



OneCare Kansas Planning Council Meeting Summary

April 18, 2019

Members of the OneCare Kansas (OCK) Planning Council and the OneCare State Project Team gathered virtually for a monthly meeting on April 18, 2019. The group was welcomed by Kansas Medicaid Initiatives Coordinator, Becky Ross, and the meeting was facilitated by staff from the Wichita State University Community Engagement Institute.

Reflections and Progress

Members of the Council were asked to report on their efforts to communicate with their respective constituencies about the Council's activities since the Provider Learning Forum in March.

Becky Ross (KDHE DHCF) provided a brief update on progress since the March meeting including:

- Updating internal policy that will outline and guide the MCOs and DXC regarding the tasks that they will need to undertake
- Updating the State Plan Amendment to submit to CMS when the initiative is ready to launch
- Leadership will be providing a brief update to the Bethell KanCare Oversight Committee on April 29th
- Posted the billing codes for OCK to the KanCare website so that providers can begin configuration of billing systems. More information and training will be coming on this as more information is available.

Samantha Ferencik (KDHE DHCF) provided a communications update to the group.

- The April newsletter was recently distributed statewide.
- Updates have been made to the Member page of the OCK website. Information that is posted here is available in accessible language and may be useful in talking to partners as well. A brochure will also be available soon.
- Working on the member program invitation letter with MCO partners. The brochure will be sent with the letter to provide additional information.
- Putting together the first draft of the program manual. This will be available on the website in the next couple of weeks and will be continually updated as information become available.

Anyone who may be interested in being added to the newsletter distribution list may send their contact information to OneCareKansas@ks.gov. If you have a topic or a story to share, please send those to the OneCare email as well.

Dr. Tami Gurley-Calvez reported that the team at KU will begin to review the data as soon as it is received from KDHE.

Rick Hoffmeister from KDHE DHCF shared that he collaborated on an article about OneCare Kansas program with the national organization, Open Minds. It compares the new program with the old and provides new information. KDHE has received a copy of the article that will be shared with partners.

OCK Provider Learning Forum Debrief

The Planning Council was provided with written summaries of the Learning Forum process and the feedback that was received from those who attended. A summary of the Forum is also posted to the OneCare Kansas website. WSU provided a brief review of the agenda of the meeting and led a discussion about the issues that were raised both during and after the event through the feedback form. Planning Council members that attended the session reported that they appreciated the level of thought going into the quality measures and hearing the variety of perspectives that were represented at the event. Two of the primary issues that were raised at the event relating to Provider Networks and Quality Measures was discussed in more depth at today's meeting.

Provider Network Discussion

One small group at the Provider Learning Forum expressed concerns about serving members outside of their current client panels. Providers appeared to be concerned about the volume of members that might be assigned to each provider and how this would affect the ability to hire and maintain adequate staffing.

Planning Council members were asked to share any concerns that they may have heard from the networks they work with. Those at this meeting reported that any mention of panels is related to unknown information about the target population and the concern that the population may not be large enough to sustain programs. Most reported that this has not come up as a concern with their networks and others reported that their partners are committed to serving a diverse population that includes Medicaid members that they may not currently serve.

Meaningful Quality Measures Discussion

At the Learning Forum, providers reported that there has been a disconnect between the measures that are required at the federal level and the more short-term measures of progress at the individual level. Planning Council members were asked to share the

types of measures that they currently collect, the tools they use to do this, and suggestions that they have. KDHE has been working on this issue since the March event and have been considering categories of measures that could include:

- Social determinants of health (SDOH) (with subsets such as housing, etc.)
- Physical health
- Mental health
- Substance Use (including opioid vs. non-opioid use)
- Tobacco use

Planning Council members indicated that their partners are currently collecting clinical quality measures similar data to those that CMS is requiring. Additionally, community clinics are collecting information related to SDOH using the [PRAPARE](#) tool developed by the National Association of Community Health Centers as well as others. WSU shared a tool used by CMS in their [Accountable Health Communities](#) project that might also include questions that could be considered. Others are using a variety of tools to collect information related to mental health and substance use. Clubhouses also collect information related to tobacco usage, utilization of interventions and social networks. Community Mental Health Centers also utilize the [DLA-20 Functional Assessment](#) to assess members. The Kansas Health Collaborative is participating in a collective quality improvement process with their partners that might also be useful to learn more about.

These types of data can be helpful in telling the story about OneCare Kansas and the impact of the program on the people being served in order to grow and sustain the initiative. The HEDIS and CMS measures tend to require a longer time frame to show success, and the team would like to find other measures that can help tell the story of more immediate progress. This could include reduction in ER visits or establishment of a relationship with a primary care provider, among others. It was suggested that measures reflecting patient experience could demonstrate movement more quickly than health specific outcomes. Partners are encouraged to continue to think about this issue and share information with the state quality team.

Next Steps

Members of the Planning Council were asked to identify opportunities for action prior to the next meeting on May 16, 2019.

Who?	What?
KU & KDHE	Provide updates on the target population
KDHE	Continued updates from the legislature
WSU	Send May meeting information

Mark your calendars!

OneCare Kansas Planning Council Meeting Dates:

May 16, 2019 – Virtual Meeting

June 20, 2019 – at KHI in Topeka, KS

July 18, 2019 – TBD

August 15, 2019 – TBD

September 19, 2019 – TBD

October 17, 2019 – TBD

November 21, 2019 – TBD

December 19, 2019 - TBD

Report prepared by:

