



# Local Education Agency Training



Lori Crawford June 25, 2025

# AGENDA

- 1 Overview of KMAP
- 2 Billing on KMAP
- 3 Documentation Requirements
- 4 Common Billing Errors and Solutions
- 5 Interactive Tools
- 6 Q&A



# Overview of KMAP Website



# KMAP Website:

<https://portal.kmap-state-ks.us>

- Google Chrome
- Microsoft Edge

# Banner

- Alerts
- Open Claims Resolution Log
- Closed Claims Resolution Log

Kansas  
Department of Health  
and Senior Services  
Division of Health Care Programs

Kansas Medical Assistance Program (KMAP)

Welcome , Fri Feb 14, 9:11 am

English

Login/Register | Contact Us | Search

KMAP

Member

Provider

Publications

EDI

Provider Directory

Links

FAQ

Public and Secure portals will be unavailable from 8:00 p.m. on Friday, February 14, through 4:00 a.m. Saturday, February 15, for maintenance. We are sorry for the inconvenience. \*\*For KMMIS Incidents Impact

Provider Home

Provider Enrollment

KanCare

Provider Publications

Interactive Tools

Helpful Information

Provider Documents

[Provider enrollment wizard tips](#)

[Provider Training Materials](#)

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# Claims Resolution Logs – Listed under Bulletins

The screenshot shows the KMAP website interface. The top navigation bar includes links for Member, Provider (selected), Publications, EDI, Provider Directory, Links, and FAQ. Below this, a secondary navigation bar shows Provider Publications, Provider Bulletins, Forms, Manuals, HIPAA Guide, and Member Publications. The main content area is titled 'Publications' and has sub-tabs for Manuals, Forms, Bulletins (selected), Enrollment Applications, and Training Materials. Under the 'Bulletins' tab, there is a search section with fields for Bulletin Number, Keyword (containing 'claims reso'), From Date, and To Date, along with a RESET button. Below the search fields is a table of search results.

Bulletin Number	Date	Description
<a href="#">KanCare 3.0 Open Claims Resolution Log</a>	4/17/2025	<a href="#">KanCare 3.0 Open Claims Resolution Log</a>
<a href="#">KanCare 3.0 Closed Claims Resolution Log</a>	4/17/2025	<a href="#">KanCare 3.0 Closed Claims Resolution Log</a>
<a href="#">KanCare 3.0 Open Claims Resolution Log</a>	4/10/2025	<a href="#">KanCare 3.0 Open Claims Resolution Log</a>
<a href="#">KanCare 3.0 Closed Claims Resolution Log</a>	4/10/2025	<a href="#">KanCare 3.0 Closed Claims Resolution Log</a>

At the bottom of the page, there is a pagination control showing 'Page 1 of 37', '50 items per page', and '1 - 50 of 1833 items'.

- Search by keyword

KMAP



Member



Provider



Publications



EDI

# Provider Home

Provider Publications

Interactive Tools

Helpful Information

Provider Documents

KanCare

Provider Login

Public and Security

- Bulletins
- Manuals
- Portal Updates
- Reminders

The screenshot displays the Kansas Medical Assistance Program (KMAP) website. At the top left is the Kansas Department of Health and Environment logo. The main title is "Kansas Medical Assistance Program (KMAP)". A navigation bar includes "Login/Register", "Contact Us", and a search box. Below this is a menu with icons for "KMAP", "Member", "Provider", "Publications", "EDI", "Provider Directory", and "Links". The "Publications" menu is open, showing a dropdown with the following items: "Provider Publications", "Provider Bulletins", "Forms", "Provider Manuals", "HIPAA Companion Guides", and "Member Publications". A yellow banner at the top of the dropdown reads "\*\*The KMAP Public and Secure". The background of the page shows a blurred image of a medical office.



# Bulletins

Bulletin Number



Keyword



From Date



To Date



RESET

Bulletin Number	Date	Description
<a href="#">24043 - General</a>	2/26/2024	<a href="#">All MCO 1st Quarter Virtual Training - Home Health</a>
<a href="#">UPDATED 24052 - General</a>	2/23/2024	<a href="#">UPDATED Change Healthcare Outage</a>
<a href="#">24048 - General</a>	2/23/2024	<a href="#">Deactivation of MUE Editing for BI Waiver Codes 97535 and 97537</a>
<a href="#">24029 - General</a>	2/23/2024	<a href="#">Preferred Drug List Update</a>

- Current Manual
- Discontinued Manual

The screenshot shows the website for the Kansas Medical Assistance Program (KMAP). At the top left is the Kansas Department of Health and Environment logo. The main title is "Kansas Medical Assistance Program (KMAP)". Below the title is a navigation bar with icons for "Member", "Provider", "Publications", "EDI", and "Provider Directory". The "Publications" menu is expanded, showing a list of items: "Provider Publications", "Provider Bulletins", "Forms", "Provider Manuals", "HIPAA Companion Guides", and "Member Publications". The "Provider Manuals" item is circled in red.

