

# KFMC's PCMH Partnership

Presented by  
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# KFMC

Kansas Foundation for Medical Care (KFMC) was incorporated in 1972 as a not-for-profit organization. Serving Kansas for more than 40 years, KFMC has performed multiple contracted services for the federal and state government that focus on our mission – *Leading innovation to improve the quality, effectiveness and safety of healthcare.*

Some current KFMC contracts include:

- Kansas Quality Improvement Organization (QIO) designated by the Centers for Medicare & Medicaid Services
- External Quality Review Organization (EQRO) for Kansas Medicaid Managed Care (KanCare)
- Case Review – Beneficiary Protection and Utilization Review
- Kansas Health Information Technology Regional Extension Center (REC) designated by the Office of the National Coordinator

# KFMC PCMH Partnership

- PCMH Partnership Development
  - Primary Care Physicians in Kansas have PCMH accreditation goals
  - PCMH core principles and standards align with KFMC Regional Extension Center Meaningful Use objectives thus allowing utilization of REC grant dollars for funding\*
  - TransforMED recognized leader nationally in facilitating the transition of primary care practices to PCMH
  - Kansas Academy of Family Physicians' (KAFFP) Kansas PCMH Initiative winding down

\*While KFMC REC funding through February 2014 is certain, funding for the REC and this opportunity beyond this will be dependent upon additional funding from the extension of the REC program or other grants obtained.

# KFMC PCMH Partnership

- PCMH Partnership Structure
  - A TransforMED project manager will work in conjunction with KFMC's practice coaches to provide the training and assistance to guide participating practices in becoming a PCMH.
  - The TransforMED project manager will provide support primarily to the participating practices virtually while the KFMC practice coaches will provide more on-site and additional virtual support to the practice.

# TransformMED<sup>SM</sup>

## The TransformMED Patient-Centered Model A Medical Home for All



**A continuous relationship with a personal physician  
coordinating care for both wellness and illness**

- Mindful clinician-patient communication:  
*trust, respect, shared decision-making*

- Patient engagement
- Provider/patient partnership
- Culturally sensitive care
- Continuous relationship
- Whole person care

### Access to Care and Information

- Health care for all
- Same-day appointments
- After-hours access coverage
- Accessible patient and lab information
- Online patient services
- Electronic visits
- Group visits

### Practice-Based Services

- Comprehensive care for both acute & chronic conditions
- Prevention screening and services
- Surgical procedures
- Ancillary therapeutic and support services
- Ancillary diagnostic services

### Care Management

- Population management
- Wellness promotion
- Disease prevention
- Chronic disease management
- Patient engagement and education
- Leverages automated technologies

### Care Coordination

- Community-based resources
- Collaborative relationships
  - Emergency Room
  - Hospital care
  - Behavioral health care
  - Maternity care
  - Specialist care
  - Pharmacy
  - Physical Therapy
  - Case Management
- Care Transition

### Practice-Based Care Team

- Provider leadership
- Shared mission and vision
- Effective communication
- Task designation by skill set
- Nurse Practitioner / Physician Assistant
- Patient participation
- Family involvement options

### Practice Management

- Disciplined financial management
- Cost-Benefit decision-making
- Revenue enhancement
- Optimized coding & billing
- Personnel/HR management
- Facilities management
- Optimized office design/redesign
- Change management

### Health Information Technology

- Electronic medical record
- Electronic orders and reporting
- Electronic prescribing
- Evidence-based decision support
- Population management registry
- Practice Web site
- Patient portal

### Quality and Safety

- Evidence-based best practices
- Medication management
- Patient satisfaction feedback
- Clinical outcomes analysis
- Quality improvement
- Risk management
- Regulatory compliance

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# KFMC PCMH Partnership

- PCMH Practice Recruitment
  - February 6–28, 2013
    - Primary Care
    - Four or fewer physicians
    - Established EHR
    - Committed Physician Champion
  - KAFP facilitated
    - Email communications to members from Carolyn Gaughan, KAFP Executive Director
  - Received 22 applications
    - Six practices were chosen on March 8

# Timeline

- March 13, 2013: Kick-off webinar with TransforMED, KFMC and 18 primary care practices located in three states
- March 13–27, 2013: Practices completed assessments
- Mid-April to mid-May: Conduct On-site Gap Analysis
- Work on Practice Transformation Plans over the next 18 months to two years

# How to Contact the Kansas Regional Extension Center

Phone: 800-432-0770

E-mail: [RECSupport@kfmc.org](mailto:RECSupport@kfmc.org)

Visit our Website at [kfmc.org](http://kfmc.org)