



SUNFLOWER STATE  
HEALTH PLAN

# Sunflower State Health Plan

## Health Homes



# Presentation Overview

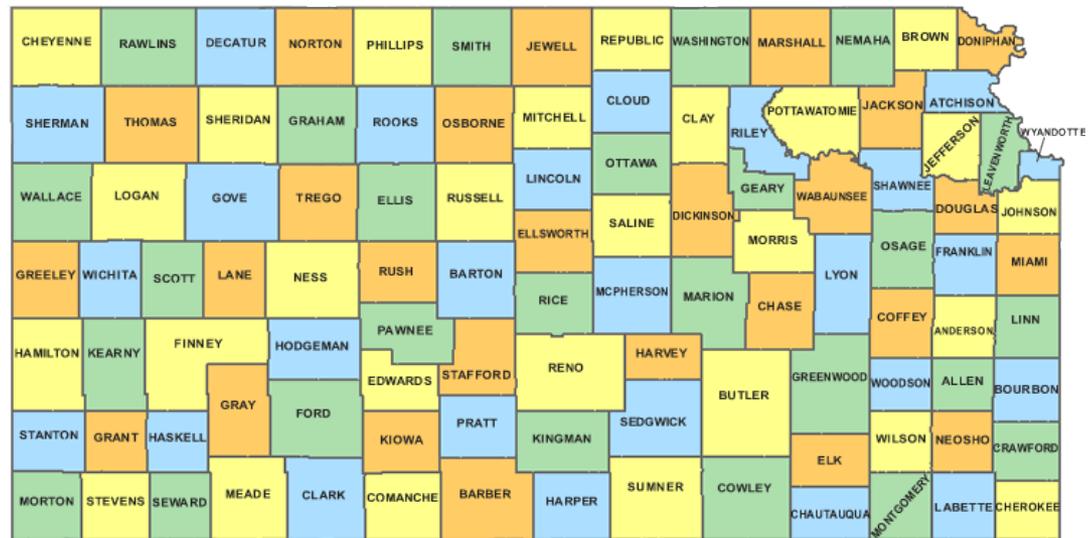
1. Sunflower State Health Plan
2. Centene Corporation
3. Eligibility
4. Health Home Partners
5. Services
6. Quality / Outcomes
7. Next Steps
8. Questions / Discussion



*Better Health Outcomes at Lower Cost  
Empowering all Individuals to Achieve their Full Potential*

## Sunflower State Health Plan

- Local leadership
- Topeka/ Lenexa / Wichita offices
- Care coordination team throughout the State
- Wholistic integration of health care
- Comprehensive provider