KMAP	Member	Provider	Publications	EDI	Provider Directory
Home			Provider Publications	Provider Bulletins	
			Forms	Provider Manuals	
			HIPAA Companion Guides	Member Publications	



KMAP



Member



Provider



Publications



EDI



Provider Directory



Links



FAQ

Provider Publications

Provider Bulletins

Forms

Manuals

HIPAA Guide

Member Publications

## Provider Manuals

The Provider Manuals page is divided into two sections: Current Manual Type and Discontinued Manual Type. Both current and discontinued manuals have historical versions available. All discontinued manuals no longer contain active information and are strictly available for historical purposes. The latest version of the current manual contains the most up-to-date information. Search manual types alphabetically by clicking on the arrow to the right of the drop-down box.

Current Manual Type



Discontinued Manual Type



# Billing on KMAP Website



# Documentation Requirements



# General KMAP Provider Manuals

General KMAP provider manuals provide background and requirement information for all provider types. They are all considered Part I of provider manual requirements.

General Introduction – Section 1000s

General Benefits – Section 2000s

General TPL Payment – Section 3000s

General Special Reqs – Section 4000s

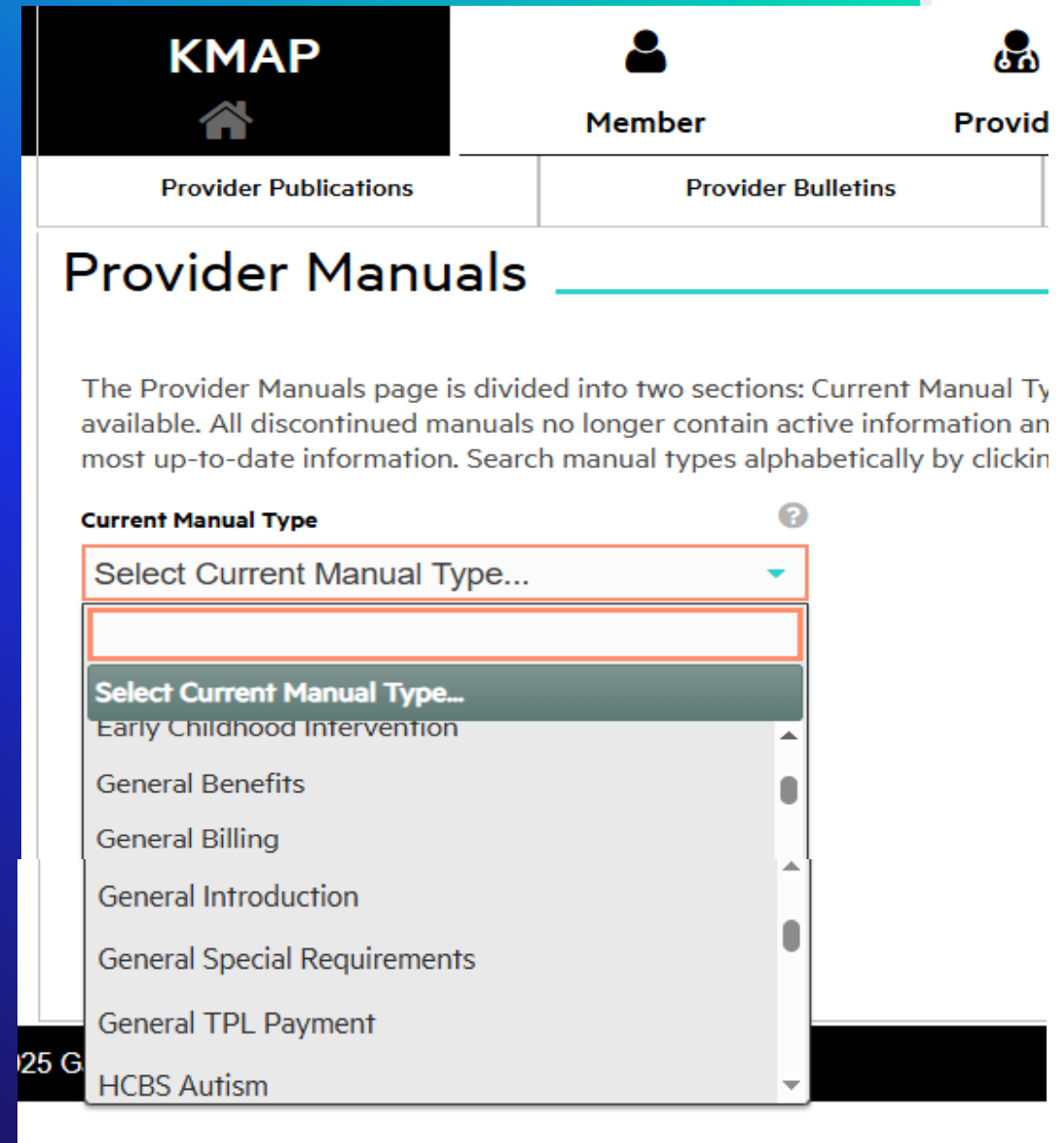
General Billing – Section 5000s

Example:

Basic service record documentation and record retention requirements are in

General Benefits - Section 2700

Timely Filing - Section 5100



The screenshot shows the KMAP website interface. At the top, there is a navigation bar with the KMAP logo, a home icon, and user roles: Member and Provider. Below the navigation bar, there are two tabs: Provider Publications and Provider Bulletins. The main content area is titled "Provider Manuals" and contains a paragraph explaining that the page is divided into two sections: Current Manual Type and discontinued manuals. A dropdown menu is open under "Current Manual Type", showing a list of manual types: Select Current Manual Type..., Early Childhood Intervention, General Benefits, General Billing, General Introduction, General Special Requirements, General TPL Payment, and HCBS Autism. The dropdown menu is highlighted with a red border.

# Timely Filing

## General Billing Manual

- Section 5100 covers timely filing
- KMAP must receive claims within 12 months of the date the service was provided.
- Providers can check claim status on the KMAP website or by contacting Customer Service at 1-800-933-6593

