Tiered Verification Chart

Tier 1
- Confirmed/Payer Source
  - Directly from the source, this information is considered highly accurate and can be used without any further evaluation. Will be used in place of what the consumer reports.

Exception
- If a full 30 days of income is received at Application of Review, you may use the hard copy for verification.

Tier 2
- Interface/Reasonable Compatibility
  - Interfaces checked automatically by KEES or accessed manually by the worker. Any interface deemed appropriate to verify eligibility not already identified in Tier 1 is considered Tier 2 (i.e. KDOL, TALX).

Tier 3
- Research
  - Manual review of all other information available to the agency. Staff can at this point use information from the case file, shared imaging system, collateral contacts, or non-medical case files.

Tier 4
- Contact the Consumer
  - Contact the consumer to obtain information needed for the eligibility determination. On occasion, information may be obtained verbally through a phone call, but primarily staff will send a request for information. Used as a last resort once all other tiers have been exhausted.

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