

Summary of KanCare Annual Post Award Forum Held 12.14.18

The KanCare Special Terms and Conditions, at item #15, provide that annually “the state will afford the public with an opportunity to provide meaningful comment on the progress of the demonstration. At least 30 days prior to the date of the planned public forum, the state must publish the date, time and location of the forum in a prominent location on its website. ... The state must include a summary of the comments and issues raised by the public at the forum and include the summary in the quarterly report, as specified in STC77, associated with the quarter in which the forum was held. The state must also include the summary of its annual report as required in STC78.”

Consistent with this provision, Kansas held its 2018 KanCare Public Forum, providing updates and opportunity for input, on Tuesday, December 14, 2016, from 2:00-4:00 pm at the Curtis State Office Building, Room 530, 1000 Jackson St., Topeka, Kansas. The forum was published on the face page of the www.KanCare.ks.gov website, starting on October 17, 2018. A screen shot of the notice from the KanCare website face page is as follows:



At the public forum, approximately 40 KanCare program stakeholders (providers, members, and families) attended, as well staff from the Kansas Department of Health and Environment; staff from the Kansas Department of Aging and Disability Services; and staff from the KanCare managed care organizations. A summary of the information presented by state staff is included in the following PowerPoint documents:



KanCare Update: KanCare Public Forum
December 14, 2018



► UPDATES FROM MEDICAID DIRECTOR

Jon Hamdorf

- KanCare 2019 Status
 - 1115 Waiver Extension
 - Readiness Review
- 2018 Legislative-funded Program Updates
- Eligibility Updates
- KanCare Program Updates

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2



► 1115 WAIVER EXTENSION

- December Approval
 - Budget Neutrality completed
 - STCs finalized
 - IMD Exclusion for SUD – Implementation Plan
 - All other programs with July 1, 2019, or later date



► READINESS REVIEW

- Go-live date: January 1, 2019
- Finishing readiness review reports for CMS
- Continuity of Care Policy
 - 90-day plan of care hold
 - Provider payments without contract for new MCOs
 - Prior Authorization suspension (limited time/services)
- Post go-live phone support in January
- Prior authorizations and single provider credentialing form (HB 2026)



▶ LEGISLATIVE-FUNDED PROGRAMS

Program	Status	Engagement With Stakeholders/Associations	Risks	ETA
OneCare Kansas (Health Homes)	Draft Policy to review with Steering Committee. Systems estimate for MMIS	Steering committee2 meeting December 20	Systems / Data Development Timing (Quarter)	TBD
Reinstatement post incarceration	Positions hired. Contract completed with Appriss	Coordination with DOC	DCF Funding	January 2019
Mid Year Rate Adjustment	Completed	Completed	None	Completed
Juvenile Crisis Centers	Working with DCF on RFI / RFP	tbd	Medicaid payments Medical Necessity	Spring / Summer 2019

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▶ LEGISLATIVE-FUNDED PROGRAMS

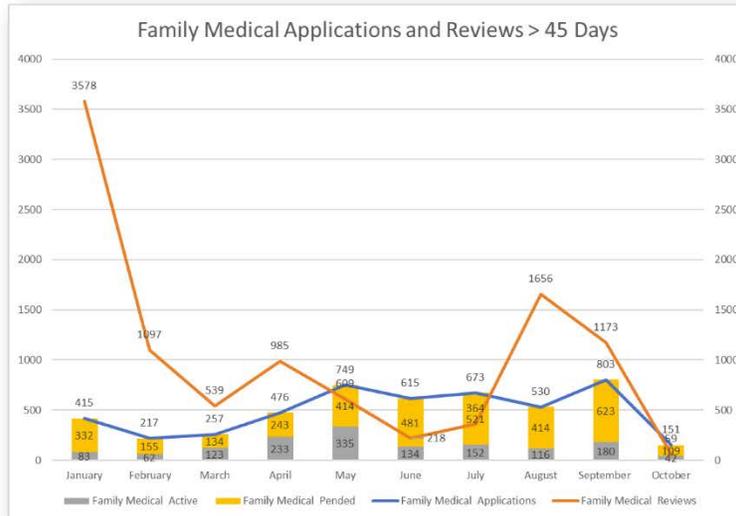
Issues/Challenges

- Telehealth Bill
 - All providers/services?
 - Follow CMS guidance for now
- Juvenile Crisis Center Bill
 - Payment for covered and medically necessary services (use of federal matching funds and SGF)
 - Discharge, recidivism, transient population
 - Non-Medicaid population

