



OneCare Kansas Planning Council Meeting Summary

January 17, 2020

Members of the OneCare Kansas (OCK) Planning Council and the OCK State Project Team gathered online on January 16, 2020 to receive the most recent program updates from State staff. The meeting was facilitated by staff from the Wichita State University Community Engagement Institute. A copy of all presentation slides for each [OCK Planning Council](#) meeting are available on the OneCare Kansas website.

Staff from the Community Care Network of Kansas shared that he had the opportunity to visit with a CHC in Northeast Kansas about the program and they had some concerns about where there are enough patients for there to be multiple providers in their community. Samantha Ferencik, OCK Project Lead from the Kansas Division of Healthcare Finance stressed that the goal is to allow members to have a choice in provider and so it is best to have a minimum of two organizations in all communities. She encouraged partners to refer potential providers to her to answer any questions they may have about the process or about current coverage in their community. Two documents that may be helpful in having conversations include [Information for Medical Providers](#) and [OCK Quick Facts](#).

A member representing the Association of Community Health Centers in Kansas reported that many of the questions she is receiving are very practical questions related to issue for setting up their Electronic Health Records, interfacing with the HAP Portal, billing processes, etc. Samantha indicated that many of these will be addressed at the Education events in February and encouraged attendance at these events to get their questions answered.

Leadership from the KDHE Bureau of Public Health indicated that there are still internal questions about the services that OCK will be providing, such as Health Promotion. KDHE DHCF will be doing more internal training for KDHE staff in the very near future. The group was reminded that there are a number of resources online, including a webinar on the Core Services, and the opportunities that these services provide for organizations to collaborate with contracted partners.

OneCare Kansas Provider Engagement

Provider Education Tour

Samantha Ferencik reviewed the agenda for the event, which was developed with feedback from the Planning Council gathered at the previous meeting. There will be

formal presentations targeted toward organizations who have applied or are considering applying to join the provider network. There will also be more informal opportunities for organizations who want to know more about the program and get their questions answered by State program staff.

Online Provider Education

The online Provider Education series will continue until April. In January, the topic will be on Member Enrollment. For February, the team will talk more about Member Engagement pre- and post-launch. In March, KDHE and KFMC will provide a live demo of the new Health Action Plan portal.

Provider Network Update

KDHE continues to accept and review provider applications and forward them to the MCOs for contracting. Three pieces of information for partners:

1. There is still room in the market for more providers. A significant portion of the state only has one provider in any given county. There are still 7 counties where there are no providers. Six are in the east central part of the state, near Emporia and there is one in the southwest. More info is available from KDHE.
2. The State and MCO teams are aware of the gaps and are actively meeting and strategizing ways to fill these gaps. KDHE would appreciate help reaching out to partners in those areas.
3. For providers who have already applied, the State would ask that they consider extending themselves to neighboring counties. Traditional catchment areas do not apply for this program.

KDADS staff have been encouraging providers to consider submitting an application. WSU staff noted that they have had conversations with local medical providers and that this community of providers may need some targeted outreach and education – particularly those serving patients with asthma. KDHE staff noted that the expectation for patients with asthma to have an asthma action plan will present opportunities for connecting with physicians to get these completed. Have also talked about this with the physicians on their Medical Advisory Committee.

OCK Member Engagement

Member Engagement Tour

This is still in the planning stages. The State Team has asked the MCOs to propose a handful of sites that might serve as hosts for these events. In the past, the sites that have been most successful are those where providers played an active role in assisting members attend. The events will be relatively informal and will also serve as opportunities to engage and enroll members.

Health Action Plan (HAP) Portal Update

State staff shared a draft of a document that outlines the fields and options that will be included in the HAP portal to assist organizations in configuring their Electronic Health Records. The document will also be posted to the OCK website in the coming days. The team has also decided to allow information to be exported as .CSV or .XML file formats.

Reports will be able to be produced from the portal but these have not yet been developed. More information about these will be shared as it becomes available.

Mark your calendars!

OneCare Kansas Planning Council Meeting Dates:

February 20, 2020

March 19, 2020

Report prepared by:

