

Commented [BDS2R1]:

Commented [BDS3R1]:

**Administration, Kansas Department of**

**Moderator: Burnam, Kim**

**September 25, 2019**

**10:00 AM CT**

This is Conference # 5471058

Operator Ladies and gentlemen, thank you for standing by and welcome to the Elderly Disabled LTC Transition Conference Call. At this time all participants lines are in a listen-only mode. After the speaker's presentation there will be a question and answer session. To ask a question during the session you'll need to press the star one on your telephone. Please be advised that today's conference is being recorded. If you require any further assistance please press the star zero.

I would now like to hand the conference over to your speaker today, speaker Kim Burnam. Thank you.

Please go ahead, Madam.

Kim Burnam Thank you, Nora. Good morning everyone and I want to thank you for joining our third Eligibility Transition Rapid Response Call. For some of you that have attended our last couple of calls I might seem like a broken record in the beginning, but we may have new participants and I want to make sure everybody understands why we're having this call. So I'm going to say my spiel in the beginning and then we'll get into the current status of the transition.

Effective January first of twenty twenty. KDHE will assume full responsibility for processing eligibility for elderly, disabled, and long-term care medical program. Beginning in September two thousand

nineteen we took over around forty facilities and we will continue phasing through December two thousand nineteen. To ensure the transition of eligibility processing to the state is going smoothly and to hear about any issues emerging early on KDHE and Maximus are holding these calls.

The calls will occur on Wednesday at 10 AM and we will have these calls every week through December eighteenth two thousand nineteen. State KDHE and Maximus staff will be on the line to provide updates, announcements, and take any questions from stakeholders related to the transition. All calls will be recorded and a transcript made available on our KanCare website. You can find that at [www.kancare.ks.gov](http://www.kancare.ks.gov).

Alright. Well first we'll get into a status update and then we'll open up the lines the question.

So on September third we transitioned around forty nursing facilities from Maximus to the state, and then we've held these rapid response calls; this is our third one. The last rapid response call on September eighteenth we had eleven participants and we had no questions, so it was a fairly quick call. KDHE and Maximus continue to be [in the morning] to ensure work for those in the nursing facility unit one is distributed timely and appropriately to the state, and that has been going very well.

The update I wanted to provide is that next meeting will be October second for a rapid response call. Effective October first the state will be assuming responsibility for a bigger bulk of the workload; we will be taking on an additional hundred facilities and we refer to these as unit two and unit three. We also will be assuming responsibility for processing psychiatric residential treatment facility applications, reviews, and case maintenance. We will be assuming responsibility for processing reviews for all elderly and disabled medical programs. Those programs are Medicare savings programs, our Spend Down Program. And last but not least is will be processing HCBS case management.

So we started out in September with a small bite and we're taking a bigger bite in October, so we may have a little bit more livelier discussion during our rapid response calls in October. But for September things have went really well and we're very appreciative of the work that's been done and the partnership to make sure this is going smoothly.

So at this time what I'll do is I'll ask Nora to go ahead and open the line for questions.

Operator As a reminder, to ask the questions you'll need to press star one on your telephone. To withdraw your question press the pound key. Please stand by while we compile the Q&A roster.

Once again, ladies and gentlemen, if you'd like to ask a question please press star one on your telephone.

There are no questions at this moment, ma'am. You may proceed.

Kim Burnam Nora, I think we'll hold on for a couple of minutes just to allow individuals time to think about the update and see if there's anything they have questions on.

Operator Thank you. So, once again, if you'd like to ask a question just press star one on your telephone.

Once again, ladies and gentlemen, if you would like to ask a question just press star one on your telephone.

We have one question in queue. Please state your first and last name and ask your question. Your line is now open.

Joy Thomas This is joy Thomas. I was just curious as to how all these changes will affect the different pilot programs/liaison programs for the nursing homes? Will those become a non-necessity with the changes to being able to access eligibility quicker?

Kim Burnam Hi Joy. Hey. This is Kim Burnam, and let me see if I understand the question. So you're asking with the state assuming responsibility if we're still going to have the liaison program how it is today?

Joy Thomas Yeah. For the long-term care facilities, yeah. Will they have a particular person that they have direct access to with the state on their particular cases?

Kim Burnam Right. Well what we did is we took parts of that liaison program, which worked very well, we wanted to make sure that we have dedicated staff

that are assigned to a number of facilities. So, let's say for example unit one, we have forty facilities and we have eight to ten eligibility staff and one supervisor, and they are responsible for processing everything related to eligibility for those forty facilities.

We're going to have seven units and we have divided up the facilities amongst those seven units. So there will be a direct contact, there's a direct phone number, a direct mail, and so we will continue that even though the state's taking over. That's one of the aspects of the liaison program that you're keeping. And we think that works very well, so we are keeping that.

Joy Thomas      Okay. Great. Thank you.

Speaker          Yeah. That was a good question, Joy. Thank you for asking that.

Operator        Once again, ladies and gentlemen, if you'd like to ask a question just press star one on your telephone.

Once again, please press star one to ask a question.

Kim Burnam     Nora, have we had anybody else ask a question?

Operator        There are no further questions, Ma'am. You may proceed.

Speaker        Okay. I think at this time since we haven't had any additional questions we can proceed with ending the rapid response call.

Kim Burnam     Nora, at this time I think we're ready to end the rapid response call.

Operator        Okay. Thank you, Ma'am. Ladies and gentlemen, this concludes today's conference call. Thank you all for participating you, may now disconnect.