Where to find Death Information on EATSS Records

Every record received from the Social Security Administration (SSA) should contain death information, if that information is present within SSA's databases at the time of the exchange. The following descriptions and shots are intended to let staff know when SSA records are exchanges and to show staff where death information is located within those records within the Electronic Access to Social Security (EATSS) system for each exchange.

Wire Third Party Query (TPQY) Records

TPQY records are the result of manual and system generated overnight data requests to SSA for active program participants or household members. ‘Date of Death’ information may be easy for staff to miss on a TPQY record because the font will not be a different color and the ‘Date of Death’ (DOD) field is small and blends into the numerous other data elements on the TPQ1 screen. In the image below, the date of death has been circled to call out to staff where the information can be found.

State Data Exchange (SDX) Records

SDX records are received by the State almost daily. SDX records include payment and entitlement information for any Supplemental Security Income (SSI) recipient who has a Kansas residence address on file with SSA. ‘Date of Death’ information received via an SDX record creates the following worker alert for staff on the KAECSES case:
‘Date of Death’ information is easier to see on an SDX record because the changed data elements from the prior SDX record are in a different font color. Also, payment status will likely show as terminated due to death. In the image below, the date of death and payment status has been circled to call out to staff what an SDX death record will look like.

**Beneficiary Earnings and Data Exchange (BENDEX) Records**

BENDEX records are received daily when a change is made to a client's entitlement, benefit amount, address, etc. In order to receive a BENDEX record, a client first has to be accreted to the BENDEX process. This is a process in which monthly the agency sends a file of all our public assistance recipients to SSA and asks that SSA accrete them to BENDEX (basically asking SSA to automatically inform the State of any changes made to the recipient's SSA data). These automatic updates are extremely helpful when the BENDEX accretion process works, but for many clients they don't get accreted to BENDEX because their name, DOB, SSN, or the fact that they aren't currently receiving a benefit from SSA when the State asks for them to be accreted.

If BENDEX accretion is successful, the State will automatically receive change information, including date of death, from SSA for our customers. If a ‘Date of Death' BENDEX record is received, the following KAECSES worker alert is produced for staff:

‘Date of Death’ information is also easier to see on a BENDEX record because the payment status will also reflect terminated because of death. In the image below, the date of death and payment status has been circled to call out for staff what death information would look like on a BENDEX record.
SSA Data Questions?

Go to your supervisor first to discuss any questions or concerns about this information. If the supervisor or your subject matter experts do not feel comfortable with answering the question, please contact KDHE Policy via the e-mail box.