### 5100. TIMELY FILING Updated 08/22

#### Initial Filing of Medicaid/MediKan Claims

KMAP must receive claims **within 12 months of the date the service was provided** (KSA 39-708a). Inpatient hospital services must be received within 12 months of the date of discharge or the last date of service on an interim bill. Nursing facility claims must be received within 12 months from the last day of the month in which the service was billed. Claims not received within 12 months as defined here will be denied.

### 5600. ADJUSTMENTS/REFUNDS Updated 02/16

#### Adjustments

In order to be considered for additional payment, **underpayment** adjustments must be submitted within two years from the date of service on the claim. Underpayment adjustments received for dates of service more than two years old cannot be processed by the fiscal agent and will be returned to the provider.

**Overpayment** adjustments can be submitted and will be processed regardless of how old the date(s) of service. As a result of the Patient Protection and Affordable Care Act, changes have been made to overpayment threshold amounts. For claims with dates of service May 22, 2010, and after, there is not a minimum requirement for overpayment adjustments.

## LEA Provider Manual

# LEA Specific Requirements

- Appropriate credentials in Medicaid State Plan and as required by Kansas State Department of Education (KSDE)
- PA form must specify which services the physician is certifying for each student
- Services must be medically necessary - may be habilitative or rehabilitative for maximum reduction of disability and restoration to the best possible functional level
- Educationally necessary but not medically necessary will not be covered
- NPI or ordering provider must be on claims when submitted or they will be denied
- Provider must be enrolled with KMAP and have a valid NPI for claims to be considered for payment
- Allowable codes are found in the Appendix - you can not bill codes that are not on the list - updated as of April 2025

# LEA Specific Requirements

## APPENDIX CODES

Updated 05/25

The following codes represent a list of covered LEA services billable to KMAP.

Please use the following resources to determine coverage and pricing information. For accuracy, use your provider type and specialty as well as the member ID number or benefit plan.

- Information from the [public](#) website
- Information from the [secure](#) website under Pricing and Limitations

Charts have been developed to assist providers in understanding how KMAP will handle specific modifiers. The [Coding Modifiers Table](#) and [Ambulance Coding Modifiers Table](#) are available on both the [public](#) and [secure](#) websites. They can be accessed from the Reference Codes link under the Interactive Tools heading on the [Provider](#) page and Pricing and Limitations on the secure portion. Information is also available on the [American Medical Association](#) website.

