



**OneCare Kansas Provider Webinar Series:
Member Engagement**

February 28, 2020

Helping people live healthier lives by integrating and coordinating services and supports to treat the "whole-person" across the lifespan.

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Today's Presenters

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Agenda



- Briefly review:
 - Who qualifies for OneCare, including subsets for members with Asthma and additional considerations
 - Pathways and mechanisms for entering the program, including referrals
- Discuss strategies for maintaining member engagement





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Who Qualifies for OneCare?

One Serious and Persistent Mental Illness =

- Paranoid Schizophrenia *OR*
- Severe Bipolar Disorder *OR*



One Chronic Condition =
Asthma + risk for developing an additional chronic condition

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Asthma...


A very common diagnosis for children AND adults. Asthma symptoms can be minor – requiring a rescue inhaler to be used only periodically – or severe enough that hospitalization is needed.

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For members with Asthma (as defined using the codes listed on the OCK Website [here](#)), they must also be at-risk for developing:

- Diabetes or Metabolic Syndrome
- Hypertension
- Kidney Disease (not including Chronic Kidney Disease Stage 4 and ESRD)
- Cardiovascular Disease
- Chronic Obstructive Pulmonary Disease (COPD)
- Mental Illness (not including Paranoid Schizophrenia and Severe Bipolar Disorder)
- Substance Use Disorder
- Morbid Obesity (body weight 100 lbs. over normal body weight, BMI > 40, or BMI > 30 with obesity-related health problems)
- Tobacco Use or exposure to second hand smoke




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Asthma Considerations

According to KDHE BRFFSS Data (2016):

- Asthma has affected 1 in 8 Kansas adults across their lifetimes.
- In 2017, 11.5% of Kansas adult females had asthma and 6.7 % of Kansas male adults had asthma.
- Asthma is more prevalent in adults from lower income households than in those from higher income households.
- About one-fourth of adults and over half of children with current asthma received an asthma action plan from a physician.

For a comprehensive asthma resources list, visit the Kansas School Nurses Association website at <http://www.ksno.org/asthma-resources/>





Data Source: "The Burden of Asthma in Kansas" – KDHE Special Report (May 2019)

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Asthma Action Plan

- An Asthma Action Plan (or Management Plan) is a written plan that is created with a doctor to help control asthma symptoms. These plans are crucial for everyone with a diagnosis of Asthma.
- OCK Care Coordinators are expected to ensure that a plan is developed and on file (not to develop one)
- For more information on asthma action plans and an example form, please visit <https://www.aafa.org/asthma-treatment-action-plan/>

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Pathways to Enrollment into OCK

MCO Identification and Invitation

Self, Family, or Community Referrals



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Referral Form

OneCare Kansas Referral Form

Directions: Please complete sections 1 through 5 and send via fax, email, or standard mail to:

Attention: Member Services, OneCare Kansas, 1825 Lenora Drive, Suite 200, Overland Park, KS 66210


Section 1: Member Information

Section 2: Referring Organization Information

Section 3: Has your patient/client/member been diagnosed with any of the following (check all that apply)?

Section 4: Eligibility criteria

Section 5: MCO Follow-up



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Where referrals can come from...

Community Organizations

Emergency Rooms



Managed Care Orgs

KanCare Members (self)


Schools


Primary Care Clinics

Local Health Departments


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<p>Topeka February 24 Valeo BHC 10am-12pm 5-7pm</p> <p>Hays February 28 High Plains BHC 9-11am</p> <p>Wichita March 2 MHASCK 9-11am 5-7pm</p>	<p>Garden City February 27 Valeo BHC 10am-12pm 5-7pm</p> <p>Hutchinson February 28 Trade Center "North" 5-7pm</p> <p>Shawnee March 4 Johnson Co. Monticello Library 10am-12pm 5-7pm</p>	
<p>Pittsburg March 6 Crawford County MH 10am-12pm 5-7pm</p>		


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Keeping Members Engaged – BUILD RELATIONSHIPS!



- Assist members in keeping their location and contact information current
- Provide ongoing education regarding their diagnoses, medications, and self-management needs
- For members who use tobacco, ask about their use at every encounter
- Assist members in locating peer support/ education groups or other activities of interest
- Revisit the Health Action Plan (HAP) quarterly with the member to update progress and goals
- Engage in frequent and consistent follow-up in between HAPs

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Save the Date:



OCK Webinar Series
OCK Health Action Plan (HAP) Portal
March 2020 (Details TBA)

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