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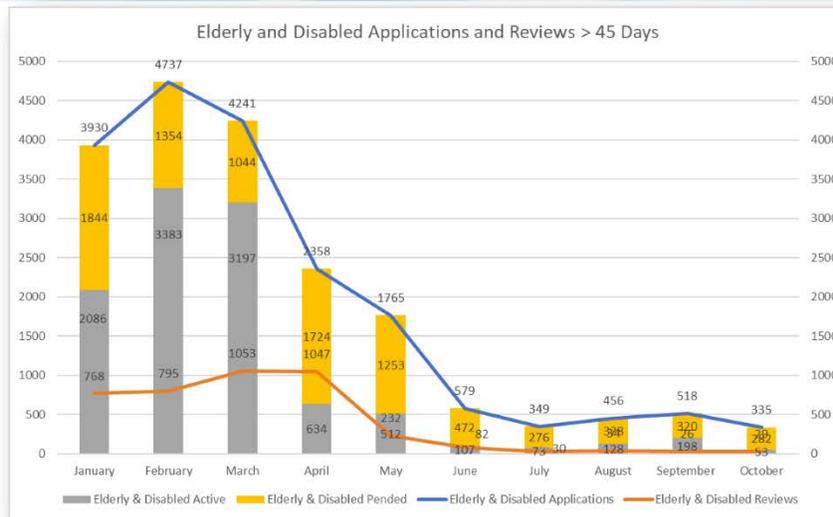


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7



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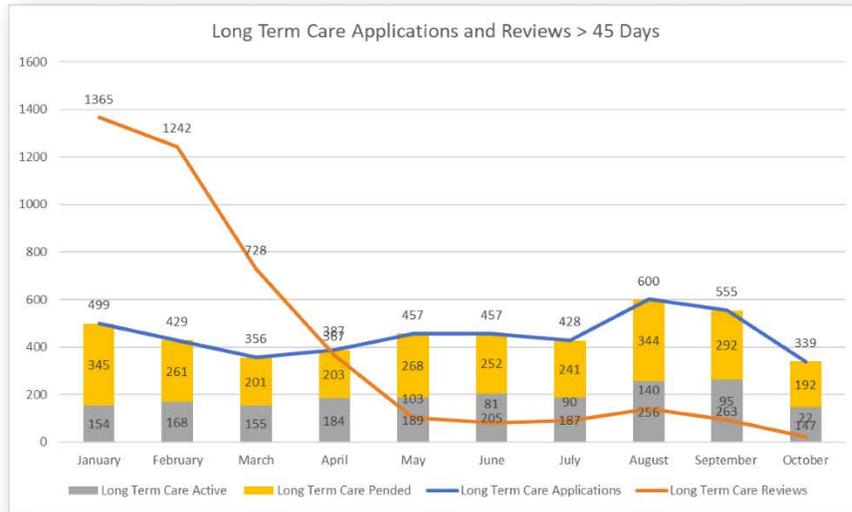


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8



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9



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Liquidated Damages

LD Daily Calculation

Year-Month	Evaluation Date	SLA 1 - ED<C App LD Amt	SLA 2 - Await Dis LD Amt	SLA 3 - FM App LD Amt	SLA 4 - PW 7 Day LD Amt	SLA 5 - PW 30 Day LD Amt	SLA 6 - Reviews LD Amt	SLA 7-CM LD Amt	All SLA LD Amt
2018-10	10/18/2018	\$7,900	\$0	\$6,350	\$3,700	\$360	\$13,750	\$300	\$32,350
	10/19/2018	\$5,750	\$0	\$4,850	\$1,150	\$50	\$11,900	\$300	\$24,000
	10/23/2018	\$8,650	\$0	\$8,900	\$1,400	\$50	\$7,750	\$300	\$27,050
	10/24/2018	\$6,800	\$0	\$3,600	\$1,300	\$0	\$4,500	\$300	\$16,500
	10/25/2018	\$5,650	\$0	\$1,450	\$1,650	\$50	\$3,500	\$300	\$12,600
	10/26/2018	\$5,500	\$0	\$1,300	\$400	\$50	\$3,400	\$300	\$10,950
	10/30/2018	\$4,500	\$0	\$50	\$100	\$50	\$0	\$0	\$4,700
	10/31/2018	\$1,950	\$0	\$0	\$0	\$0	\$0	\$0	\$1,950

