



## Information for Behavioral Health Providers

Helping people live healthier lives by integrating and coordinating services and supports to treat the “whole-person” across the lifespan

OneCare Kansas (OCK) offers opportunities to coordinate all health services including behavioral health services for eligible members.

OCK Care Coordinators will contact you to discuss ways to assist your members in meeting their health goals. Members will receive initial health screenings to identify other risk factors that may require early intervention. Care Coordinators will help your members be more engaged in managing their care. The OCK Program reduces gaps in services and increases coordination between their providers (medical, behavioral health, long term services and supports, and other social services).

OCK Care Coordinators do more than just support members in identifying and achieving personal health goals. They also support providers, like you, in ensuring that care is well-coordinated to meet member needs.

Care Coordinators provide:

- Transition planning to ensure appropriate follow-up services for those transitioning from settings such as a hospital, nursing facility, or behavioral health treatment centers.
- Health education and care coordination to increase member and family knowledge of care needs, promote engagement, and self-management capabilities. Care coordinators will help members determine appropriate use of health care services.
- Social service connections for which your member may be eligible (e.g., housing, transportation, education, supported employment, recovery services, peer supports, etc.).
- Appointment assistance to help members learn and better understand how to get the most out of their time with physicians and other providers. If needed, care coordinators may accompany members to their provider appointments.

Providers can refer KanCare members for OneCare Kansas through the following steps:

- Ensuring the member is Medicaid eligible
- Ensuring the member meets the diagnosis criteria
- Filling out the OneCare Kansas Referral Form ([https://www.kancare.ks.gov/docs/default-source/providers/ock/ock-referral-form.pdf?sfvrsn=f1924c1b\\_28](https://www.kancare.ks.gov/docs/default-source/providers/ock/ock-referral-form.pdf?sfvrsn=f1924c1b_28)) and sends to the appropriate MCO for review.

We appreciate anything that you can do to support members in their choice to enroll and participate in OneCare Kansas. For more information visit the OneCare Kansas website at <https://www.kancare.ks.gov/providers/onecare-ks-providers>.



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