

Member First, Member Last
Member Medicaid ID



Welcome!

You are eligible to get extra help with a new program in KanCare called **OneCare Kansas**.

OneCare Kansas gives you **services that help you get and stay healthy. These services will be provided to you by your current providers with the help of others.**

In OneCare Kansas you will have a Care Coordinator who will work with you and your doctors to:

- Pay special attention to your health care needs
- Help you and the important people in your life understand your medical conditions
- Make sure you get the medical services you need at the time you need them
- Attend doctor visits (for some people this may include rides to your visits and support while you're there)
- Help you plan for going home from a hospital stay
- Make sure you get the social and community services you need, such as food and housing

These extra services are free. You will only get them if you want them. The choice is yours. Your other Medicaid benefits will not change.

MCO NAME is working with **OCK PARTNER NAME** to give you OneCare Kansas services. If you **would like** to get these extra services return this letter to **MCO ADDRESS** with the back page completed and signed. You can use the stamped envelope provided. Once you are enrolled in the OneCare Kansas program your OneCare Kansas partner will contact you. If you have questions or want to change your OCK Partner, call **MCO NUMBER**.

If you have any questions before that or want to hear about other OneCare Partners in your area you can speak to an **MCO NAME** Customer Service Representative by calling our **MCO NUMBER**. You can also get more information on OneCare Kansas by going to the OneCare Kansas website: <https://www.kancare.ks.gov/consumers/onecare-ks-members>, or by looking at the brochure included in this packet.

Decision to join OneCare Kansas
Please read all the information on this form before you sign it.

OneCare Kansas is a program offered in KanCare. It helps you get the care you need to be healthy. It is your choice to join the *OneCare Kansas* Program. If you do not want to join, you will still get your KanCare services.

How *OneCare Kansas* Partners work together

A big part of *OneCare Kansas* is making sure hospitals and any of your health care providers work as partners to better care for you. If you join the program, your health information may be shared with hospitals and providers that care for you, if you approve. This could include information from the past or in the future within your health record.

Right to privacy

Your health information is private. It cannot be given to other people unless they follow the law. Some special laws cover care for HIV/AIDS, mental health records, and drug and alcohol use. All health care or community service providers who can see your health information must obey all these laws. They cannot share your information unless you agree, or the law says they can give the information to other people. This is true even if your health information is on a computer system or on paper. This form does not change the laws and regulations the providers must follow.

By signing this form, I am deciding to participate in *OneCare Kansas*. I agree to actively participate, and I understand that I can change my mind.

*I would like to get these extra services from **OCKP NAME***

*If you would like to participate or want to choose a different *OneCare Kansas* partner, please call **MCO NAME** at **MCO NUMBER**.*

I would like to get these extra services from _____.

Please call me at this phone number: _____

I have read and understand the information in this document and was given the chance to ask questions. I understand that my participation is voluntary and that I am free to withdraw at any time, without giving a reason and without cost. I understand that participation in this program excludes me from receiving targeted case management (TCM) services.

Participant's Name (please print)

Date of Birth

Participant's Signature

Today's Date

Parent/Guardian/ Legal Rep Signature (if applicable)

Today's Date