providers as members because they have their own sister group. If you are a provider, speak to Russell after the meeting and a possible switch for you to the provider workgroup.
- Purpose is to receive updates from KDADS and KDHE on the KanCare program. The workgroup will review materials specifically focus for consumers. The challenge is many KanCare items are already implemented before the next CSI meeting.

KanCare Consumer and Specialized Issues Workgroup

- Russell would like to go over the KanCare Applications and get the committees feedback. He hopes to do that at a future meeting.
- Provide advice and suggestions to KDHE and KDADS about various KanCare consumer-related issues and to ensuring that each of the KanCare population group's perspective is provided.
- Russell noted that having each population represented has been a challenge. There is a lack of representation from pregnant women, low income children, and low income families.
- Receive regular reports from MCOs and their reports are from consumers as well.
- Purpose does not cover Provider Issues or demanding reports from KDHE and/or KDADS.
- Meetings are held quarterly in locations throughout the State of Kansas.

There was a discussion on the number of consumers and/or family members. If you are a consumer/family member and also with an agency, you will be counted as both. MCOs will be counted as MCOs only. Medicaid Providers will be removed from CSI membership.

A request was made to have new members informed on 'this is what we've done so far' update. Russell provided 2 years of agendas and a brief discussion on the contents.

Kerrie Bacon requested from the committee that they provide feedback on possible Ombudsman documents.

HCBS Waiver and Waiver Integration update:

Brandt Haehn, KDADS

Brandt Haehn gave an update on the Waiver Integration process. The plan being to move all waivers under the 1115 demonstration. The idea is to provide easier navigation in KanCare and provide services for individuals that they may not be able to access now. He spoke on the Waiver Integration Stakeholder Engagement (WISE) Workgroup meetings and topics that they discussed.

Vocational Rehab (VR) was brought up in discussion. The lack of DCF in the process gave the thought that if any of the members wanted VR included; they may have to speak to VR themselves. There is a belief that VR will not reach out to the waiver populations on their own.

A request for Brandt to attend one of the Friends and Family meetings was made. No roll out schedule at this time for Waiver Integration.

A participant questioned how services would increase without more money to pay for the services. Brandt noted that the service definition tables have not been completed to give a definite answer to that question.

Once implemented, individuals would not have to spend time transferring from waiver to waiver to get the services they need. The individual would still become eligible by waiver.

Tracking data per waiver concerns were brought up.

A request for the number of individuals on the waiting lists was made.

Monthly reports for individuals on Waivers and on waiting lists are available on the KDADS website.

KanCare Ombudsperson Report:

Kerrie Bacon, KDADS

Documents: Flow Chart for KanCare application to eligibility
 KanCare Appeal Process 12-2-15
 KanCare Ombudsman Qtr3_2015a Report

Kerrie Bacon guided the members through the documents listed above.

A request was made of Kerrie to have access in the training for volunteers. Not to be a volunteer but to understand what the volunteer does.

Bob Bethel KanCare Oversight Committee is the legislative committee that Kerrie Bacon as the KanCare Ombudsman/person reports to.

Kerrie asked the members to read through the [Flow Chart for KanCare Application to Eligibility](#) document and send her feed back over the next couple of days.

KanCare Consumer and Specialized Issues Workgroup

Medicaid: Executive Reorganization Order #43:

Russell Nittler, KDHE

Russell provided the PowerPoint presentation concerning ERO#43 General information Session

- Governor Brownback issued an order to move eligibility from DCF to KDHE
- Effective January 1, 2016
- For greater efficiency
- One place for KanCare through the KanCare Clearinghouse

He guided members through each slide of the presentation and noted that the file was emailed to each member.

Other Notes:

All members

Brenda requested information on Health Homes. Russell noted he would put that on the agenda for the next meeting.

Future Meeting dates were discussed:

- Email Russell with items you would like on the agenda for the next meeting.

Future Meeting:

March 31th 2:30pm – No location at this time.

caa/RN