

Health Homes Webinar Series:
Targeted Case Management
Presenter: Becky Ross, KDHE
June 17, 2014

Rating Scale: Strongly Agree = 5.00, Agree = 4.00, Neutral = 3.00, Disagree = 2.00,
Strongly Disagree = 1.00

1. I have a better understanding of Targeted Case Management in the Health Home System (5 is best).
Mean Score: 3.85

Response	Frequency	Percent
Strongly Agree	4	15.0
Agree	15	58.0
Neutral	6	23.0
Disagree	1	4.0
Total	26	100.0

2. The presentation format kept me engaged in the webinar (5 is best). Mean Score: 4.00

Response	Frequency	Percent
Strongly Agree	5	19.0
Agree	17	65.0
Neutral	3	12.0
Disagree	1	4.0
Total	26	100.0

3. This training was a good use of my time (5 is best). Mean Score: 4.15

Response	Frequency	Percent
Strongly Agree	8	31.0
Agree	14	54.0
Neutral	4	15.0
Total	26	100.0

4. What was the most helpful part of the webinar?
 - The descriptions of what needs to happen between a medical home and TCM
 - Q & A session
 - Handouts, easy to follow
 - The organization of the PowerPoints and the way the expectations were laid out for a care coordinator under the HHP
 - The Q and A
 - Knowing my role
 - Learning what tasks the TCM could possibly do in a Health Home
 - Question/answer session
 - The PowerPoints and questions

- Organization of the questions
 - Showing side by side the responsibilities/functions of TCM and HH Care Coordination
 - Geing able to print the documents off to have is so helpful
 - Understanding difference between IDD. HH Targeted Case Management
 - The similarities and difference of a TCM and HH.
 - I liked the comparison side by side of TCM to HHP
 - Comparisons of TCM and HH
5. What was the least helpful part of the webinar?
- All was helpful
 - Unsure of documentation that is needed for billing
 - There was not anything that I did not find helpful although some of it was repeated info from previous trainings
 - Reading slides
 - All around I'm better prepared for HH
 - Some of the answers to questions were a little odd
 - Just concerned that the time frame for starting this is pretty short and Providers have not even applied to be a Health Home yet
 - Everything was helpful
 - HHCC
 - Would like to see Questions displayed
6. Please share suggestions for improvements for the next Health Homes Webinar.
- Additional training and documentation required
 - We need the real technical aspects of this and how to do it...
 - More on responsibilities of TCM. How is the payment determined- from getting low end to the higher end. Is the amount of time spent each through documentation?
 - Loud "beeping" noise throughout seminar was quite distracting, anyway to get rid of that?
 - Notify CM directors. Things are changing for CM and we need to be in the know.
 - Webinar is a good format
 - No improvements to suggest thanks for a great webinar
 - Getting presenter's notes may be helpful
 - At this time I don't have any suggestions.