KanCare Renewal
Consumer Input Meetings
June 14, 17, 19, 20, 26, 28, and 29
Topeka, Kansas City, Dodge City, Hays, Wichita & Pittsburg
KanCare Renewal Meetings

- Now – Feedback before writing the application
  - Information from members and providers on ideas for improvement

- Fall meetings – Feedback on application

- Information from these meetings will be posted to the KanCare website as soon as possible
KanCare – Multi-Year Renewal

• We will renew the program, beginning January 1, 2019
• Renewal would run for at least five years
• Plan to submit renewal application by end of 2017
• We want your input for the renewal application
KanCare – Multi-Year Renewal Process

- Conduct Renewal Public Meetings
  May 2016 and June 2017

- Develop Draft Renewal Application
  Summer 2017

- Post Application for Review and Public Hearings
  Fall 2017

- Renewal Application Submitted to CMS
  November 2017

- CMS Public Notice & Consultation With State
  Throughout 2018

- CMS Decision & Special Terms and Conditions Issued
  By 12.31.18
KanCare – One Year Extension

• Started on January 1, 2013
• Five-year waiver demonstration approved by the Centers for Medicare and Medicaid
• Will submit application for one-year extension (no changes) this summer:
  • Services and eligibility remain the same
  • Same Managed Care Organizations (MCOs) and providers
• One-year extension begins January 1, 2018
• We will have meetings July 6 & 7 about the extension
KanCare One Year Extension Process

- Conduct Extension Public Meetings
  March 2017

- Develop Draft Extension Application
  June 2017

- Post Application for Review
  June 2017
  Public Hearings
  July 2017

- Extension Submitted to CMS
  July - August 2017

- CMS Public Notice & Consultation With State
  July - August 2017

- CMS Decision & Special Terms and Conditions
  Issued
  August 2017
KanCare Now

• KanCare is the name of the Medicaid and Children’s Health Insurance Program (CHIP) in Kansas

• Created to:
  • Provide better care
  • Improve health
  • Offer extra services
KanCare Serves

- More than 400,000 people
- Well over half are children
- About 25% are elderly or people with disabilities
- Seven different groups receiving Home and Community Based Services
- People with mental health or substance use disorders
- People in nursing homes
Current KanCare Beneficiaries

- Children
- Pregnant Women
- Individuals with disabilities (physical, intellectual, developmental)
- Technology assisted children
- Children with autism
- Frail elderly
- Able-bodied parents/caretakers under 38% FPL
- Individuals with traumatic brain injury
- Individuals with severe emotional disturbance
- Individuals with breast and cervical cancer
- Individuals with HIV and AIDS
## KanCare Benefits for Kansas

Added new services (Weight loss surgery, heart and lung transplants, and Value Added Services)

<table>
<thead>
<tr>
<th>2013 through 2016</th>
<th>Total members getting value added services</th>
<th>Total units of value added services provided</th>
<th>Total value of value added services provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Combined three KanCare MCOs</td>
<td>1,069,652</td>
<td>1,908,783</td>
<td>$18,831,782</td>
</tr>
</tbody>
</table>
KanCare Multi-Year Renewal – Topics to Discuss

• Continued improvement in care coordination

• Value Added Services

• How Managed Care Organizations (MCOs) communicate with you
Care Coordination

Care coordination:
• Makes sure you get the right services at the right time
• Teaches you about your conditions and how you can help yourself be healthier
• Helps when you are discharged from a hospital or care facility
• Helps you reach your health goals with the help of your family or other helpers and caregivers
• Makes sure you get other services and supports you need to stay in your home
MCO Care Coordination

When we renew the program, we want to make sure:

• Care coordination is provided to those who are supposed to have it

• Everyone knows who their care coordinator is and what care coordinators do

• Those who have care coordinators can reach them when needed

• Care coordinators are there to help when you leave a hospital or nursing home or begin receiving home and community based services
Questions to Consider

- How has care coordination worked for you?
- What would you like to improve about care coordination?
Value Added Services

- The Managed Care Organizations (MCOs) offer extra services now, like pest control, dental cleanings and extra respite care
- Many people have used these services, but there may be others that would be more useful
- When we renew KanCare, we will ask MCOs to offer extra services
- We want to make sure they offer extra services you can use
Questions to Consider

• Which extra services have been or would be most helpful to you?

• What new ones would you like to see?
MCO Communication

• Each year after you choose which MCO you want, you are sent information about how they can help you

• Your MCO also sends you special papers during the year about how to be healthy, how to get services, and when your services change

• You can call your MCO to ask questions or get information you need about your services
Questions to Consider

• Do you understand information your MCO sends you?

• Is it easy to get questions answered when you call your MCO?

• How can your MCO communicate better with you?
• What else do you want us to hear today?
KanCare Multi-Year Renewal - Input

• E-mail: kdhe.KanCareRenewal@ks.gov

• Mail: KanCare Renewal
c/o Becky Ross
KDHE-Division of Health Care Finance
900 SW Jackson, LSOB – 9th Floor
Topeka, Kansas 66612
KanCare Multi-Year Renewal - Input

- Public hearings will happen this fall, once a draft of the application is done and posted for review

- Please check for updates at www.KanCare.ks.gov
Thank you!