

**KanCare Advisory Council Meeting Minutes  
Curtis State Office Building, Topeka, KS  
Minutes of December 14, 2018**

**Council Members Present:**

Larry Martin  
Lora Key  
Ed Nicholas  
Mark Hinde  
Jamie Price  
Beth Simpson

**Council Members Absent:**

Njeri Shomari  
Senator Mary Pilcher-Cook  
Representative Susan Concannon

**Council Members Attending Via Phone:**

Senator Allen Schmidt  
Walt Hill  
Dr. Michael Kennedy  
Keith Derks, Amerigroup

**Other Participants:**

Jon Hamdorf, Director and Medicaid Director, Division of Health Care Finance, Kansas Department of Health and Environment  
Amy Penrod, Commissioner, Community Services and Programs Commission, Kansas Department for Aging and Disability Services  
Kerrie Bacon, Ombudsman, Kansas Department for Aging and Disability Services

**Welcome – Chairman Larry Martin**

Larry Martin opened the meeting. Larry Martin made a change to the agenda citing that the meeting minutes from May 30, 2018 were sent out electronically and had not been voted on by Council. Beth Simpson clarified that her comment was regarding the improvement of “efficiencies with Pharmacy Benefit Manager processing single-dose versus multi-dose dispensing”. Beth stated she does not believe that it’s the pharmacy or the MCO; she believes it is the Pharmacy Benefit Manager and how they inefficiently process claims which cause lag and delay. Lora Key moved the minutes be approved as amended. Jamie Price seconded the motion and the minutes were approved by the Council.

**Review and Approval of Minutes from Council meeting, September 25, 2018**

Chairman Larry Martin asked if there was any discussion on the previous meeting’s minutes. Senator Allen Schmidt moved the September 25, 2018 minutes be approved as written. Ed Nicholas seconded the motion and the minutes were approved by the Council.

**KDHE Update – Jon Hamdorf, Director and Medicaid Director, Division of Health Care Finance, Kansas Department of Health and Environment**

Jon Hamdorf highlighted the KanCare Executive Summary.

The Advisory Council discussed network adequacy information for Aetna regarding LTSS. Jon Hamdorf stated for personal services, Aetna is at 225, up 1% from last week. Attendant care services (agency directed) has 184 providers. Adult daycare providers are at 130. Speech therapy for TBI waiver started at 6 and is up to 30. Per Jon, the State tracks this on a weekly basis for network development.

Beth Simpson spoke to the positive work being done with the Boys and Girls as a mentorship program. Beth suggested the State add Sylvan Learning Center as a value-added service for foster care children. Stated it would be a smart investment as it gives children the privacy that many desire when getting additional help with their studies along with the social aspect not found in taking online classes. Sylvan assists with Reading and Math only, not Science; and, focuses on closing learning gaps to build them up for success. Jon Hamdorf added that the MCOs are required to develop performance improvement plans (PIPS) and this could be an option if they want to consider. The state recognizes that this population needs to have a higher focus going forward. Per Jon, we wanted to add a high level of service coordination for the foster care population, so they get connected to community resources in KanCare 2.0, but it will not go live in January due to the budgetary proviso.

### **KDADS Update – Amy Penrod, Commissioner, Community Services and Programs Commission, Kansas Department for Aging and Disability Services**

Amy Penrod highlighted the KanCare Advisory Council and Public Forum Update dated 12.14.18.

Amy Penrod provided update on the HCBS waiver enrollment and efforts to reduce waiver waiting lists. She added that the following four waivers will expire in 2019: I/DD, TBI, FE and PD. Per Amy, the renewals for I/DD and TBI will be available online after submission to CMS on or about December 31, 2018. With the budget passed by the 2018 Kansas Legislature, KDADS issued RFP from contractors on Administrative Case Management and the ADRCs whose contracts end March 2019.

The Advisory Council also spoke to the extensive waiting lists and the Amy Penrod stated that KDADS requested in next budget a 5-year plan to eliminate the waitlists.

### **Update from KanCare Ombudsman – Kerrie Bacon**

Kerrie Bacon provided a written KanCare Ombudsman Quarterly Report. Please review attached document.

### **Updates on KanCare with Q&A**

#### *Amerigroup Kansas – Keith Derks*

Keith Derks attended the meeting by phone and provided a brief update on Amerigroup. Keith Derks spoke to the transition processes in place as Amerigroup is disengaging with the KanCare program. They are finding landing spots for staff and is working with the State and the other MCOs on member transition to make the changeover as smooth as possible. Jon Hamdorf commended Keith Derks and Amerigroup on being very collaborative and thanked him for a job well done.

#### *Sunflower State Health Plan – Miranda Steele*

Miranda Steele provided a brief update on Sunflower State Health. Please review attached document.

#### *United Healthcare Community Plan – Jeff Stafford*

Jeff Stafford provided a brief update on United Healthcare. Please review attached document.

### **Miscellaneous Agenda Items – Jon Hamdorf, Director and Medicaid Director, Division of Health Care Finance, Kansas Department of Health and Environment**

Aetna Better Health contract concerns: No additional concerns raised by the Council.

One Care Kansas: Becky Ross, KDHE, gave a brief update on One Care Kansas. Per Becky, One Care is our reconstituted Health Homes program; it is a directive from legislature via proviso. We formed a planning council consisting of providers, associations, advocates, MCOs and State staff. We had our first monthly meeting in November and will meet again next Thursday. The program will have a narrower focus that will demonstrate savings better. Timeline for implementation is May 2019.

Update of Meaningful Measures Workgroup: Jon stated the collaborative will not be directly operated by the State. We are members of that collaborative and KHI is still leading and facilitating that effort. KDHE and KDADS serve on the data committees to provide data governance.

Update on MCO Transition: Scott Brunner, Aetna, gave a brief update. Stated they reached 300 employees and will be up to 400 employees by mid-January. Aetna is focused on network development and network adequacy with regular reporting to meet contract requirements. From January 1, Aetna must consider all providers enrolled in KMAP as in-network and pay them 100% of the State fee. Providers who have not yet contracted or credentialed with the MCO do need to authorize for the first 90 days.

I/DD and TA waiver concerns: Jon Hamdorf expressed concern with low rates and stated that these issues need to be addressed as part of the transition process.

Update on nursing/skilled staffing: Jeff Stafford, United Healthcare, stated the services aren't reimbursed adequately to generate the capacity in the marketplace. We are looking at ways to bring more education and internships to HCBS workers. Jeff spoke to effects of institutional care and the cost to the State and tax payers; would be good to include market-based payment for the HCBS services like other states. Stated it is worthwhile to increase training and engagement in the marketplace and workforce.

KanCare Ombudsman update: No additional update at this time.

Larry Martin announced that the Annual KanCare Public Forum will take place here at 3:00 today. Larry Martin asked for a motion to adjourn. Mark Hinde made a motion to adjourn the meeting and Ed Nicholas seconded the motion. Larry Martin thanked everyone for attending the meeting and adjourned.

**Next Meeting of KanCare Advisory Council – February 27, 2019, 2:00-4:00pm, Curtis State Office Building, Room 530**