



KanCare Renewal
Consumer Input Meetings
June 14, 17, 19, 20, 26, 28, and 29
Topeka, Kansas City, Dodge City, Hays,
Wichita & Pittsburg

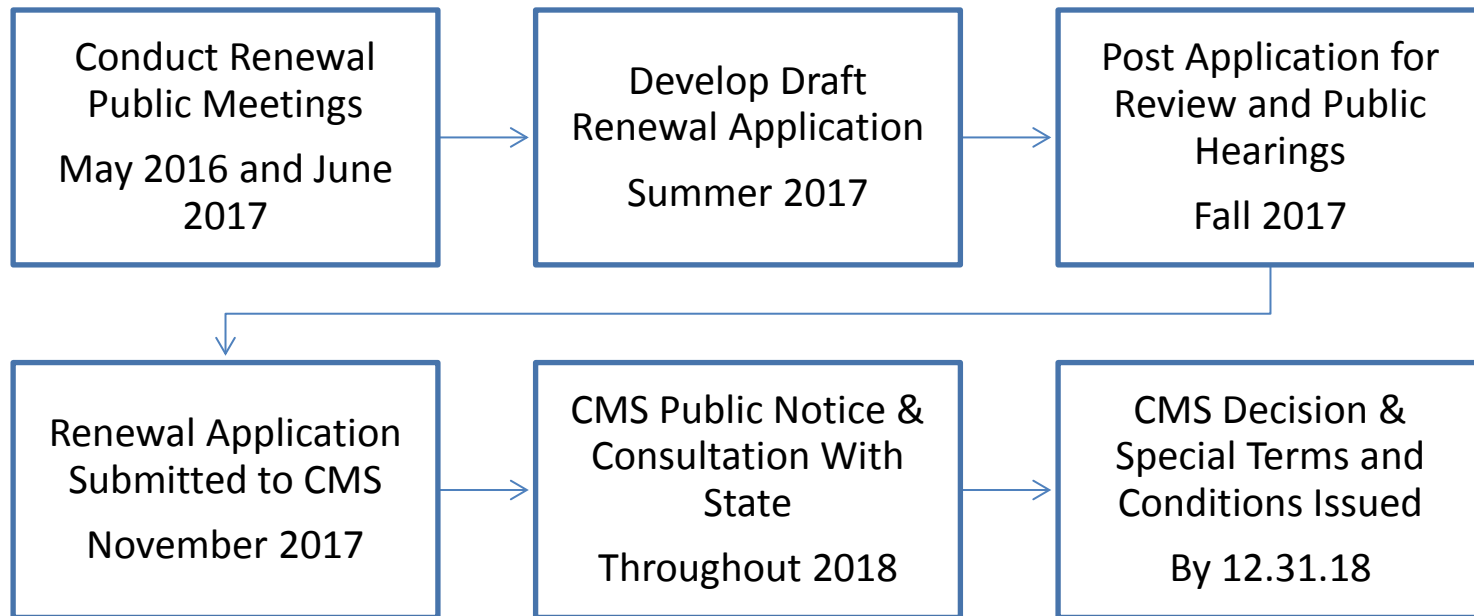
KanCare Renewal Meetings

- Now – Feedback before writing the application
 - Information from members and providers on ideas for improvement
- Fall meetings – Feedback on application
- Information from these meetings will be posted to the KanCare website as soon as possible

KanCare – Multi-Year Renewal

- We will renew the program, beginning January 1, 2019
- Renewal would run for at least five years
- Plan to submit renewal application by end of 2017
- We want your input for the renewal application

