

Health Home Focus Group

Kansas Museum of History, Topeka

September 11, 2013
9:30am – 3:30pm

Those in Attendance:

Becky Ross, KDHE
 Mike Randol, KDHE
 Brandy Allen, KDHE
 Beth Akins, Horizon Mental Health
 Matt Atteberry, Labette Center for MHS
 Kathleen Brennon, Tri-Valley Dvlp. Svcs
 Janis DeBoer, K4A
 Stacy Forgy, Valeo Behavioral Health Ctr
 Lorraine Harris, Dis. Planning Org of KS
 Connie Hubbell, KAMU
 Christa Jones, Futures Unlimited
 Tom Laing, InterHab
 Ron McNish, Amerigroup
 Sheryl Pierce, Health Dept of Doniphan
 Sandy Shire, Four County MHC
 Les Sperling, Central KS Foundation
 Mitzie Tyree, Sheltered Living
 Matthew Whitesell, LeadingAge KS
 John Zehnder, Dis. Sup of Great Plains

Julie Figgs, KDADS
 Cissy McKinzie, KDADS
 Cindy Stortz, KDHE
 Sherry Arbuckle, Sedgwick Co Dvlp
 Jill Baker, Cottonwood, Inc
 Becky Brewer, Res. Ctr for Ind. Living
 Bill Downham, UHC
 Karen Gallardo, UHC
 Greg Hennen, Four County MHC
 Melissa Jaffee, KU Med
 Stacy Kratz, CMHC of Crawford Co
 Venus Lee, Grace Med Health Clinic, Inc
 Ashley Noll, North Central Flint Hills, AAA
 Jean Rumbaugh, Sunflower
 Theresa Shireman, KU Med
 Dee Staudt, Sdgwk Co Develop
 Wes Wadman, UHC
 Scott Wituk, Cntr for Comm. Supp and Res

Amy Swanson, KDHE
 Melissa Warfield, KDHE
 Linda Williams, KDHE
 Susan Arnold, UHC
 Leslie Banning, Amerigroup
 Travis Chapman, Lakemary Center
 Matt Fletcher, InterHab
 Jean Hall, KU Med
 Mark Hinde, Southwest Dvlp Svcs
 David Johnson, Bert Nash MHC
 Noelle Kurth, KU Med
 Melody Martin, Sunflower Foundation
 Bill Persinger, MHC of East Central KS
 Peggy Shear-Martin, JO. Co. Dvlp. Supp
 Gerald Snell, Youthville
 Robert Stiles, CHC of SE Kansas
 Alice Weingartner, SN Co Hlth
 Susan Wood, KAMU

Topic	Brief Description
<p>Welcome, Review Agenda, Introductions <i>Julie Figgs, KDADS</i></p>	<p>Julie opened the meeting, welcoming members and reviewing the agenda.</p>
<p>Project update <i>Becky Ross, KDHE</i></p> <ul style="list-style-type: none"> • Implementation timeline 	<p>Becky began by indicating the Implementation date had been changed from January 1, 2014 to July 1, 2014. Becky stated there were a number of reasons for changing this date, with the most important reason being the ability to implement things as smoothly and as well as possible. To accomplish this, operational requirements will need to be developed and understood by all involved, especially around the electronic Health Information Technology (HIT) portion of the SPA.</p>

