Agenda

- Welcome and Introductions
- KanCare Overview
- What changes are coming?
- What do you need to do?
- Questions
- Wrap-up
KanCare Overview

• KanCare provides services to over 400,000 people

• KanCare serves pregnant women, children, seniors and people with disabilities

• All services provided through managed care organizations (MCOs) to make sure all services work well for you

• Increased emphasis on wellness and avoiding health problems
KanCare MCOs

• First contracts were with:
  • Amerigroup of Kansas (Amerigroup)
  • Sunflower State Health Plan (Sunflower)
  • UnitedHealthcare of the Midwest (United)
• Federal government wants Kansas to create new contracts regularly
• Beginning January 1, 2019, Kansas has contracted with:
  • Aetna Better Health (Aetna)
  • Sunflower
  • United
What is Covered?

• You can still get all the services you get now. These include:
  • Doctor’s appointments and hospital visits
  • Treatment for mental illness and substance use disorders
  • Prescription drugs
  • Nursing facility care and in home help
  • Transportation
  • All other services you are getting now
KanCare Protections for You

• You can choose your KanCare health plan (MCO)
• You can choose your doctor
• You can change your doctor
• If a doctor you need is only available in a different town, the health plan must provide you transportation
More KanCare Protections for You

• If you have a problem, a member advocate will help you file a complaint with your MCO

• Each MCO will have a group of members to advise them, this will be called a Member Advisory Council

• You will be asked how you like your MCO

• There are still no co-pays in KanCare
Good News about KanCare

• Basic dental care for continues for adults, as well as children

• Improved service coordination for more people with serious health conditions or complex needs

• Extra (value-added) services offered by each KanCare health plan, such as extra vision services, foot care, rewards for healthy behavior

• Same providers

• Same services
What will Stay the Same

• Your current services
• Your Medicaid ID number
• Your right to appeal
• Your right to choose your MCO each year
What will Change for Amerigroup Members

• Amerigroup will no longer be a KanCare MCO (after January 1, 2019)
• If you are an Amerigroup member now, that MCO will still make sure you get the services you need through December 31, 2018
• In October, you will get a packet with a letter telling you that you will be assigned to Aetna starting in January 2019
• If you want to stay with Aetna, you do not have to do anything
• If you want to choose Sunflower or United, the letter will tell you how to do that
What will Change for Everyone

• Enrollment packets will be sent, beginning in October
• They will contain a letter telling you what MCO you are assigned to
• You will be assigned to the MCO you have now
• You can choose to change to a different MCO or stay with the one you have now
• You will have until April 3, 2019 to make your choice
• There will be a phone number and a form in your packet; you can use either one to make your choice
Some New Extra Services

- KanCare MCOs already offer dental care and other extra services, like:
  - Cell phones
  - Ways to earn points to spend on health items
  - Help to quit smoking
- Some new extras will be added for 2019, including:
  - Extra help for people moving from nursing homes to the community
  - Extra help for children in foster care and their families
  - Extra transportation for some HCBS members
  - Free internet access as a reward for healthy activities
Your Questions

- Please wait for a microphone
- One question at a time (we’ll come back if needed)
- If you’d rather, use a notecard to write your comment
  – Let us know if you need assistance
More Meetings in October

• We will have more meetings in October to help you understand these changes
• You will receive a letter about them later in September
• **October 1**- Topeka/Wichita
• **October 2**- Dodge City/Olathe
• **October 3**- Hays/Pittsburg
• **October 8**- Conference Calls
Questions? Contact Us:

Call: 866-305-5147
Go to our website: www.kancare.ks.gov