### AUDIOLOGY

92550	92551	92552	92553	92555
92556	92557	92567	92622-AB	92623-AB

### KBH-EPSDT CODES

92551	99173	99202	99203	99204
99205	99213	99214	99215	99383
99384	99385	99393	99394	99395

### NURSING

S9123	S9124	T1001	T1002	T1003
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### OCCUPATIONAL/PHYSICAL/SPEECH THERAPY

\*These codes require a physician's order. The ordering provider's NPI must be present on the claim form when billing these services for payment.

92507*	92508*	92521	92522	92523
92524	96112	96113	97110*	97112*
97113*	97116*	97129	97130	97150*
97161	97162	97163	97164	97165
97166	97167	97168	97530*	97533*
97535*	97537*			

### PSYCHOLOGY THERAPY

96110	96127	96130	96131	99401
99402	99403	99404	99411	

### SOCIAL WORK THERAPY

96110	96127	99401	99402	99403
99404	99411			

# Common Billing Errors and Solutions



# Common Billing Error Examples

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Documents supporting the number of units billed

---

Billing to codes not allowed per policy

---

Using a not covered place of service

---

Exceeding the IEP length

---

Service not present on IEP for those dates

---

No clinician order on file/clinical authorization date

# Interactive Tools



## Searches

- HCPCS
- NDC
- Diagnosis
- Fee Schedule

The image shows a screenshot of the KMAP website's navigation menu. The menu is organized into four main sections: Home (KMAP), Member, Provider, and Publications. The 'Provider' section is currently selected and highlighted in teal. A dropdown menu is visible under the 'Provider' section, listing several options: 'Provider Publications', 'Interactive Tools', 'Helpful Information', 'Provider Documents', 'KanCare', 'Provider Login', and 'Provider FAQ'. The 'Interactive Tools' option is circled in red. The 'Publications' section also has a dropdown menu with 'Provider Publications' and 'Provider Bul' visible.

Home	Member	Provider	Publications
KMAP Home	Member	Provider	Publications
Provider Publications	Provider Bul	Provider Publications	Interactive Tools
Publications		Helpful Information	Provider Documents
Manuals		KanCare	Provider Login
		Provider FAQ	

# Interactive Tools

## Interactive Tools

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<a href="#">Reference Codes</a>	<a href="#">Taxonomy Cross Reference List</a>	<a href="#">TPL Noncovered Procedure Code List</a>	<a href="#">Hospital DRG Weights and Rates</a>
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### Reference Codes

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The KMAP Reference Codes pages provide users the capability to search for procedure, drug, and diagnosis codes. The procedure code search has been enhanced to provide information regarding all CPT-4 procedure codes, HCPCS, and ADA codes currently recognized by KDHE-DHCF.

This is an interactive site that allows you to:

- [Search by Procedure](#) 
- [Search by NDC](#)
- [Search by Diagnosis](#)
- [Coding Modifiers Table](#)
- [Ambulance Coding Modifiers Table](#)
- [Download Fee Schedules](#)
- [MS-DRG to CMS-DRG Crosswalk](#)
- [HCPCS Reference List](#)
- [Pharmacy Federal and State Pricing](#)
- [Fee Schedule for Outpatient Hospitals](#)

# Interactive Tools

**KMAP**   Member  Provider  Publications  EDI  Provider Directory  Links  FAQ

## Reference Copyright Notice

**IMPORTANT NOTICE:** Before you can view Reference Codes, you must accept the following agreement. If you accept, you will be sent to the KMAP Reference Code page. If you do not accept, you will be returned to the KMAP Home Page.

LICENSE FOR USE OF "Physicians' CURRENT PROCEDURAL TERMINOLOGY", FOURTH EDITION ("CPT")

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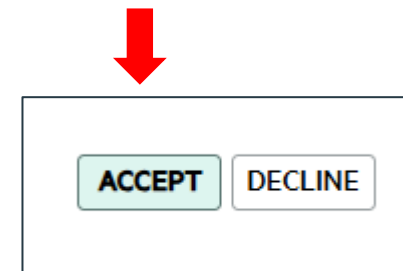
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In order to search, you must choose ACCEPT at the bottom of the page to continue.



# Interactive Tools

**Search By Procedure (HCPCS Codes)**

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**SEARCH CRITERIA**

Information provided does not guarantee coverage or payment. Providers must reference provider manuals for specific coverage information or program limitations and verify if services are covered for their provider type and specialty and the member. All fields are required.

