



WA387 REINSTATING MEDICARE SAVINGS PROGRAM COVERAGE WHEN A PERSON HAD BEEN DISCONTINUED DUE TO BEING DECEASED IN ERROR

This Workaround is needed when a user enters an incorrect or erroneous Date of Death and has to run EDBC to “resurrect” coverage for the consumer and that consumer also had a Medicare Savings Program.

Currently, when a consumer’s coverage is reinstated after an erroneous date of death is removed, the Medicare Savings Program does not reinstate in the MMIS. We need to ensure all benefits are reinstated in the MMIS.

The user will remove the date of death from the Individual Demographics page and run EDBC from the month the date of death occurred through the come-up month.

The Medicare Savings Program coverage will display in the EDBC result, **however will not reinstate in MMIS**. If the consumer has a Medicare Savings Program the user will need to contact the KEES Help Desk at KEES Help Desk at 1-844-723-5337 Option 2 – Business Support to have the Medicare Savings Program reinstated.

Document Change Log

Date	Version	Author	Change Description
06/16/2015	1.0	J. Estes	Initial Draft completed

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