

STATE OF KANSAS

DEPARTMENT OF HEALTH AND ENVIRONMENT
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GOVERNOR JEFF COLYER, M.D.
JEFF ANDERSEN, SECRETARY

KanCare Advisory Council Meeting Minutes Memorial Hall Auditorium, Topeka, KS Minutes of March 27, 2018

Council Members Present:

Larry Martin
Mark Hinde
Senator Allen Schmidt
Jamie Price
Lora Key
Beth Simpson
Edward Nicholas

Council Members Absent:

Senator Mary Pilcher-Cook
Representative Susan Concannon

Council Members Attending Via Phone:

Walt Hill
Njeri Shomari
Dr. Michael Kennedy

Other Participants:

Jon Hamdorf, Director and Medicaid Director, Division of Health Care Finance, Kansas Department of Health and Environment
Amy Penrod, Commissioner, Community Services and Programs Commission, Kansas Department for Aging and Disability Services
Kerrie Bacon, Ombudsman, Kansas Department for Aging and Disability Services

Welcome – Chairman Larry Martin

Larry Martin opened the meeting. The agenda for the meeting was unanimously approved by the Council as published. Mark Hinde made a motion to approve the meeting agenda and Beth Simpson seconded the motion.

Review and Approval of Minutes from Council meeting, ¹December 19, 2017.

Chairman Larry Martin asked if there was any discussion on the previous meeting's minutes. Mark Hinde moved the minutes be approved. Senator Allen Schmidt seconded the motion and the minutes were approved by the Council.

KDHE Update – Jon Hamdorf, Director and Medicaid Director, Division of Health Care Finance, Kansas Department of Health and Environment

Jon Hamdorf highlighted the KanCare Executive Summary dated 3.27.18.

Larry Martin asked if the spike by Sunflower was attributed to the Pharmacy Benefit Management contract and not indicative of more challenges. Jon Hamdorf stated that the spike was due to changing of the Pharmacy Benefit Manager where multiple claims could have been submitted through that transition period resulting in a higher

¹ Corrected date of previous meeting minutes reviewed. 06/10/2020 caa

encounter rate.

Discussion was held regarding whether the current data presented at the KanCare Advisory Council meetings was valuable and what additional data could be added in the future. Senator Allen Schmidt and Mark Hinde to follow up with Jon Hamdorf with requests for information regarding future presentations. Larry Martin asked for the status on current waiting list programs. Jon Hamdorf stated that a non-contractual notice has been sent to the vendor allowing them to resolve the backlog and eligibility issues. At this time, the State is looking to evaluate certain areas, namely training. Stated that he would like to have the KDHE Training Team to conduct training going forward. The State will also look at the quality team and will potentially bring that process back in-house. Per Jon Hamdorf, the State continues to have daily and weekly operational calls with Maximus to remedy the contractor noncompliance. Jon Hamdorf spoke to efforts around restructuring the provider network and added that the State will launch the dashboard in June 2018 in partnership with Cerner. To increase provider network, KDHE will work with 'secret shoppers'.

Ed Nicholas provided written testimony regarding the lack of resources and the impact of the nursing shortage. This issue has affected his family personally as well as others in the community who are challenged with a growing need for health care services. Ed Nicholas spoke to the concern that hospitals and other institutions need more nurses, especially those who deliver specialized care to children on the waivers. Jon Hamdorf added that this is not going to be solved immediately, but the State is willing to look into alternative options. Possible recommendations include: partnership with the State and Universities to facilitate education reimbursement, student loan forgiveness, work study programs and on-the-job training.

The Advisory Council requested that the governor form a task force to study all aspects of the issue and recommend a series of proposals to address the issue.

KDADS Update – Amy Penrod, Commissioner, Community Services and Programs Commission, Kansas Department for Aging and Disability Services

Waiver List Update: Each month the agency publishes the HCBS monthly summary that includes a matrix with a list of the waivers and a description of each. The summary also notes how many people are eligible, how many are being served, how many are being served via Money Follows the Person and the current waitlists.

IDD Waiver: Currently serving 9,018 individuals as of mid-February 2018. The current waitlist is 3,657. Per Amy, 150 offers were made in February and 125 were accepted. We have staff following up with the 25 who have not responded to verify and ensure that the offer was received.

PD Waiver: Currently serving 5,861 individuals and the current waitlist is 1,570. In February, we initiated 350 offers and we are in the process of waiting for acceptances of those offers. To date, 193 have been received. Once the 350 offers have been wrapped up, the agency will plan to extend another 350 offers. At that time, we will evaluate monthly to see where we are with our caseload and will conduct smaller rounds of offers.