Disclaimer: Effective with dates of service on and after February 1, 2016, out-of-state and border city hospitals do not receive the adjustment factor/rate that is applied to "Outpatient Services – For Outpatient Hospital Claims (OPS)".

Disclaimer: Effective with the processing date of July 28, 2017, retroactive to dates of service on and after July 1, 2017, the previously implemented provider payment reduction was restored. Claims with a date of service prior to July 1, 2017, continue to receive the reduction. Effective for claims with DOS on and after 07/01/2018 the DRG adjustment percentage was increased to 78% for outliers (both cost outlier and day outlier).

<b>* HCPCS</b>	<b>* Date of Service</b>	<b>* Benefit Plan</b>
T1017	03/03/2025	TXIX - TITLE XIX (MEDICAID)

<b>* Provider Type</b>	<b>* Provider Specialty</b>	<b>RESET</b>	<b>SEARCH</b>
21 - Targeted Case Management	186 - Family Service Coordination for ECI		

**SEARCH RESULTS**

# Interactive Tools

HCPCS	Covered Ages	Effective Date	End Date	Benefit Plan
T1017	0-3	03/12/2020	12/31/2299	TITLE XIX (MEDICAID)

### HCPCS INFORMATION

Coverage for Procedure T1017 as of 3/3/2025

Date of Service 3/3/2025

Benefit Plan : TITLE XIX (MEDICAID)

Information provided does not guarantee coverage or payment. Providers must reference provider manuals for specific coverage information or program limitation and verify if services are covered for their provider type and specialty and the member.

### COVERAGE INFORMATION

Procedure	T1017
Effective Date	3/12/2020
End Date	12/31/2299
Covered Ages	0-3
Gender	Both
Med Review	N
MR Ages	0-999
Prior Auth	N
PA Ages	0-999

### ALLOWED PLACE OF SERVICE CODES

- 02 - Telehealth Provided Other than in Patients Home
- 03 - School
- 04 - Homeless Shelter









### OTHER COVERAGE INFORMATION

This procedure code may be covered by the beneficiary's mental health contractor. Providers should verify the beneficiary's eligibility to see if the beneficiary is required to access this service through the mental health contractor.

This procedure code may be covered by the beneficiary's mental health or substance abuse contractor. Providers should verify the beneficiary's eligibility to see if the beneficiary is required to

# Interactive Tools

## RATE INFORMATION


- Procedure  T1017
- Covered Ages  0 - 3
- Gender  Both
- Rate Type  FSC/TCM for ECI
- Benefit Plan  TITLE XIX (MEDICAID)
- Pricing Method  MAX Fee
- PA Ages  0-999
- Conversion Factor  1

## ASSOCIATED RATES

Effective Date	End Date	Modifier	Amount
10/01/2024	12/31/2299		18.75









# Interactive Tools

 **Kansas Medical Assistance Program (KMAP)** Welcome , Wed Feb 28, 2:57 pm

English ▾

Login | Contact Us

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**KMAP**  **Member** **Provider**  **Publications**  **EDI**  **Provider Directory**  **Links**  **FAQ**

Provider Publications **Interactive Tools** Helpful Information Provider Documents KanCare KMS Login Provider FAQ

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## Interactive Tools

Reference Codes Taxonomy Cross Reference List TPL Noncovered Procedure Code List Hospital DRG Weights and Rates


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### Reference Codes

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This is an interactive site that allows you to:

- [Search by Procedure](#)
- [Search by NDC](#) 
- [Search by Diagnosis](#)
- [Coding Modifiers Table](#)
- [Ambulance Coding Modifiers Table](#)
- [Download Fee Schedules](#)

# Interactive Tools



KMAP



Member



Provider



Publications



EDI



Provider Directory



Links



FAQ

## NDC Code Search

Information provided does not guarantee coverage or payment. Providers must reference provider manuals for specific coverage information or program limitations and verify if services are covered for their provider type and speciality and the member.

Disclaimer: Effective with the processing date of July 28, 2017, retroactive to dates of service on and after July 1, 2017, the previously implemented provider payment reduction was restored. Claims with a date of service prior to July 1, 2017, continue to receive the reduction. Effective for claims with DOS on and after 07/01/2018 the DRG adjustment percentage was increased to 78% for outliers (both cost outlier and day outlier).