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<ul style="list-style-type: none">• Call with CMS • Steering Committee • Scheduled presentations	<p>Becky went on to state that when the implementation takes place in July, 2014 it will not only be for the first SPA but also to the second SPA. It is felt that most of the initial work done for the first SPA will transfer easily over to the second with few changes. When asked if any members of the group were disappointed with this development, all members agreed it was the best decision at this time.</p> <p>Becky indicated the phone call with CMS on the 28th of August was not as productive as they would have hoped. However, there are monthly calls scheduled from now to June.</p> <p>One issue that was discussed was Choice of Health Home. CMS' interpretation of that is that consumers get a choice of MCOs during their choice period which will cover their choice of MCO. Choice of Health Home means Health Home Partners (HHPs). In other words they cannot continually switch MCOs, but we have to allow them to switch HHPs. We are able to limit the number of times to once a month, but given the choice of services portion of Health Homes, their ability to choose can't be blocked any more than that.</p> <p>Becky then discussed the "Opt Out" portion and how CMS interpreted that portion of the SPA. Consumers will be allowed to opt out at any time; there will be no time limit placed on this.</p> <p>Becky indicated the state has formed a Steering Committee which will be made up of leadership from both KDADS and KDHE. The first meeting is September 13, 2013 and will occur regularly. The goal is to provide more rapid decision making in that we may not have to elevate everything to the subcabinet.</p> <p>Becky then gave a listing of all the presentations / webinars that will be held in the next couple of months, which included but were not limited to: CMHC and KAMU conferences, Local Health Dept. presentations.</p> <p>Becky stated they are also looking at ways to continue to educate and engage stakeholders. We have been in the process of redesigning the webpage, while staying within the strict requirements we have to meet. Exploration of regular newsletters is in process also. The</p>
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	<p>electronic SPA has been and will again be made available for viewing on the webpage. Each time it's revised, the updated versions will be available for viewing with this group getting notifications when that happens.</p>
<p>Work Plan <i>Becky Ross, KDHE</i></p>	<p>Becky indicated they are working through the plan onto more operational issues. She then went over the DRAFT work plan with members indicating a version may be available next meeting for member viewing.</p>
<p>Questions from Members <i>Becky Ross, KDHE</i></p>	<p>Becky then asked if the members could think of any tasks that may have been missed. There were no suggestions given at this time.</p>
<p>Meeting Dates <i>Becky Ross, KDHE</i></p>	<p>Becky then mentioned that we were meeting in a different location this month due to the fact that the library had no open rooms for us and we had gone to monthly meetings due to the implementation coming up in January. Now that this date has changed, Becky asked if members thought we needed to have a meeting in November and December. Members asked for continued updates along with the work plan during these months to which Becky indicated we would certainly be willing to do that in an attempt to keep the momentum moving forward. She stated there would be draft documents sent out with any input requested within a few days of receipt.</p> <p>Discussions were then held regarding the need for staffing information, training information and provider qualifications and standards updates. Becky indicated she would be speaking with the state of Washington also around some issues Kansas is having and how Washington handled these or similar issues.</p>
<p>BREAK</p>	
<p>MCO Preparation Activities <i>Bill Downham, UHC</i> <i>Leslie Banning, Amerigroup</i> <i>Jean Rumbaugh, Sunflower</i></p> <ul style="list-style-type: none"> • Provider outreach • Training • HIT 	<ul style="list-style-type: none"> • Representatives from the three MCOs then presented their plans for implementing Health Homes. • Each is maintaining an open dialogue with providers. <p>Questions were then requested with a brief discussion following. HIT was discussed in more detail than some of the other topics with special recognition as to the amount of work that will need to be done prior to the implementation.</p>

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<p>Learning Collaborative Project <i>Scott Wituk, Wichita State University</i></p>	<p>Scott stated that during this stage of the process we have two primary components.</p> <ol style="list-style-type: none">1. To connect with States that are a little bit further down the road with their Health Home Initiative2. Contacting stakeholders in Kansas to figure out what will work best for us here in Kansas. <p>Scott indicated they have been contacting several other states and will continue to do so, and have learned that each State has taken a different approach to their learning collaborative. Many States are still learning how to structure these with redesigning and changing this step admitted to by a couple of different States.</p> <p>He then spent some time talking about each of the States and how they are approaching this topic. Scott indicated if any of the group members would like to sit in on any of these calls all they need to do is contact him and he will be happy to set that up for them.</p> <p>He then asked if any of the group members had any questions and no one did.</p>
<p>Progress on payment methodology <i>Mike Randol, KDHE</i></p>	<p>Mike Randol then gave the group members a quick update beginning by stating there is no set amount for the PMPM at this time. He indicated they are currently working on the rates as there have been a few changes to the rates in 2014. Policy decisions and payment structure is also being worked on.</p> <p>Mike indicated they have also begun moving into the operational aspect. He indicated he would like to tie the payment of the PMPM to the KanCare CAP payment as well. He then went on to explain to the group the different operational complexities that lie ahead at this point.</p> <p>Mike asked if there were any questions and this was followed by a good discussion period. One major topic of discussion was the administrative burden and if the State was considering aid to providers to help pay for the increased staffing needs. Mike then stated that rates are going to be developed with an administrative burden rate which in no way can completely compensate for all the extras, but it is designed aid providers.</p> <p>The question about the state approving the rates MCOs are paying Health Home Partners</p>

