

Health Homes Webinar Series:  
Health Homes: A Member's Experience  
Presenter: Becky Ross  
May 20, 2014

Rating Scale: Strongly Agree = 5.00, Agree = 4.00, Neutral = 3.00, Disagree = 2.00,  
Strongly Disagree = 1.00

1. I have a better understanding of A Member's Experience (5 is best).  
Mean Score: 3.50

Response	Frequency	Percent
Strongly Agree	2	17.0
Agree	4	33.0
Neutral	4	33.0
Disagree	2	17.0
Total	12	100.0

2. The presentation format kept me engaged in the webinar (5 is best).  
Mean Score: 3.58

Response	Frequency	Percent
Strongly Agree	3	25.0
Agree	5	41.0
Neutral	2	17.0
Strongly Disagree	2	17.0
Total	12	100.0

3. This training was a good use of my time (5 is best). Mean Score: 3.75

Response	Frequency	Percent
Strongly Agree	4	33.0
Agree	4	33.0
Neutral	2	17.0
Disagree	1	8.5
Strongly Disagree	1	8.5
Total	12	100.0

4. What was the most helpful part of the webinar?
- Overall better explanation of benefits of a health home
  - The entire webinar
  - Just listening how the services needs are addressed and changes with the home health partners as the client's needs change.
  - Q&A
  - Slides presented were very clear and easy to understand

- The PowerPoints
5. What was the least helpful part of the webinar?
- Nothing
  - N/A
  - They are discussing a person who is capable of understanding & using computer. Would like to know how it will work for the severe/profound IDD person who is nonverbal.
  - N/A
  - Nothing
6. Please share suggestions for improvements for the next Health Homes Webinar.
- There should have been far more scenarios - no participant will probably have this "clean" of a HH experience at first.
  - How the Health Home will be coordinated/work in conjunction with HCBS residential/Day service providers.
  - Much repeating and not sure it gets to the nuts and bolts of what has to happen on the line to help folks.
  - An example using someone with I/DD as well would have been helpful.