## Search Drug (NDC) Codes

### SEARCH CRITERIA

Coverage information provided here applies only to retail pharmacies and is not to be used as a professional outpatient claims reference. Information provided does not guarantee coverage or payment. Providers must reference provider manuals for specific coverage information or program limitations and verify if services are covered for their provider type and speciality and the member.

\* NDC

00378137578



\* Date of Service

3/22/2024



\* Benefit Plan



Select Benefit Plan



RESET

SEARCH

## Provider Training

- Provider Portal Guide
- Billing Packets
- YouTube Videos

The screenshot displays the KMAP Provider Portal navigation interface. At the top, there are four main tabs: 'KMAP' (with a home icon), 'Member' (with a person icon), 'Provider' (with a doctor icon and highlighted in teal), and 'Publications' (with a document icon). Below the 'Provider' tab, a dropdown menu is visible, containing the following items: 'Provider Publications', 'Interactive Tools', 'Helpful Information' (circled in red), 'Provider Documents', 'KanCare', 'Provider Login', and 'Provider FAQ'. On the left side of the page, there is a 'Publications' section with a teal bar labeled 'Manuals'.

# Helpful Information

The screenshot displays the Kansas Medical Assistance Program (KMAP) website. At the top left is the Kansas Department of Health and Environment logo. The page title is "Kansas Medical Assistance Program (KMAP)". The top right shows the date and time: "Welcome , Mon Mar 3, 9:37 am" and a language dropdown set to "English". A navigation bar includes "Login/Register", "Contact Us", and a search box. Below this is a main menu with icons for "KMAP", "Member", "Provider", "Publications", "EDI", "Provider Directory", "Links", and "FAQ". The "Provider" menu item is active, leading to a sub-menu with "Provider Publications", "Interactive Tools", "Helpful Information", "Provider Documents", "KanCare", "KMMS Login", and "Provider FAQ". The "Helpful Information" sub-menu is also active, showing "Provider Training", "COVID Information for Providers", "EOB Crosswalk", "Coding Modifiers Table", "Appeal Rights", "Trading Partner Information", and "NPI". The "Provider Training" section is expanded, containing three sub-sections: "Provider Portal Reference Guide", "Provider Portal Billing Packets", and "Provider Portal Training Videos".

**Helpful Information**

- [Provider Training](#)
- [COVID Information for Providers](#)
- [EOB Crosswalk](#)
- [Coding Modifiers Table](#)
- [Appeal Rights](#)
- [Trading Partner Information](#)
- [NPI](#)

**Provider Training**

**Provider Portal Reference Guide**

This guide covers the KMAP public site, KMAP Secure Site registration, and other features of the KMAP Secure site. See the Provider Portal Billing packets for instructions on submitting a claim.

- [Provider Portal Reference Guide](#)

**Provider Portal Billing Packets**

These guides cover billing claims on the KMAP public site. In addition to billing a claim the guide covers editing, voiding, and searching for claims.

- [KMAP Provider Portal Professional Billing Packet](#)
- [KMAP Provider Portal Institutional Billing Packet](#)
- [KMAP Provider Portal Dental Billing Packet](#)
- [KMAP Provider Portal Pharmacy Billing Packet](#)

**Provider Portal Training Videos**

These videos cover various processes on the KMAP Provider portal.

- [KMAP Portal Registration Demo 1: Registering as a Provider](#)
- [KMAP Portal Registration Demo 2: Registering as a Provider Delegate](#)

# Contact Us

Kansas Department of Health and Environment Division of Health Care Finance

Kansas Medical Assistance Program (KMAP)

Welcome , Fri Feb 14, 12:25 pm

English ▾

Login/Register Contact Us Search

KMAP

Member Provider Publications EDI Provider Directory Links FAQ

### Contact List

Name	Contact
	800 792 4884
KANCARE CLEARINGHOUSE	(FAX) 800 498 1255
	(TDD/TDY) 800 792 4292
KANSAS DEPARTMENT OF HEALTH AND ENVIRONMENT,	
	785 296 3981
DIVISION OF HEALTH CARE FINANCE	
KANSAS RELAY CENTER (TDD/TTY)	800 766 3777
	(PROVIDER) 800 933 6593
KMAP CUSTOMER SERVICE CENTER	
	(MEMBER) 800 766 9012

# Questions



# Contact

## Heather Gould

Project Director

School Based Services Grant

Division of Health Care Finance

**Kansas Department of Health and Environment**

900 SW Jackson, Suite 900 North

Topeka, KS 66612

Office: 785-296-1076

[Heather.Gould@ks.gov](mailto:Heather.Gould@ks.gov)