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10



► KANCARE PROGRAM UPDATES

KanCare Utilization

- Members are more likely to attend their appointments; Transportation up 60% compared to pre-KanCare levels
- Costly inpatient hospital stays have been reduced by 19%
- Emergency Room use down by 8%
- All metrics use number of claims as basis of measurement, with exception of Inpatient (Days) and Pharmacy (prescriptions)

KanCare Utilization		
Types of Service	KanCare (2017) vs. Pre-KanCare (2012)	2017 vs. 2016
Primary Care Physician	3%	3%
Transportation NEMT	60%	3%
Outpatient Non-ER	-8%	6%
Inpatient	-19%	4%
Outpatient ER	-8%	6%
Dental	-1%	-6%
Pharmacy	3%	5%
Long Term Care	2%	2%
Vision	13%	-1%
HCBS Services	2%	0%

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► KANCARE PROGRAM UPDATES

KanCare Utilization

- Primary Care utilization is up by 21% vs. 2012, up 1% to previous year
- Inpatient hospital stays have decreased by 12% compared to 2012
- ER visits have decreased by 21%
- Dental services have increased by 34%
- All metrics use units as measurement

HCBS Waiver Utilization		
Type of Service	KanCare (2017) vs. Pre-KanCare (2012)	2017 vs. 2016
Primary Care Physician	21%	1%
Transportation NEMT	113%	1%
Outpatient Non-ER	-12%	2%
Inpatient	-12%	3%
Outpatient ER	-21%	3%
Dental	34%	-6%
Pharmacy	10%	5%
Vision	21%	1%
HCBS Services	2%	0%

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MCO Financial Update

KanCare MCO Profit and Loss per NAIC Filings June 30, 2018 Compared to June 30, 2017

MCOs owe HIPF in 2018

- Fee is based on 2017 revenues, payable in 2018
- Statutory reporting expenses the entire annual fee in Q1 of 2018
- GP rates have been restated by the State by allocating HIPF proportionately

	Amerigroup	Sunflower	United	Total
Total Revenues	\$534,051,202	\$675,305,514	\$554,542,315	\$1,763,899,031
Total hospital and medical	\$468,333,186	\$551,480,552	\$455,766,541	\$1,475,580,279
Claims adjustments, General Admin., Increase in reserves	\$82,739,070	\$117,066,487	\$88,117,997	\$287,923,554
Net underwriting gain or (loss)	(\$17,021,054)	\$6,758,475	\$10,657,777	395,198
Net income or (loss) after capital gains tax and before all other federal income taxes	(\$15,273,900)	\$7,937,673	\$10,657,777	3,321,550
Federal and foreign income tax/(benefit)	\$183,636	\$4,497,639	\$8,210,752	\$12,892,027
Add Back Change to Reserves	\$0	\$0	\$0	\$0
Adjusted Net income (loss) - Through June 30, 2018	(\$15,457,536)	\$3,440,034	\$2,447,025	(\$9,570,477)
GP before income tax	-2.9%	1.2%	1.9%	0.2%
HIPF (Q3-Q4 booked in Q1)	7,669,000	4,116,162	4,783,868	16,569,030
Adj'd net income before income tax	(7,604,900)	12,053,835	15,441,645	19,890,580
GP before income tax and w/o extra HIPF	-1.42%	1.78%	2.78%	1.13%

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KanCare Update

► CORRECTIVE ACTION PLAN - MLTSS

CAP PROGRESS BY TASK AREA	
Task Area	% of Tasks Complete
Administrative Authority	100%
Person-Centered Planning	100%
Provider Access and Network Adequacy	100%
Participant Protections	100%
Support for Beneficiaries	100%
Stakeholder Engagement Process Development	100%
Overall % of CAP Tasks Complete	100%

Corrective Action Plan Completed October 2018

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► THANK YOU/QUESTIONS



After presentation of the update information from both KDHE and KDADS, participants were offered the opportunity to present questions or comments for discussion. Most of the comments and questions were related to a well-child examinations that resulted in a rate reduction. Director Hamdorf explained that the consequences of the policy were unintended, and he had directed KDHE staff to reverse the policy and correct the rate reduction retroactively back to November 1, 2018. He also stated he had recommended to Governor-elect Kelly's transition team that they consider a rate increase for pediatric services; however, the projection for that was about \$11 million. One parent complained that he had not received notice of the education meetings held in September and October to explain the transition from Amerigroup to Aetna Better Health of Kansas.