

**OneCare Kansas Provider Webinar Series:  
HAP Portal Demo**

March 24, 2020

*Helping people live healthier lives by integrating and coordinating services and supports to treat the "whole-person" across the lifespan.*

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### Today's Presenters




**Shaune Parker**  
Health Care Data Analyst  
KDHE Division of Healthcare Finance

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### Agenda



- Review tools and resources for completing the OCK Health Action Plan
- Announce temporary changes to HAP completion requirements
- Demonstration of the Health Action Plan Portal

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**Health Action Plan (HAP) Documents**


- HAP Form
- HAP Instructions
- HAP Portal Instructions
- HAP Fields & Options
- Medication Reconciliation Form
- PHQ-9 Form
- PHQ-9 Form Modified for Teens
- Kansas County Abbreviations

<https://www.kancare.ks.gov/providers/onecare-ks-providers/providers-interested-onecare-kansas/informational/materials-for-providers/ock-forms/hap-documents>

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### HAP: Telephonic Updates




- Effective immediately and through the duration of the disaster, to help facilitate social distancing for OCK Partners and members, initial OCK Health Action Plan (HAP) completion, consents to treat and share information, as well as all OCK core services, shall be done telephonically.
- Required fields that would be done in person will now have to take the most recent available information on file or defer to member's PCP and/or Member.
- Verbal consent and agreement shall take the place of the member's signature where normally required. On HAP signature page: Record Person's Name, place, "verbal" and date they agreed.
  - Example: JOE SMITH (Verbally) MM-DD-YYYY


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### Accessing HAP Portal



- The HAP will be accessed through an internet-based portal at <https://www.onecarekansashap.org/>
  - Read HAP Portal Instructions Pages 1 and 2 thoroughly for gaining access
- Access to the portal is granted to a contracted OCK partner, which establishes an administrator
  - Administrator will grant or revoke access to Care Coordinator
  - Not everyone should be an Administrator
  - Administrators can be Care Coordinators




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### OCK HAP Portal Demonstration





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### Questions Related to Portal




- Please send any questions to [OneCareKansas@ks.gov](mailto:OneCareKansas@ks.gov)
- In subject box please list "HAP Portal" or "HAP"




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### Save the Date:



**OCK Implementation Calls**  
Thursdays @ 11:00 a.m. beginning March 26

**OCK Provider Learning Collaborative**  
Third Tuesdays at 3:00 p.m. beginning on April 21  
Details TBA



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# THANK YOU




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