

# OneCare Kansas Frequently Asked Questions

## What is OneCare Kansas?

OneCare Kansas (OCK) is a program that gives you different kinds of care that you need in your life. Your case worker can help you see which ones you can get.

#### Who can be a OneCare Kansas member?

OneCare Kansas is for people with certain chronic conditions, like diabetes, asthma, or mental illness. They must be Medicaid Members. They can get Medicare and Medicaid.

# Does OneCare Kansas provide all services a person needs?

No. OneCare Kansas (OCK) plans care. It gives supports and referrals for the person and their family. OCK does not replace services like doctor visits, prescription drugs, hospital care, or therapies.

## How is a OneCare Kansas different from a medical home?

Medical homes have a doctor lead a team of health workers. Medical homes have no eligibility rules to follow and can help anyone. They also do not have community and social supports as OneCare Kansas.

#### How does OneCare Kansas make health better?

OneCare Kansas helps people live healthier lives by making sure:

- Providers share important information with you.
- You have tools to help you with your chronic condition
- screenings and tests are done when they should be
- Unnecessary emergency room visits and hospital stays are avoided
- Community and social supports are in place to help maintain health
- Other providers who meet the requirements and contract with an MCO

## What services are provided by OneCare Kansas?

The Medicaid program requires these six core services:

- Comprehensive care management
- Care coordination and health promotion
- Comprehensive transitional care, including appropriate follow-up, from inpatient to other settings
- Individual and family support
- Referral to community and social support services
- Use of health information technology (HIT) to link services

#### What is a Health Action Plan?

The Health Action Plan (HAP) is a way to write down your goals in OneCare Kansas (OCK). It's a plan on how you can meet your goals. It also keeps track of where you are at in getting it done.