

Administration, Kansas Department of

Moderator: Burnam, Kim

September 18, 2019

10:00 AM CT

OPERATOR: This is Conference # 1087714

Operator Good morning, my name is Anthony, and I'll be your conference operator today. At this time I would like to welcome everyone to the Elderly Disabled LTC Transition Call. All lines have been placed on mute to prevent any background noise.

After the speaker's remarks there will be a question and answer session. If you would like to ask a question during this time, simply press star then the number one on the telephone keypad. If you would like to withdraw your question, press the pound key. Thank you. Ms. Kim Burnam, you may begin your conference.

Kim Burnam Thank you, Anthony. Well, good morning everyone and thank you for joining us for our second eligibility transition a rapid response call. We may have some new attendees, so I'm going to provide the overview again just to make sure everybody understands what's happening with our transitions.

Effective January first, twenty-twenty KDHE will assume full responsibility for processing the eligibility for the elderly disabled and long-term care medical program. Beginning September two thousand nineteen through December two thousand nineteen the eligibility workload will be phased over to KDHE from our eligibility contractor Maximus.

To ensure the transition of eligibility processing is going smoothly and to hear about any issues emerging early on, KDHE and Maximus are holding these calls. The calls will occur every Wednesday at ten AM until December eighteenth two thousand nineteen.

KDHE and Maximus staff will be on the line to provide updates announcement and take questions from stakeholders related to the transition. All calls will be recorded and a transcript made available on our KanCare website and that website is www.kancare.ks.gov.

So, what I'll do next is I'm going to provide a current status the transition. On September third, two thousand nineteen we transitioned the Medicaid eligibility processing from Maximus to the state for forty nursing facilities.

And essentially, during this month, we're really going to be smoothing out any of the rough edges we have with processes. On our last call there was a question regarding how many participants we had. After the end of the call, we discovered we had twenty one participants.

The second thing is during the last rapid response call I noted we had one follow up question from a nursing facility regarding care assessments and the fact that Medicaid does not pay the nursing facility if there is not a level of care on file.

So, we have addressed issue and the nursing facility has been put in contact with KDAD, who is our sister agency that handles care assessments, and they provide training every month. And we were able to reach out to them and ask them to be in contact with this facility. And we also notified the nursing facility association that this member is a part of to make sure the facility understood the care policy.

The next thing that I want to mention is on the last call we had two facilities who had called Maximus instead of the state last week. And so, we went back and made sure at the facility contacts Maximus, the Maximus worker will provide the state unit one phone number. Both facilities were contacted by the state to ensure that they knew who to call. So, that had been clarified and taken care of.

The next thing I want to talk about is the current status, what's happened so far over the last week. We have seen a small uptick in the number of

calls received by the state MF unit one. And that's fine, we're doing great and managing that fine.

And it the second thing I want to mention is that KDHE and Maximus continue to meet in the mornings to insure work for the facilities in unit one is distributed appropriately to the state and that we're working those. So, really things are going quite well. And I think at this time, Anthony, if you would open up the line for questions that would be great? Anthony?

Operator At this time, I would like to remind everyone in order to ask a question, press star then the number one your telephone keypad. Again, that's star one on your telephone keypad. And we'll pause for just a moment to compile the Q&A roster.

Again, if you would like to ask a question, press star then the number one on your telephone keypad. There are no questions at this time, please continue. Still no further questions at this time, please continue.

Kim Burnam Anthony, I think we'll hang on just for another minute. I just want to make sure that those that are on the line have the opportunity if something comes up. So, we'll just hold for another minute for questions.

Operator Thank you. And again, if you would like to ask a question press star then the number one on your telephone keypad. There's still no questions at this time, please continue.

Kim Burnam Anthony, I think at this time we've given about three minutes for individuals to ask questions, I think at this time we can go ahead and we will end the call. Again, we will have another rapid response call next Wednesday at ten AM. Please feel free to ask questions, express concerns, or tell us about the good things, maybe you have some good stories to tell about some positive experiences. So, Anthony, at this time I think we can go ahead and the teleconference.

Operator All right. This concludes today's conference call, you may now disconnect.

Kim Burnam Thank you, Anthony.

Kim Burnam You're welcome.