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	<p>was asked to which Mike indicated the State will not approve every one of those contracts rather those are between the MCOs and the providers.</p>
LUNCH	
Target Population Data for the second SPA <i>Theresa Shireman, KU</i>	<p>Theresa then opened up the afternoon portion of the meeting with a presentation on behalf of the target population subgroup. The initial SPA target population as we all know has been chosen (SMI) and now we are moving on to the second target population.</p> <p>Theresa went through a listing of all the different partners that have been involved in some of their conference calls.</p> <p>Theresa stated that since the SMI subgroup was fairly large (around 36,000) and they are in the process of keeping those numbers a little smaller, while still being sure to include children as much as possible. Right now they are in the process of trying to figure out what the numbers will look like based off different criteria.</p> <p>For the second SPA the subcabinet has directed this group to include at least Diabetes and Asthma. Comparisons are being made across several States to monitor how they have identified target populations for inclusion in their Health Homes programs.</p> <p>Theresa then went through her research findings and answered questions as they presented.</p> <p>Recommendations from this group will go to the Steering Committee but ultimately the subcabinet will be making the decisions regarding the population for the second SPA.</p>

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<p>Review of Draft Documents <i>Julie Figgs, KDHE</i> <i>Mary Ellen Wright, KDHE</i></p> <ul style="list-style-type: none"> • Welcome Letter • Health Action Plan • Opt out Form 	<ul style="list-style-type: none"> • Mary Ellen went through the Welcome Letter indicating while there are certain CMS guidelines that need to be met she would be happy to consider any changes, additions or deletions group members may feel needed. • Mary Ellen then introduced the Health Action Plan, explaining this is the form that would be used all across the state. A discussion followed with suggestions for changes, additions or deletions given from group members. <p>As everyone is concerned about confusing consumers regarding the Health Homes Initiative Mary Ellen, Becky and Julie asked for input from group members. How the forms will be distributed and other communication ideas to consumers was discussed with many ideas suggested. Ideas such as handouts and posters being made available to providers as a way to prompt questions from consumers.</p>
<p>Discussion of consumer education strategies <i>Julie Figgs, KDHE</i></p> <ul style="list-style-type: none"> • Brochure • Other Ideas 	<p>The draft copy of a possible brochure the state has been working on as a way to introduce Health Homes to the public was handed out and discussed at length.</p>
<p>BREAK</p>	
<p>HIT Needs Discussion <i>Becky Ross, KDHE</i></p> <ul style="list-style-type: none"> • What is most needed by HHPS? • What can we bring to the Focus Group to help? 	<p>Becky began by indicating that she has learned about a group called Synovim whose whole purpose is to help providers access their readiness for electronic health records, help them review potential vendors and provide other support. As well as that, KDHE has a contract with them for those providers who qualify for the Federal Meaningful Use incentives.</p> <p>We hope to be able to devote all or part of a focus group meeting for some vendors to come in and visit with everyone. We are actively searching for ways to help everyone to prepare for the implementation date.</p> <p>Becky then opened the discussions for group members to present any HIT needs they feel they will have prior to the date of implementation. Time frames, low HIT bar to begin with and rise over time, exact needs were a few suggestions made by the group.</p>

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<p>Discussion of HHP support/protections desired <i>Becky Ross, KDHE</i></p>	<p>Becky then asked the group as potential HHPs, what support or protection they feel they need from the state. A lengthy discussion followed with several suggestions given. As issues were raised, they were noted and will be taken to the Steering Committee who will discuss and make policy decisions.</p>
<p>Next Steps- <i>Becky Ross, KDHE</i> <i>Julie Figgs, KDHE</i></p> <ul style="list-style-type: none">• Review and further discussion of provider standards and qualifications• Update on payment• Summary of CMS September call	<p>Becky and Julie then went over a few of the next things that need to be worked on and the plans for the next meeting.</p>

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