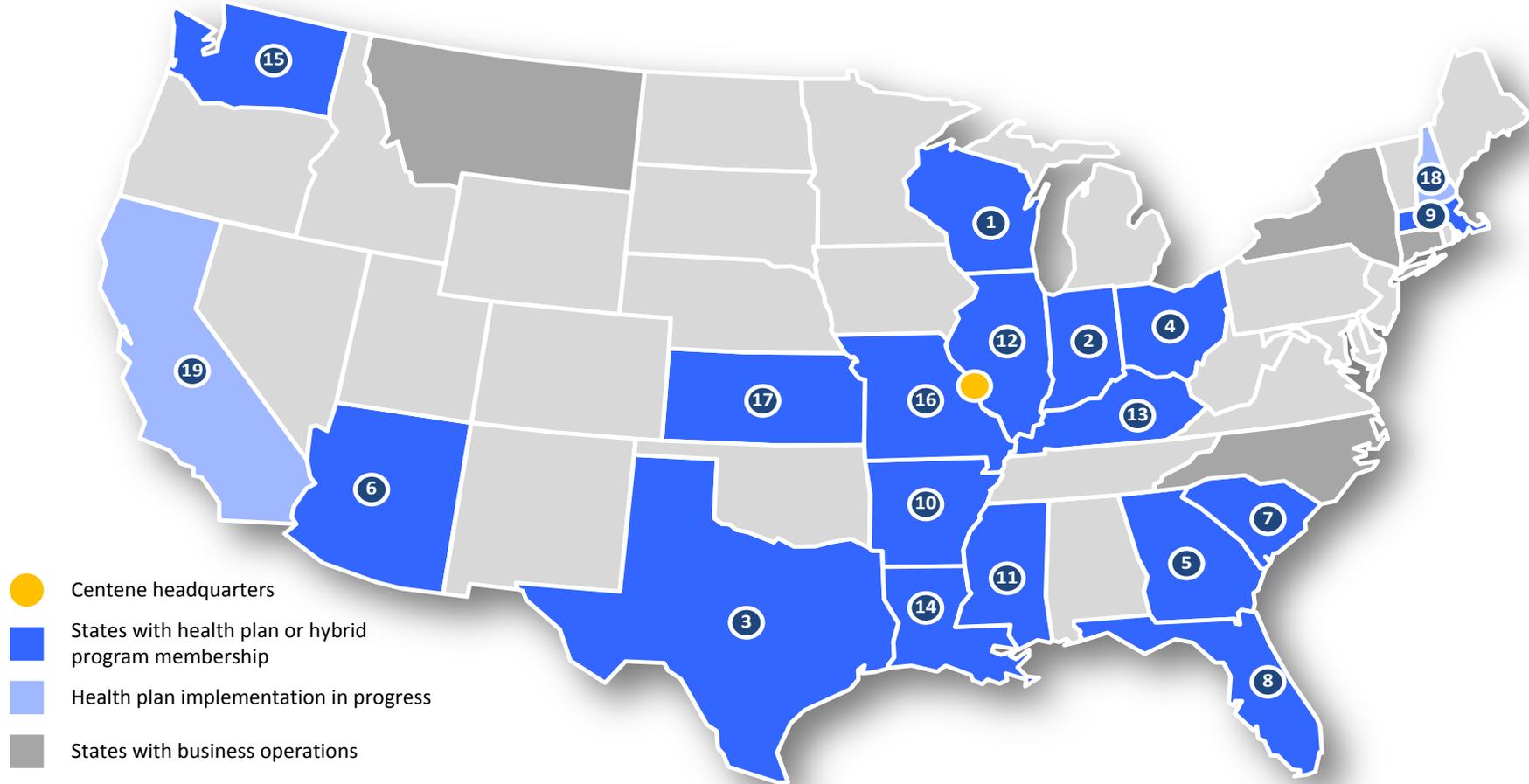
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# Centene Corporation Health Home Experience



SUNFLOWER STATE  
HEALTH PLAN



Product Expertise  
Care Coordination

Local Approach and Job Creation  
Healthcare Compliance

# Eligibility / Membership

## Persons with serious mental illness (SMI)

- Identification and Enrollment

Most of the time, MCOs will identify a person based on their medical or behavioral conditions. MCOs will also look at the amount and type of services the person has been using. The person will receive a letter telling them about the health home assignment.

- Participation Rate

They will have a chance to “opt out” (choose not to be in a health home). They can also choose a different health home at that time.

- Sunflower State Health Plan

- Number of Sunflower members SMI Diagnosis
- Current active case management

## Definition

May include a physician, CMHC, nurse care coordinator, nutritionist, social worker, behavioral health professional (including mental health or substance use disorder providers), and can be free standing, virtual, hospital-based, community mental health centers, etc

## Contracting

- Amendment to current contract (CBH / Sunflower)
- New providers – contract and credentialing
- Fall (when program detailed determined)
- Delineate services to be provided



# Health Home Partners

## Payment

- Services Provided
- Considerations
  - Costs or staff
  - Needs of the consumer
  - Location and size of the HHP
- PMPM
- Quality / Performance Incentives

## Performance Expectations

- Documentation
- Staffing / Resources
- HIT
- Communications
- TBD

Sunflower will contract with Health Home Providers to provide services and/or provide wrap-around support / services to assure comprehensive services provided to all

- Anticipate variation by geographic area and service type

Services will vary by KanCare population – cannot duplicate current benefits

Services include:

- Comprehensive care management
- Care coordination and health promotion
- Comprehensive transitional care, including appropriate follow-up, from inpatient to other settings
- Patient and family support (including authorized representative)
- Referral to community and social support services, if relevant
- Use of health information technology (HIT) to link services



# Quality / Outcomes

Partner with providers and align programs to achieve health home quality outcomes

1. Reduce utilization associated with inpatient stays
2. Improve management of chronic conditions
3. Improve care coordination
4. Improve transitions of care among primary care, community partners and inpatient facilities

Active Involvement in State development and implementation

## Sunflower / Cenpatico Operational Implementation

- Internal work teams with all functional areas
  - Operations, Eligibility & Claims
  - Provider Network & Contracting
  - Member and Provider Service
  - Quality
  - Medical Management
  - Finance
  - Compliance
  - Data / Informatics