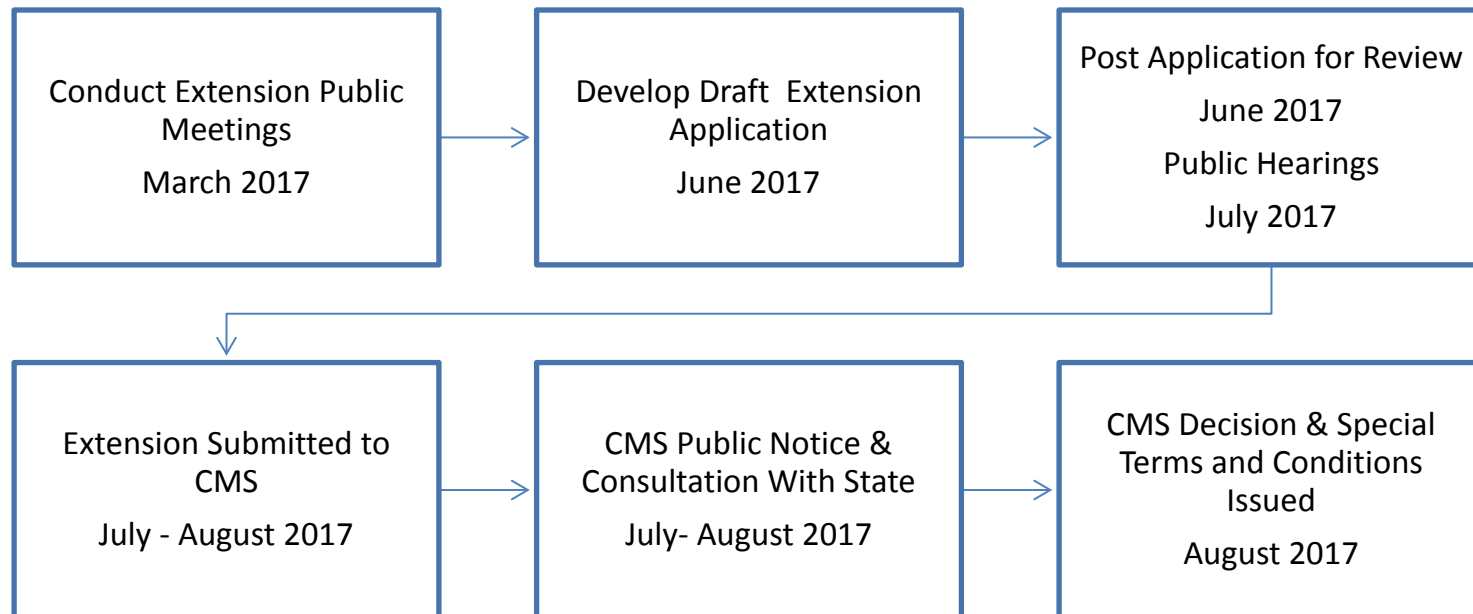
KanCare – Multi-Year Renewal Process



KanCare – One Year Extension

- Started on January 1, 2013
- Five-year waiver demonstration approved by the Centers for Medicare and Medicaid
- Will submit application for one-year extension (no changes) this summer:
 - Services and eligibility remain the same
 - Same Managed Care Organizations (MCOs) and providers
- One-year extension begins January 1, 2018
- We will have meetings July 6 & 7 about the extension

KanCare One Year Extension- Process



KanCare Now

- KanCare is the name of the Medicaid and Children's Health Insurance Program (CHIP) in Kansas
- Created to:
 - Provide better care
 - Improve health
 - Offer extra services

KanCare Serves

- More than 400,000 people
- Well over half are children
- About 25% are elderly or people with disabilities
- Seven different groups receiving Home and Community Based Services
- People with mental health or substance use disorders
- People in nursing homes

Current KanCare Beneficiaries

- Children
- Pregnant Women
- Individuals with disabilities (physical, intellectual, developmental)
- Technology assisted children
- Children with autism
- Frail elderly
- Able-bodied parents/caretakers under 38% FPL
- Individuals with traumatic brain injury
- Individuals with severe emotional disturbance
- Individuals with breast and cervical cancer
- Individuals with HIV and AIDS

KanCare Benefits for Kansas

Added new services (Weight loss surgery, heart and lung transplants, and Value Added Services)

2013 through 2016	Total members getting value added services	Total units of value added services provided	Total value of value added services provided
Combined three KanCare MCOs	1,069,652	1,908,783	\$18,831,782

KanCare Multi-Year Renewal – Topics to Discuss

- Continued improvement in care coordination
- Value Added Services
- How Managed Care Organizations (MCOs) communicate with you

Care Coordination

Care coordination :

- Makes sure you get the right services at the right time
- Teaches you about your conditions and how you can help yourself be healthier
- Helps when you are discharged from a hospital or care facility
- Helps you reach your health goals with the help of your family or other helpers and caregivers
- Makes sure you get other services and supports you need to stay in your home

MCO Care Coordination

When we renew the program, we want to make sure:

- Care coordination is provided to those who are supposed to have it
- Everyone knows who their care coordinator is and what care coordinators do
- Those who have care coordinators can reach them when needed
- Care coordinators are there to help when you leave a hospital or nursing home or begin receiving home and community based services

Questions to Consider

- How has care coordination worked for you?
- What would you like to improve about care coordination?

Value Added Services

- The Managed Care Organizations (MCOs) offer extra services now, like pest control, dental cleanings and extra respite care
- Many people have used these services, but there may be others that would be more useful
- When we renew KanCare, we will ask MCOs to offer extra services
- We want to make sure they offer extra services you can use

Questions to Consider

- Which extra services have been or would be most helpful to you?
- What new ones would you like to see?

MCO Communication

- Each year after you choose which MCO you want, you are sent information about how they can help you
- Your MCO also sends you special papers during the year about how to be healthy, how to get services, and when your services change
- You can call your MCO to ask questions or get information you need about your services

Questions to Consider

- Do you understand information your MCO sends you?
- Is it easy to get questions answered when you call your MCO?
- How can your MCO communicate better with you?

KanCare – Other Questions or Comments

- What else do you want us to hear today?

KanCare Multi-Year Renewal - Input

- E-mail:

kdhe.KanCareRenewal@ks.gov

- Mail:

KanCare Renewal

c/o Becky Ross

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KanCare Multi-Year Renewal - Input

- Public hearings will happen this fall, once a draft of the application is done and posted for review
- Please check for updates at www.KanCare.ks.gov

Thank you!