



WA390 SSP PW APPLICATION NOT HOLDING PRIORITY

Defect 30083 and PW apps submitted through the SSP are not creating expedited intake tasks.

When claiming an intake task the worker will verify that it is an SSP application and there is an associated pregnant woman.

Verify the Application Source

1. Claim an **Intake Task**.
2. Navigate to **KEES Home Page**.
3. Click the **Intake Task** hyperlink.
4. Verify the e-app source is SSP Medical on the **e-Application Summary** page.
 - a. If it is not, continue and complete the e-link process normally.
 - b. If the source is SSP Medical scroll down and expand the **Pregnancy** heading.
5. Verify there is a pregnant woman under the heading.
6. Continue and complete e-link process.

Set Priority

1. Perform case processing as normal, when finished.
2. Click the **Tasks** link.
3. Click the **Intake Task** hyperlink.
4. Set priority of task to **Expedited**.
5. Click **Complete**.

Verify Status of Subsequent Tasks

6. Click the **Task** hyperlink.
7. Click **Process Application** task hyperlink.
8. Verify the **Expedited** priority is set.
9. If the priority is set click **Cancel** and continue case processing.
10. If it is not, set the priority to **Expedited**.
11. Click **Save and Continue**.
12. Continue case processing.

Document Change Log

Date	Version	Author	Change Description
06/15/2015	2.7	Daniel Gibbons	Initial Draft completed

*Update version/date in document footer.