TA Waiver: We are in the process of submitting a renewal with CMS for August 1, 2018; the last renewal was August 1, 2013 with a 5-year authorization. The public comment period began March 1. Amy Penrod stated the agency has participated in several public comment sessions and is still seeking feedback. Amy listed Michele Heydon as the contact person for the agency and will provide her contact information, if needed, for those wanting to provide feedback.

In 2019, the other waivers, IDD, PD and TBI, will be coming up for renewal.

Ed Nicholas spoke to the reformatting of the public comment sessions. Suggested having advance notice of the meeting to ensure higher attendance and to provide alternative options for families with children on the TA waiver who may not be able to attend in-person. Ed Nicholas also added that he would like to see more updates and emails each quarter from leadership regarding questions or comments made so that there is more time to absorb the information prior to the pending meeting.

KanCare 2.0 Update – Jon Hamdorf, Director and Medicaid Director, Division of Health Care Finance, Kansas Department of Health and Environment

Jon Hamdorf stated we are still under the RFP process and are looking for direction from legislature. Senate Bill 300 made it out of their subcommittee and we are continuing to process our RFP. There is an 1115 application with CMS and the State will update upon receiving direction from legislature. Beth Simpson suggested using provider surveys to obtain real results on processes (ex. Background checks) and the sharing of statistics and progress on reducing the burden. Jon Hamdorf added that KDHE contracts with the Kansas Foundation for Medical Care, Inc. (KFMC) who surveys providers. Jon Hamdorf to send out that information to Beth Simpson and added that a representative from KFMC could attend next meeting to provide reports. Jon Hamdorf to send links to documents from KFMC. Amy Penrod addressed an article regarding a breach of client information where items were sent to the wrong MCO. Per Amy, a staff member sent a data poll to our ADRC as a mass file. The information was not specific and KDADS has communicated with each ADRC and confirmed that they cannot do anything with the data. Secretary Keck led an all-staff meeting to address this internally and takes the matter very seriously. As a precaution, staff were required to complete HIPAA training online. Jamie Price raised a concern about a possible MCO audit breach where data was sent to a different MCO than intended. No additional information provided at this time.

Update from KanCare Ombudsman – Kerrie Bacon

Kerrie Bacon provided a brief update on the KanCare Ombudsman Quarterly Report. Please review attached document.

The KanCare Advisory Council voted to recommend the Governor do an ERO to move the KanCare Ombudsman's office from KDADS to the Department of Administration. The Council made a motion to proceed with the recommendation. Chairman Larry Martin and Jon Hamdorf to work together to compose the letter.

Updates on KanCare with Q&A

Amerigroup Kansas – Paula Keys

Paula Keys provided a brief update on Amerigroup. Please review attached document.

Sunflower State Health Plan – Miranda Steele

Miranda Steele provided a brief update on Sunflower State Health. Please review attached document.

United Healthcare Community Plan – Jeff Stafford

Jeff Stafford provided a brief update on United Healthcare. Please review attached document.

Jeff Stafford to connect with Beth Simpson regarding pharmacy issues and the monitoring and compliance of multi-dose medications in the home.

Miscellaneous Agenda Items – Jon Hamdorf

Larry Martin suggested the State form a task force on staffing issues and look at the full array in how we can alleviate the skilled staffing shortage in the state of Kansas. The Advisory Council to move forward with a recommendation that the Ombudsman be independent. The Council to also recommend the government form a task force to help alleviate the staffing shortfall. Dr. Michael Kennedy moved the recommendations be approved. Ed Nicholas seconded the motion and the recommendations were approved by the Council.

Status of Advisory Council and Member Advocacy Group: Per Jamie Price, the Consumer and Specialized Issues (CSI) group that Ed Nicholas previously served on has not been meeting. Jamie Price asked if there was a discussion to move forward with quarterly meetings for the families and advocates of this group. Russell Nittler of KDHE was named a contact person as he was the previous facilitator. Jon Hamdorf to follow up with the MCOs for guidance around the CSI group.

Larry Martin asked if there were any questions or comments for the next meeting. No additional comments given. Larry Martin asked for a motion to adjourn. Beth Simpson made a motion to adjourn the meeting and Ed Nicholas seconded the motion. Larry Martin thanked everyone for attending the meeting and adjourned.

Next Meeting of KanCare Advisory Council – May 30, 2018, 2:00-3:30pm, Curtis State Office Building, Room 530